



Federal Board of Revenue
Revenue Division – Government of Pakistan

CERTIFICATE OF AUTHORIZATION


No.: 6(12)/TTS/Tiles/2025/32443-R

Date: April 02, 2026

M/s ISSM Labelling Solutions (Private) Limited
NTN: A033994
Address: Daftarkhwan-North, Plot # 94, Street 7, I-10/3, Islamabad

This is to certify that, in exercise of the powers vested under the Sales Tax Act, 1990 and the Sales Tax Rules, 2006 (Rule 150ZQZA), M/s ISSM Labelling Solutions (Private) Limited (hereinafter “the Vendor”) is hereby authorised as an Approved Vendor for the procurement, delivery, installation, operation, maintenance and technical support of Production Monitoring Equipment at production lines of tiles manufacturers, subject to the terms and conditions specified below.

Issuing Authority: Approval Committee


Chief IR
(Revenue Operations)


Director General
(IT & DT, FBR)


Project Director
(Track & Trace, FBR)

1. Period of Authorization

This authorization is valid for three (3) years from April 02, 2026 (Effective Date) to April 02, 2029 (Expiry Date). The Vendor shall apply for renewal not later than three (3) months prior to expiry. Renewal, if recommended by the Board, will be for a further period of three years and will be subject to compliance with the Act and Rules.

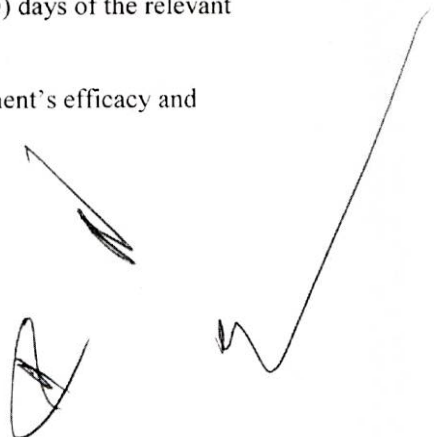
2. Scope of Authorized Activities

The Vendor is authorized to:

- Procure, deliver and install production monitoring equipment at production lines;
- Operate, maintain and repair the installed equipment;
- Provide all software upgrades and bug fixes;
- Provide immediate technical response and repair (including holidays and working days) to cover major, minor and moderate incidents so as to ensure uninterrupted system functioning;
- Upgrade IT infrastructure, communication equipment and related software as required by changing technological needs;
- Provide comprehensive technical and operational training, documentation and manuals to Inland Revenue officers and other concerned officials; and assist the Board's IT team as required.
- Provide hardware and software in accordance with specifications agreed with FBR. It is the vendor's responsibility to notify FBR at each initiation of purchase order and after installation of equipment at each site, and confirm compliance with agreed equipment specifications.

3. Performance & Timeframes

- The Vendor shall deliver and complete installation within ninety (90) days of the relevant purchase order unless otherwise agreed in writing.
- The Vendor shall support Board-led appraisal reviews of the equipment's efficacy and functioning.

Handwritten signatures and initials in black ink, located at the bottom right of the page. There are two distinct signatures, one above the other, and some scribbles below them.

4. Fees & Charges (Rule 150ZQZD)

- Fees for purchase, installation, operation and maintenance shall be charged only to the manufacturer(s).
- No fee whatsoever shall be charged to the Board or any of its field formations.
- The Approval Committee shall determine and publish (via public notice) the maximum fees and charges collectable from manufacturers. Such fees will normally remain fixed for the authorization period.
- Where there is a significant/material change or major economic disruption, the Vendor may petition the Approval Committee for revision; manufacturers shall be given an opportunity to be heard. If a petition for upward revision is rejected, the Vendor may request cancellation of this authorization; the Approval Committee may act on such request, including cancelling the authorization.

5. Non-Transferability & Sub-Contracting

This authorization is non-transferable. The Vendor shall not assign, transfer or subcontract this authorization or its obligations to any third party without prior written consent of the Board (which consent, if any, will be given only in strict accordance with the Rules).

6. Compliance, Liability & Remedies

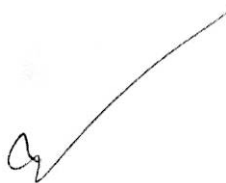
- This certificate is issued subject to the provisions of the Sales Tax Act, 1990 and Sales Tax Rules, 2006. The Vendor shall at all times comply with those laws and the Rules referenced above.
- Any failure, breach or negligence by the Vendor may result in suspension or cancellation of this authorization and other legal actions as permissible under law.
- The Vendor shall be responsible for and shall indemnify the Board against losses, damages or third-party claims directly attributable to the Vendor's performance or breach of these obligations.
- Disputes concerning fees, performance or compliance shall be referred to the Approval Committee whose decision shall be final in matters entrusted to it by the Rules.



7. Annexure / Full Terms

This Certificate is a concise instrument of authorization. The Vendor acknowledges that the full terms and conditions set out in Rules 150ZQZA – 150ZQZD (Sales Tax Rules, 2006), and the Board's implementing instructions and public notices, form an integral part of this authorization and shall prevail in case of any inconsistency.

Copy to: Member (IR-Operations); Vendor File.

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