

Findings & Recommendations of FBR Grievance Committee

A meeting of FBR Grievance Committee, constituted under notification C. No. 15(1) Store/2024-25(Pt) dated 11.12.2024, was held in the Office of Member (Legal), FBR (HQs) on 13.06.2025 to examine the grievances of M/s International Consulting Associates (Pvt) Limited in relation to Hiring of HR Firm for provision of Experts and Payroll Services.

2. Mr. Tanvir Ahmad, Manager Advisory at M/s International Consulting Associates (Pvt) Limited attended this meeting to register their grievances. He explained that they had miscalculated "Total payment" and "Contract Value" in their financial bid due to the incorrect addition of service charges and taxes, despite correct unit prices and percentages being provided. This falls under Clause 2.5.6. (b) of the tender, which allows correction where unit rates and sub-totals are accurate. Applying the correct formulas to their existing values results in a total bid of PKR 357,043,191/- which makes them potentially the lowest among all bids. They requested FBR to review their submission and allow correction of this clerical oversight.

3. Their grievance was considered by the Grievance Committee in the light of section 2.5.6 of the tender document as pointed out by the bidder.

4. For ready reference; section 2.5.6(b) of tender document titled "correction of errors" which outlines the procedure for rectifying errors in substantially responsive bids is reproduced as under:-

"If there is an error in a total corresponding to the addition or subtraction of sub-totals, the sub-totals shall prevail, and the total shall be corrected."

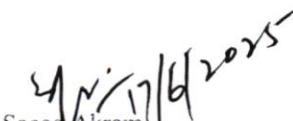
5. In the present case the bidder has worked out service charges at 1.119 instead of %age basis as required by the bidding document. Similarly, at column K the sale tax on services has been worked out 1.16 as against the prevalent rate of 16%. Both these wrong working have resulted in inaccurate calculations appearing at column J & L, Sub-totals for column M& N respectively. Consequently, the total appearing at column 'O' has been worked out wrongly since there is a calculation mistake in subtotals as explained above. Therefore, the bidder cannot be extended the benefit of section 2.5.6 (b) of the bidding document. Accordingly, being the highest bidder the bid of the complainant was correctly rejected.

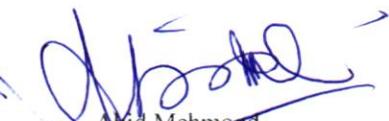

Waqas Ahmad Langah 17.06.2025
Secretary (Mgt/HR.IR-I)
(Secretary of the GRC)


Muhammad Imtiaz Khan
Second Secretary (Store/Transport)
(Member of the GRC)


Ali Waheed Khan
Secretary (Mgt/HR.Cus-III/IV)
(Member of the GRC)


Dr. Najeeb Ahmad
Member (IR-Policy)
(Member of the GRC)


Saeed Akram
Member (L&A Customs)
(Member of the GRC)


Arid Mehmood
Director General (IT&DT)
(Member of the GRC)


Mir Badshah Khan
Member (IR-Legal)
(Member of the GRC) 16/6/25