



**GOVERNMENT OF PAKISTAN
REVENUE DIVISION
FEDERAL BOARD OF REVENUE
(PAKISTAN RAISES REVENUE PROJECT)**

C. No. 1(1)Addl.Dir(P&F)/PO/2024

Islamabad, the 24th May 2024

Subject: RESPONSE TO QUERIES: PROCUREMENT OF DESKTOP COMPUTERS - PK-FBR-423633-GO-RFB

Sr	Reference	Query	Response
1	1 RFP Page No. 71 3. Technical Specifications Category I - Desktop Computers for Field (Qty 1350): 23.8” or higher FHD with IPS, must have feature for high adjustment and forward/backward tilt	Required display size is okay but some specific feature does not support all OEMs. Request for generic 23.8" FHD minimum	The height adjustment and forward/backward tilt is supported by all major OEMs.
2	RFP Page No. 71 3. Technical Specifications Category I - Desktop Computers for Field (Qty 1350): Integrated Dual Band Wi-Fi 6 802.11a/b/g/n/ac/ax	Please clarify whether Wi-Fi 6 requires a built-in or external Wi-Fi adopter with local Wireless LAN Card.	A built in Wi-Fi 6 is required.
3	RFP Page No. 71 3. Technical Specifications Category I - Desktop Computers for Field (Qty 1350): Keyboard & Wireless Optical (Same brand and color)	Please clarify whether you have required branded or non-branded PC as renoward Desktop PC comes with OEM based keyboard & Mouse.	The Desktop, Wireless Mouse and Keyboard should be of the same OEM.
4	RFP Page No. 104 Clause No. GCC 28.3. 3 Year warranty The period of validity of the Warranty/ Support shall be 3 years with effect from the date of signoff is issued by the purchaser after successful deliveries and inspections. RFP Page No. 70. List of Related Services and Completion Schedule. 03 Years Comprehensive on-site warranty RFP Page No. 71 3. Technical Specifications 5 years comprehensive on-site warranty & support	3 Year warranty is asked against two different clauses whereas in desktop specification 5 Year warranty is asked Please clarify	Please review Addendum which is placed at FBR’s official website.
5	RFP Page No. 71 3. Technical Specifications Genuine Microsoft Windows 11 Professional (64-bit) OEM pre-installed	Please clarify whether you have required OEM based with Media Kit or OLP based Operating syste	The Desktops should come with MS Windows pre-installed on them by the OEM. In this kind of installation, the Windows key information is burnt on the motherboard of the computer by

			the OEM and no key input is required in case Windows is installed fresh.
6	Please refer to Page 71 and 72 of RFB	there is requirement for Logitech G 240 mouse pad for Category -I and Category-II desktops. Can we have mouse pad from same OEM like HP or Dell or only Logitech Mousepad is required. Please clarify ?	ONLY LOGITECH Mousepad is required.
7	Please refer to Page 71 and 72 of RFB (CAT-I & CAT-II) specification,	warranty mentioned as 5 years. Whereas as per “special conditions of contract” page 104, warranty mentioned as 03 years. So please confirm warranty required for 3 years or for 05 years.	Please see addendum 01, placed on the FBR website
8	For delivery of desktops	it’s mentioned in RFB as “FBR Islamabad and Field Formations”, please do share the address/city names of Field Formations.	Please see addendum 01, placed on the FBR website
9	Price Quotation	Can we quote CPT prices in US \$, please advise.	The Bidder is required to quote in the currency of the Purchaser’s Country which is PKR.
10	Warranty Claims	After contract signing & in case of hard disk warranty claim , will FBR return back the hard disk for RMA/warranty claim processing for acquiring replacement part from OEM. Please confirm.	Faulty Hard drives can be returned back after the warranty claim has been processed.
11	Please refer to page 37 (BDS), FBR	increase/decrease of quantity up to 215% seems unrealistic. Please clarify?	Please see addendum 01, placed on the FBR website
12	In GCC 28.3, it is stated, “The period of validity of the Warranty/ Support shall be 3 years with effect from the date of signoff is issued by the purchaser after successful deliveries and inspections.” However, for Category I - Desktop Computers for Field (Qty 1350) and Category II - Desktop Computers for Islamabad (Qty 150), a 5-year comprehensive on-site warranty and support is requested.	Could you please confirm the applicable warranty duration?	Please see addendum 01, placed on the FBR website
13	The RFP does not specify the locations of the field offices where deliveries are required. Kindly provide the locations of the field offices to facilitate proper planning and accurate bid submission.		Please see addendum 01, placed on the FBR website