

Job Descriptions & Key Performance Indicators

FEDERAL BOARD OF REVENUE

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Compiled

By

Training & Development Administration & Human Resource Wing

Federal Board of Revenue,

Islamabad

28th February, 2022

FOREWORD

Every thriving and successful organization has a well-defined performance system, where each and every employee is aware of what is expected of them. Amongst public entities FBR was perhaps the first few organizations in 2010 to formulate job descriptions of all of its field formations and placed the same on its webpage.

However over the last decade or so, the working dynamics of Federal Board of Revenue has changed a lot. FBR has developed a comprehensive strategy for improving revenue collection. The modus operandi followed by its workforce has turned very specific and flows in focused technical streams that are aligned to tap revenue. There have been several Directorates which have been established but unfortunately up-to-date job description that describe their essential functions, tasks, and responsibilities of the newly created jobs were not compiled. Nor was any effort put in place to measure key performance indicators. There were no job descriptions compiled for the posts in FBR HQs in the earlier phase of reforms.

Clear Job descriptions serve as a foundation for communicating about performance targets to be achieved throughout the year. JDs and KPIs put in place a system of accountability, merit and fairness. They also serve as the basis for reviewing employee's performance. When clear expectations are set about the results that must be achieved and the methods or approaches that are needed to achieve them, you establish a path for success.

I congratulate Administration and Human Resource Wing for completing the first phase of this task and am optimistic about its far reaching results.

(Dr. Muhammad Ashfaq Ahmad) Chairman FBR

PREFACE

Federal Board of Revenue takes immense pride in issuing this booklet which comprises Job Descriptions and Key Performance Indicators (KPIs) for BS 17 and above for all Wings of FBR HQs, Inland Revenue and Customs and Directorates General..

Job descriptions bring in a professional objectivity required for goal setting. Needless to say that performance expectations go beyond the job description. High quality on-the-job performance requires deliberation on a range of expected job outcomes which are to be delivered along with the process that is to be followed for attaining desired results. In view of this the exercise for development of Job Descriptions (JDs) and Key Performance Indicators (KPIs) was initiated by the Administration and Human Resource Wing in 2021 with the objective to foster better accountability within FBR by providing an objective assessment tool. This exercise is also in sequence to performance agreement tasks assigned by the Prime Minister of Pakistan for putting in place uniform performance measurement system across all government organizations. In the first phase KPIs for FBR (HQs) have been developed. In the second phase posts of BS 17 & above all field formations will be compiled as per approved KPI format.

The consolidated JDs/KPI's are expected to equip FBR to track the employees' performance against the stated job requirements and put in place measurable outcomes of specific tasks. Administration and Human Resource Wing has done an extensive exercise of review of all the drafts submitted and a detailed evaluation for all positions was done in order to ensure that they are in sync with approved sanctioned strength to compile this booklet.

In the end, Administration & Human Resource Wing of FBR appreciates the cooperation and assistance of all Wings in preparation of this document.

(Muhammad Naseer Butt) Member Administration & Human Resource Wing

ACKNOWLEDGEMENT

The job description development process was taken up in 2015 in FBR by the erstwhile Human Resource Wing that resulted in compilation of job descriptions of field formations. However for FBR (HQs) and Directorates the component remained missing and had to be pursued later on. This exercise was initiated afresh in 2021 for FBR HQs and field formations for putting in place a uniform format of job description which was also in line with all other government entities.

Each Wing of FBR as per its sanctioned strength prepared and formulated job descriptions and gave input on criteria of key performance indicators that are deemed important for achieving desired output. The same was compiled, evaluated and sent again to all Members in order to rule out any omission and ensure that final booklet of JDs & KPIs for FBR- Hqs are as per approved format.

Completion of this task is a step forward in the right direction and would not have been possible without the guidance of Dr. Muhammad Ashfaq Ahmad, Chairman Federal Board of Revenue. Also highly acknowledged is the guidance of Mr. Muhammad Naseer Butt, Member Administration & Human Resource Wing, and FBR. Last but not the least is the work of entire team of FBR-HQs who came forward by taking ownership of their work.

The efforts and hard work of staff posted in Training and Development Section especially Ms. Aroma Muhammad is also highly appreciated.

> (Aisha Farooq) Chief, Training & Development Administration & Human Resource Wing

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CHAIRMAN SECRETARIAT PAKISTAN

Posit	ion title: Chairma	n FBR		
Grad	le: 22			
Func	tion: FBR			
Repo	rting Officer: Federal N	Iinister of Finance & R	evenue	
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Assist the Federal Minister	All cases related to	30%	
	Finance and Revenue in	Policy matters		
	formulation and execution of the	e supervised in the		
	tax policy/plans/programs	year		
		Quality: 20%		
		Disposal: 80%		
2	Maintaining Financial Discipline	e 90% of cases	20%	
	as Principal Accounting Officer	processed regarding		
	FBR(HQs) and field formations	financial, Policy and		
	of IRS & Customs	Discipline		
		Quality: 30%		
		Disposal: 70%		
3	Oversee all the administrative,	All cases processed	25%	
	legal and financial matters of	Quality: 25%		
	FBR and field formations under	Disposal: 75%		
	its administrative control			
4	Administration of Inland	90% cases approved	10%	
	Revenue Service and Pakistan	/concurred		
	Customs Service groups	Quality: 40%		
		Disposal: 60%		
5	Liaison with the international	All policy areas	15%	
	and national bodies/organizatior	s decisions are		
		processed		
		Quality: 60%		
		Disposal: 40%		

Posit	ion title: SA to	Chairman FBR		
Grad	le: 20			
Func	tion: FBR			
Repo	orting Officer: Chair	man FBR		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Assist Chairman FBR on processing files relating to IR and Customs matters, involving both operational and administrative issues.	Routine matters: Within 01-02 days Disposal: 50%	10 %	Store
2	Coordination on behalf of Chairman FBR with donor agencies like IMF and World Bank.	days Disposal: 50%	10 %	
3	Handling and Processing of all incoming correspondence of Chairman FBR	Quality:50%Time Limit Case:Within timeImmediate/Urgent:same dayRoutine matters:Within 01-02daysDisposal:50%	10 %	
4	Liaison and Coordination with field formations of IR and Customs on behalf of Chairman FBR for preparation of information, reports etc.	Routine matters: Within 01-02	10 %	
5	Coordination with Prime Minister's office and Federal/Provincial Ministries on	Disposal: 50% Quality: 50% Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02	10 %	
6	behalf of Chairman FBR for coordination and timely completion of tasks.	days Disposal: 80% Quality: 20% Time Limit Case: Within time Immediate/Urgent: same_day	10 %	
	Director Generals of FBR of all Wings/Directorates, on behalf of Chairman FBR to ensure timely	Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 90%		

-			
1	preparation/completion of tasks	Quality: 10%	
	assigned by higher authorities.		
7	Manage meetings of taxpayers,	Time Limit Case: Within time	10 %
	Dignitaries, Ministers, and	Immediate/Urgent: same day	
	Associations etc. with Chairman	Routine matters: Within 01-02	
	FBR while ensuring	days	
	availability/timely preparation	Disposal: 80%	
	of briefs regarding the relevant	Quality: 20%	
	issues for information of		
	Chairman FBR		
8	Coordinate with all Wings on	90% of cases related to various	10%
	issues pertaining to field	operational and Policy Matters	
	formations & HQs relating to	Quality: 80%	
	Administration/HR/Legal matters	Disposal: 20%	
	etc.		
9	Arrange Conferences, Board in	All BIC/ conferences to be	10%
	Council meetings, and other	supervised	
	staff arrangements of Chairman	Quality: 80%	
	Secretariat	Disposal: 20%	
10	Handling staff and logistic	Time Limit Case: Within time	10%
	matters of Chairman Secretariat	Immediate/Urgent: same day	
	for smooth execution of day to	Routine matters: Within 01-02	
	day work.	days	
		Disposal: 90%	
		Quality: 10%	



OPERATIONS (INLAND REVENUE)

Positio	on title:	Member (IR-Operations)		
Grade	•	21		
Functi	ion:	Operations		
Repor	ting Officer:	Chairman FBR		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Revenue Targets	Achieving collection targets as set by FBR (Income Tax, Sales Tax and FED) Disposal 20% Quality 80%	40%	
2	Returns Filing	Increase returns filing from registered taxpayers Disposal 20% Quality 80%	10%	
3	Recovery	Collection of undisputed current tax payable, Collection of undisputed arrear tax payable Disposal 20% Quality 80%	5%	
4	Detection of Tax Evasion	LTU: Monitor detection of tax evasion cases RTO: Monitor detection of tax evasion cases (% of all cases) Disposal 20% Quality 80%	5%	
5	Audit	Disposal of audit cases by Zonal Commissioners/ Additional Commissioners - % increase in audits from previous year (Balance for the last quarter) Disposal 20% Quality 80%	5%	
6	Quality Assurance of Audit	Examination of Audit Reports/Orders: Corporate Cases Non-corporate cases. Proportion of cases decided in favor of the department at first appeal. Disposal 20%	10%	
7	Settlement of Audit Paras	Quality 80% Monitor settlement of audit paras/PDPs after receipt of Report of Revenue. Receipts and Expenditure. Submission of working papers to the FBR before DAC meeting Submission of working papers to the FBR before PAC meeting Disposal 20% Quality 80%	6%	
8	Broadening of Tax Base (Demand creation)	% increase in tax payable created over the financial year Disposal 20% Quality 80%	3%	
9	BTB	% increase in registered taxpayers over the financial year Disposal 20% Quality 80%	3%	

10	Sales Tax Registration	Monitor Sales tax registration - % of cases to be finalized vis-a-vis applications within 15 days (submit verification report within 15 days) Disposal 20%	3%	
		Quality 80%		
11	Identification	Number of eligible persons within the	3%	
	of cases for	jurisdiction over the financial year		
	compulsory	Disposal 20%		
	Registration for	Quality 80%		
	Sales Tax			
12	Disposal of	Disposal of all CREST discrepancies notified	7%	
	CREST	Disposal 20%		
	Discrepancies	Quality 80%		



Positi	on Title: Special Assistant to	Member IR-Operations		
Grade		•		
Funct	ion: IR-Operations			
Repor	ting Officer: Member Inland Re	evenue – Operations		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Assist Member IR-Operations on files relating to IR matters, involving both operational and administrative issues.	Time Limit Case: Within time Immediate/Urgent: same day Routine	10 %	
2	Coordination on behalf of Member IR- Operations with donor agencies like IMF and World Bank.	matters: Within 01-02 days	10 %	
3	Handling and Processing of all incoming correspondence (both paper & emails) of Member IR-Operations.	Disposal: 50% Quality: 50%	10 %	
4	Liaison and Coordination with field formations of IR on behalf of Member IR-Operations for preparation of information, reports etc.		10 %	
5	Coordination with Prime Minister's office and Federal/Provincial Ministries on behalf of Member IR-Operations for timely completion of tasks.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02	10 %	
6	Coordination with Chairman FBR'S Secretariat on behalf of Member IR-Operations to ensure timely preparation/completion of tasks assigned by higher authorities.	days Disposal: 40% Quality: 60%	10 %	
7	Coordination with other Wings of FBR HQs to manage operational and administrative matters on behalf of Member IR-Operations — so as to ensure smooth execution of day to day work in IR-Operations Wing and field formations of IR.		10 %	
8	Manage meetings of taxpayers with Member IR-Operations while ensuring availability/timely preparation of briefs regarding the relevant issues for information of Member IR-Operations.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days	10 %	
9	Ensure timely submission of response/information to PM's Office and President's Secretariat by the concerned subordinate offices of IR-Operations Wing.	Disposal: 50% Quality: 50%	10 %	
10	Regular liaison with PRAL Authorities to resolve automation related issues faced by the field formations.	Time Limit Case: Within time Immediate/Urgent: same day Routine	5%	
11	Handling staff and logistic matters of Member IR-Operations Secretariat for smooth execution of day to day work.	matters: Within 01-02 days Disposal: 40% Quality: 60%	5%	

Posit	ion Title: Chief (Revenue	e Operations)		
Grad		A /		
Func	ction: Revenue Opera	tions-IR		
Repo	orting Officer: Member (IR-O			
Sr #	-	KPIs	Weight	Final
	000 2 000 P 100		(%age)	Score
1	Matters pertaining to collection of	Time Limit Case: Within	10%	
	revenue.	time Immediate/Urgent:		
2	Inland Revenue targets to	same day Routine matters:	10%	
	LTUs/MTO/CTOs/RTOs and it's	5		
	monitoring.	Disposal: 50%		
3	Monitoring of MPRs and Income Tax	Quality: 50%	5%	
	Returns.	-		
4	Provision of Information to National		5%	
	Accountability Bureau (NAB), Federal			
	Investigation Agency (FIA) and other authorities/avaluations provided in Section			
	authorities/exclusions provided in Section 216 of the Income Tax Ordinance 2001.			
5	Reward, Reward rules and related issues.		5%	
6	Operational matters of field formations		5%	
0	regarding Income Tax.		570	
7	Parliamentary Business (Income Tax).		2.5%	
8	Matters pertaining to ADRC (Income		5%	
0	Tax).		570	
9	FTO matters (Income Tax).		5%	
10	Matters relating to approvals, review		5%	
10	applications, condonation of time		0,0	
	limitations and issues related thereto	TAN		
	under Income Tax Ordinance, 2001.			
11	Matters concerning Section 214B of the		2.5%	
	Income Tax Ordinance, 2001.			
12	Approval under Section 140 of the		2.5%	
1.0	Income Tax Ordinance, 2001.			
13	Matters pertaining to tax directory.	Time Limit Case: Within	2.5%	
14	Revenue meetings.	time Immediate/Urgent:	5%	
		same day Routine matters: Within 01-02 days		
		Disposal: 20%		
		Quality: 80%		
15	Coordination with Revenue Analysis	Time Limit Case: Within	2.5%	
	regarding reconciliation of revenue with	time Immediate/Urgent:		
	AGPR, DR&S and PRAL.	same day Routine matters:		
16	Coordination with IR-Policy Wing for	Within 01-02 days	5%	7
	formulation of budgetary proposals	Disposal: 40%		
	including proposed changes in Law &	Quality: 60%		
	Procedure (Income Tax).			

17	Matters pertaining to Income Tax refund.		5%	
18	External Audit.		2.5%	
19	Matters relating to Authority of Approval		2.5%	
	U/S 212 of the Income Tax Ordinance,			
	2001.			
20	Processing of appeals under clause (12) of		2.5%	
	Part-I of 6th Schedule of the Income Tax			
	Ordinance, 2001 regarding non-			
	recognition of Provident Fund.			
21	Matters relating to operationalization of		2.5%	
	budget			
22	Matters relating to E-filing of Income Tax	Time Limit Case: Within	5%	
	returns/statements and related issues.	time Immediate/Urgent:		
		same day Routine matters:		
23	Matters pertaining to Board-in-Council.	Within 01-02 days	2.5%	
		Disposal: 30%		
		Quality: 70%		



Positio	n Title: Secretary (R	evenue Budget)		
Grade	19			
Functi	on: IR-Operation	ns		
Report	ing Officer: Chief (Reven	ue Operations)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Matters pertaining to collection of Income Tax.	Time Limit Case: Within time Immediate/Urgent:	20%	
2	Inland Revenue targets to RTO/LTUs and its monitoring in consultation with Secretary (ST Operations).	same day Routine matters: Within 01-02 days Disposal: 50%	20%	
3	Monitoring of MPRs and Income Tax Returns.	Quality: 50%	10%	
4	Parliamentary Business (Income Tax).		10%	
5	Coordination with Revenue Analysis regarding reconciliation of revenue with AGPR, DR&S and PRAL.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters:	5%	
6	Coordination with IR Policy Wing for formulation of budgetary proposals including proposed changes in law & Procedure (Income Tax).	Within 01-02 days Disposal: 40% Quality: 60%	10%	
7	Matters pertaining to Income Tax refund.		10%	
8	Matters relating to E-filing of Income Tax returns/statements and related issues.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 30% Quality: 70%	5%	
9	Matters pertaining to tax directory.	Time Limit Case: Within time Immediate/Urgent:	5%	
10	Arranging meetings with the Chief Commissioners.	same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	5%	

Position	Title: Secretary (IR- Opera	ations)		
Grade:	19			
Functio	n: IR-Operations			
Reporti	ng Officer: Chief (Revenue Ope	erations)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Provision of information to National Accountability Bureau (NAB), Federal Investigation Agency (FIA) and other authorities/exclusions provided in Section 216 of the Income Tax Ordinance 2001.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02	10%	
2	Reward, Reward rules and related issues.	days	10%	
3	Operational matters of field formations regarding Income Tax unless specifically assigned to other secretary.	Disposal: 50% Quality: 50%	10%	
4	Matters pertaining to ADRC (Income Tax).		10%	
5	FTO matters (Income Tax).		10%	
6	Matters relating to approvals, review applications, condonations of time limitations and issues related thereto under Income Tax Ordinance, 2001.		10%	
7	Matters concerning Section 214B of the Income Tax Ordinance, 2001.		5%	
8	Approval of Section 140 of the Income Tax Ordinance, 2001.		5%	
9	Matters pertaining to Board-in-Council.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 30% Quality: 70%	5%	
10	External Audit.	Time Limit Case:	5%	
11	Matters relating to Authority of Approval U/S 212 of the Income Tax Ordinance, 2001.	Within time Immediate/Urgent:	5%	
12	Processing of appeals under clause (12) of Part- I of 6 th Schedule of the Income Tax Ordinance, 2001 regarding non-reconciliation of Provident Fund.	same day Routine matters: Within 01-02 days Disposal: 40% Quality: 60%	5%	
13	Matters relating to operationalization of budgetary changes.		5%	
14	Parliamentary Business (Income Tax).		5%	

Positio	on title: Second Secretary (IR-Ope	rations)		
Grade		,		
Functi	ion: Operation			
Repor	ting Officer: Secretary (IR- Operations))		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Provision of information to National	Time Limit Case:	10%	beore
-	Accountability Bureau (NAB), Federal	Within time	1070	
	Investigation Agency (FIA) and other	Immediate/Urgent:		
	authorities/exclusions provided in Section 216 of	same day Routine		
	the Income Tax Ordinance 2001.	matters: Within 01-		
2	Reward, Reward rules and related issues.	02 days	10%	
3	Operational matters of field formations regarding	Disposal: 50%	10%	
	Income Tax unless specifically assigned to other	Quality: 50%		
	secretary.			
4	Matters pertaining to ADRC (Income Tax).]	10%	
5	FTO matters (Income Tax).		10%	
6	Matters relating to approvals, review		10%	
	applications, condonations of time limitations			
	and issues related thereto under Income Tax			
	Ordinance, 2001.			
7	Matters concerning Section 214B of the Income		5%	
0	Tax Ordinance, 2001.		50/	
8	Approval of Section 140 of the Income Tax		5%	
	Ordinance, 2001.			
9	Matters partaining to Poord in Council	Time Limit Case:	5%	
9	Matters pertaining to Board-in-Council.	Within time	3%	
		Immediate/Urgent:		
	PAKISTA	same day Routine		
		matters: Within 01-		
		02 days		
		Disposal: 30%		
		Quality: 70%		
10	External Audit.	Time Limit Case:	5%	
11	Matters relating to Authority of Approval U/S	Within time	5%	
	212 of the Income Tax Ordinance, 2001.	Immediate/Urgent:		
12	Processing of appeals under clause (12) of Part-I	same day Routine	5%	
	of 6 th Schedule of the Income Tax Ordinance,	matters: Within 01-		
	2001 regarding	02 days		
	non-reconciliation of Provident Fund.	Disposal: 40%		
10		Quality: 60%	5 0/	
13	Matters relating to operationalization of		5%	
1.4	budgetary changes.		50/	
14	Parliamentary Business (Income Tax).		5%	

Positi	ion Title: Chief (Sales Tax-Operation	s)		
Grad	e: 20			
Func	tion: IR Operations			
Repo	rting Officer: Member (Inland Revenue -	- Operations)		
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Alternative Dispute Resolution (ADR)	Time Limit Case:	15%	
	To cater for out of court settlement and to restore the	Within time		
	confidence of businessmen in the tax administration,	Immediate/Urgent:		
	Operations Wing is, at present, encouraging out of court	same day Routine		
	settlement of tax disputes as prescribed under the law	matters: Within 01-		
2	Monitoring of Sugar Mills under section 40B of the	02 days	15%	
	Sales Tax Act, 1990			
	To enhance the revenue collection, field formations	Disposal: 40%		
	request the Board to grant permission to monitor daily	Quality: 60%		
	production, sales & stock position of sugar mills for the			
	crushing season 2020-21, in terms of section 40B of the			
	Sales Tax Act, 1990. Chief Sales Tax Operations			
	processes such requests and also establishes a liaison			
3	with field offices, in case reporting is required.	-	15%	
3	Sectorial Audit u/s 25 of the STA, 1990 & 177 of the		13%	
	ITO, 2001 Sectorial Audits are overseen by Chief Sales Tax			
	Operations of different sectors including sugar, cement			
	and other sectors, wherein there is a potential of raising			
	substantial tax demands			
4	Condonations processed u/s 74 of STA 1990	Time Limit Case:	15%	
т	Condonation of time limits for refund filing and revision	Within time	1570	
	of returns etc are being processed in the FBR. In	Immediate/Urgent:		
	addition, condonation to initiate proceedings under	same day Routine		
	section 11 of the Sales Tax Act, 1990 are also processed	matters: Within 01-		
	by the office of Chief Sales Tax Operations	02 days		
5	Registration issues including enrollment of AJK /		15%	
	GB Taxpayers	Disposal: 20%		
	Registration issues of various registered persons were	Quality: 80%		
	resolved. Further, enrollment of AJK/ GB Taxpayers	-		
	are being done under Rule 161 of Sales Tax Rules, 2006			
6	Concessionary Tariff on Utilities to Taxpayers of		15%	
	Five Export Oriented Sectors			
	Consequent upon decision of the ECC for allowing			
	reduce rate tariff to the taxpayers of five export oriented			
	sectors on supply of utilities, FBR is processing cases of			
	these taxpayers and forwarding the verified cases to			
	MoC for allowing the same through MoE			
7	Liaison with PRAL and Field offices on automation		10%	
	related issues			
	Issues related to PRAL related to automation like			
	registration in sales tax, filing of Sales Tax Returns, 8B			
	related issues and so on are also processed by Chief			
	Sales Tax Operations			

Positio	n Title: Secretary (ST Operation	ations)		
Grade:		· · · · · · · · · · · · · · · · · · ·		
Functio	on: IR Operations			
Report	ing Officer: Chief (Sales Tax-Op	erations)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Matters pertaining to MPRs (Sales Tax)	Time Limit Case:	10%	
2	Matters relating to efforts of liquidation of ST/FED arrears including stuck at different judicial for a	Within time Immediate/Urgent: same day Routine	10%	
3	Matters pertaining to filing of Sales Tax / FED Returns	matters: Within 01- 02 days Disposal: 20% Quality: 80%	10%	
4	Matters relating to approvals, review applications, condonation of time limitations, revision of returns/filing of refund claims and issues related thereto under Sales Tax/FED laws	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-	10%	
5	Matters relating to de-registration, blocking/de-blocking, suspension and blacklisting, etc	02 days Disposal: 40% Quality: 60%	10%	
6	Monitoring and follow up on cases referred by CREST and External Audit	Quanty. 0076	10%	
7	Monitoring of Sales Tax & FED refund payments	Time Limit Case: Within time	10%	
8	Monthly Sales Tax & FED revenue collection, compilation & comparative analysis	Immediate/Urgent: same day Routine	10%	
9	Coordination with IR Policy Wing for formulation of budgetary proposals including proposed changes in law & Procedure (ST/FED)	matters: Within 01- 02 days Disposal: 20% Quality: 80%	5%	
10	FTO matters (Sales Tax/FED)	Time Limit Case:	5%	
11	Monitoring of non and nil filers	Within time	5%	
12	Parliamentary Business	Immediate/Urgent: same day Routine matters: Within 01- 02 days Disposal: 40%	5%	
		Quality: 60%		

Position	Title: Secretary (Provin	cial Finance & Law &	Procedura	al)
Grade:	19			
Functio	n: IR Operations			
Reporti	ng Officer: Chief (Sales Tax-	Operations)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Matters pertaining to Provincial Revenue Authorities	Time Limit Case: Within time	15%	
2	Matters relating to WWF & WPPF Devolution	Immediate/Urgent: same day Routine	15%	
3	Matter relating to ST/FED Exemptions, interpretation of legal issues	matters: Within 01- 02 days Disposal: 40% Quality: 60%	10%	
4	Inter provincial coordination on tax matters	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01- 02 days	10%	
5	Parliamentary Business	Time Limit Case:	10%	
6	Matters relating to PoS	Within time	10%	
7	Matters relating to operationalization of budgetary changes	Immediate/Urgent: same day Routine matters: Within 01- 02 days Disposal: 40% Quality: 60%	10%	
8	Matters relating to Third Schedule items and other schedules	Time Limit Case: Within time	10%	
9	Import/export related issues	Immediate/Urgent: same day Routine matters: Within 01- 02 days Disposal: 40% Quality: 60%	10%	

Posit	ion Title: Second Secretary	(ST Operations)		
Grad				
Func	ction: IR Operations			
Repo	orting Officer: Secretary (ST Ope	erations)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Matters pertaining to MPRs (Sales Tax)	Time Limit Case:	10%	
2	Matters relating to efforts of liquidation of	Within time	10%	
	ST/FED arrears including stuck at different	Immediate/Urgent:		
	judicial for a	same day Routine		
3	Matters pertaining to filing of Sales Tax / FED	matters: Within 01-	10%	
_	Returns	02 days		
		Disposal: 20%		
		Quality: 80%		
4	Matters relating to approvals, review	Time Limit Case:	10%	
	applications, condonation of time limitations,	Within time		
	revision of returns/filing of refund claims and	Immediate/Urgent:		
	issues related thereto under Sales Tax/FED	same day Routine		
	laws	matters: Within 01-		
5	Matters relating to de-registration,	02 days	10%	
	blocking/de-blocking, suspension and	Disposal: 40%		
	blacklisting, etc	Quality: 60%		
6	Monitoring and follow up on cases referred by		10%	
	CREST and External Audit			
7	Monitoring of Sales Tax & FED refund	Time Limit Case:	10%	
	payments	Within time		
8	Monthly Sales Tax & FED revenue collection,	Immediate/Urgent:	10%	
	compilation & comparative analysis	same day Routine		
9	Coordination with IR Policy Wing for	matters: Within 01-	5%	
	formulation of budgetary proposals including	02 days		
	proposed changes in law & Procedure	Disposal: 20%		
	(ST/FED)	Quality: 80%		
10	FTO matters (Sales Tax/FED)	Time Limit Case:	5%	
11	Monitoring of non and nil filers	Within time	5%	
12	Parliamentary Business	Immediate/Urgent:	5%	
		same day Routine		
		matters: Within 01-		
		02 days		
		Disposal: 40%		
		Quality: 60%		

Positi	ion Title: Second Secretar	y (Provincial Finance & Law	& Proced	lural)
Grad	e: 19			
Func	tion: IR Operations			
Repo	rting Officer: Secretary (Prov	incial Finance & Law & Pro	cedural)	
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Matters pertaining to Provincial Revenue Authorities	Time Limit Case: Within time Immediate/Urgent:	15%	
2	Matters relating to WWF & WPPF Devolution	same day Routine matters: Within 01-02 days	15%	
3	Matter relating to ST/FED Exemptions, interpretation of legal issues	Disposal: 40% Quality: 60%	10%	
4	Inter provincial coordination on tax matters	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days	10%	
5	Parliamentary Business	Time Limit Case: Within	10%	
6	Matters relating to Point of Sale (POS)	time Immediate/Urgent:	10%	
7	Matters relating to operationalization of budgetary changes	same day Routine matters: Within 01-02 days Disposal: 40% Quality: 60%	10%	
8	Matters relating to Third Schedule items and other schedules	Time Limit Case: Within time Immediate/Urgent:	10%	
9	Import/export related issues	same day Routine matters: Within 01-02 days Disposal: 40% Quality: 60%	10%	

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Sr# 1 7 1 7 5 7 6 7 1 7 1 7 1 7 1 7 1 7 1 7 1 7 1	ion: Sales Tax / FED ar	Revenue – Operations) KPIs Time Limit Case: Within time	Weight (%age) 25% 5%	Final Score
Repor Sr # 1 1 1 1 2 2 3 4 5 i 6	Member (Inland R Job Description To oversee the system of sales tax & FED refund disbursements. Issuance of refund summaries to State Bank of Pakistan after generations of RPOs through STARR, ERS and FASTER channels. To communicate with State Bank of Pakistan with respect of disbursement procedure and deployment of checks.	Revenue – Operations)KPIsTime Limit Case:Within timeImmediate/Urgent:same day Routinematters: Within 01-02daysDisposal: 40%	(%age) 25%	
Sr# 1 7 1 7 5 7 6 7 1 7 1 7 1 7 1 7 1 7 1 7 1 7 1	Job Description To oversee the system of sales tax & FED refund disbursements. Issuance of refund summaries to State Bank of Pakistan after generations of RPOs through STARR, ERS and FASTER channels. To communicate with State Bank of Pakistan with respect of disbursement procedure and deployment of checks.	KPIs Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 40%	(%age) 25%	
1 7 1 8 8 2 7 3 7 8 4 7 5 7 1 1 6 7	To oversee the system of sales tax & FED refund disbursements. Issuance of refund summaries to State Bank of Pakistan after generations of RPOs through STARR, ERS and FASTER channels. To communicate with State Bank of Pakistan with respect of disbursement procedure and deployment of checks.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 40%	(%age) 25%	
1 5 6 1 1 5 1 1 1 1 1 1 1 1 1 1 1 1 1	refund disbursements. Issuance of refund summaries to State Bank of Pakistan after generations of RPOs through STARR, ERS and FASTER channels. To communicate with State Bank of Pakistan with respect of disbursement procedure and deployment of checks.	Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 40%		
3 7 8 4 7 5 7 1 6 7	with respect of disbursement procedure and deployment of checks.	Disposal: 40%	5%	
3 7 8 4 7 5 7 i 6 7 1		- •		
5 7 i 6 7	genuine grievances of refund claimants.		15%	
i 6 7 1	To guide underlings and manage the overall working of Refunds / CSTRO w.r.t Law.	TimeLimitCase:Withintime	10%	
I	To guide in FTO matters and help resolve legal issues.	Immediate/Urgent: same day Routine	15%	
	To convey problems and seek approval of Member IR-Operations in matters of refund, act as liaison between Member IR-operations	matters: Within 01-02 days Disposal: 50%	10%	
8	and Secretaries.	Quality: 50%		
Ι	Disburse refund payments against Petroleum Levy (PDL)	TimeLimitCase:Withintime	5%	
	To manage jurisdiction and distribute work amongst subordinate offices.	Immediate/Urgent: same day Routine	10%	
	To manage any other job assigned by Member (IR-Operations) / higher authorities	matters: Within 01-02 days Disposal: 50%	5%	

Positio	on Title: Secretary (Refunds/CS'	TRO)		
Grade				
Funct	ion: IR Operations			
Repor	ting Officer : Chief (Refunds)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Issuance of refund cheque against RPOs	Time Limit Case:	10%	
2	Maintenance of record of the refunds issued	Within time	10%	
3	Cancellation and re-issuance of cheque not presented in the SBP for payment for any valid reason after proper documentation or retrieval of original cheque where possible	Immediate/Urgent: same day Routine matters: Within 01- 02 days	10%	
4	Allowing generation of E-RPO against the manual RPOs of Sales Tax and Federal Excise Duty received in CSTRO	Disposal: 50% Quality: 50%	10%	
5	Issuance of cheques against the RPOs on account of recovery purely or partially which are uploaded in system at the time when the refund payment is made electronically to the claimants		10%	
6	Issuance of manual cheques of PLD refunds	Time Limit Case:	10%	
7	Issues related to Fully Automated Sales Tax e- Refunds (FASTER) and Expeditious Refund System (ERS)	Within time Immediate/Urgent: same day Routine	10%	
8	Parliamentary Business	matters: Within 01-	10%	
9	Any other job assigned by Member (IR- Operations)/Chief(Projects & Refunds)	02 days Disposal: 50% Quality: 50%	10%	
10	Roll back of refund claims erroneously filed in FASTER/ERS/STARR modules.	Time Limit Case: Within time	5%	
11	Identify the glitches in the design of systems and take remedial action thereof.	Immediate/Urgent: same day Routine matters: Within 01- 02 days Disposal: 40% Quality: 60%	5%	

Posit	tion Title:		Chief	(IR- I	Formations)		
Grad	Grade: 20						
Func	Function: IR-Operati				ons		
Reporting Officer: Member (IR-Operations)							
Sr#	Job De	escrij	ption		KPIs	Weight (%age)	Final Score
1	Tasks performed Jurisdictions	by	Secretary	IR-	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 40% Quality: 60%	50%	
2	Tasks performed Complaints	by	Secretary	IR-	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 40% Quality: 60%	50%	



Posit	tion Title: Secretary (Ju	risdiction)		
Grad	le: 19			
Func	ction: IR Operation	ons		
Repo	orting Officer: Chief (IR Fo	ormations)		
Sr#		KPIs	Weight (%age)	Final Score
1	Matters pertaining to Income Tax/Sales Tax & FED jurisdiction	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	20%	
2	Matters pertaining to the re-revitalization of and resource allocation to the field formations	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 40% Quality: 60%	20%	
3	Matters relating to the management, upkeep and distribution of the vehicles on the strength of the transport pool of the Operations Wing	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 40%	20%	
		Quality: 60%		
4	Jurisdictional and operational matters relating to ICTO 2001	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 40%	20%	
	PAKI	Quality: 60%		
5	Parliamentary business	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 40%	20%	
		Quality: 60%		

Posit	ion Title: Secreta	ry (Complaints)		
Grade:19Function:IR Open				
		erations		
Repo	orting Officer: Chief (IR Formations)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Complaints against the tax officials	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20%	35%	
2	PMDU Complaints	Quality:80%Time Limit Case:Within timeImmediate/Urgent:sameRoutine matters:Within 01-02 daysDisposal:40%Quality:60%	35%	
3	Parliamentary Business.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	15%	
4	Any other job assigned by Member (IR-Operations)/Chief(Formation)	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 40% Quality: 60%	15%	



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Posit	tion Title: Chief (IR-Ana	alysis)		
Grad	•			
Func	ction: IR Operation	S		
		nd Revenue – Operations)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	MIS reporting of collection of Sales Tax & Federal Excise Duty	Time Limit Case: Within time Immediate/Urgent: same day	10%	
2	MIS reporting of collection at LTUs/RT0s, pertaining to Sales Tax & Federal Excise Duty.	Routine matters: Within 01-02 days Disposal: 20%	10%	
3	MIS reporting pertaining to Major Revenue contributors.	Quality: 80%	10%	
4	MIS reporting pertaining to Major sectors and major commodities.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02	10%	
		days Disposal: 20% Quality: 80%		
5	Updation of MIS database, on the basis of reports received from DR&S/PRAL.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02	10%	
		days Disposal: 20% Quality: 80%		
6	Overall analysis of the functions of the field formations.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02	10%	
	PAKI	days Disposal: 20% Quality: 80%		
7	Analysis of revenue collection viz-a-viz respective collection targets.	Immediate/Urgent: same day Routine matters: Within 01-02 days	10%	
		Disposal: 20% Quality: 80%		

Posit	ion Title: Secretary	y (Analysis)		
Grad		v v /		
Func	tion: IR Oper	rations		
Repo		R Analysis)		
Sr#		KPIs	Weight (%age)	Final Score
1	MIS reporting of collection of Sales Tax & Federal Excise Duty	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	10%	
2	MIS reporting of collection at LTUs/RT0s, pertaining to Sales Tax & Federal Excise Duty	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	10%	
3	MIS reporting pertaining to Major Revenue Contributors	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	10%	
4	MIS reporting pertaining to Major sectors and major commodities	Time Limit Case: Within time Immediate/Urgent: same day	10%	
5	Updating MIS database, on the basis of reports received from DR8cS/PRAL	Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	10%	
6	Overall analysis of the functions of the field formations		10%	
7	Analysis of revenue collection viz-a- viz respective collection targets	Time Limit Case: Within time Immediate/Urgent: same day	10%	
8	Sectoral studies and other analytical reports	Routine matters: Within 01-02 days Disposal: 20%	10%	
9	Identifying patterns of tax evasion	Quality: 80%	10%	
10	Parliamentary Business	Time Limit Case: Within time Immediate/Urgent: same day	5%	
11	Any other job assigned by Member (IR-Operations)/Chief (IR-Analysis)	Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	5%	

Posit	tion Title: Secretary (TI	PU)		
Grad		· · · ·		
Func	ction: IR Operation	ns		
Repo	orting Officer: Chief (IR An	alysis)		
Sr#		KPIs	Weight (%age)	Final Score
1	ReviewandAnalysisofinformation/reportsreceivedfromDG(I&I)andDG(Internal Audit)	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	30%	
2	Coding of the reports and sharing the same with relevant field offices, for needful action	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	20%	
3	Development of feedback and follow-up mechanism, for generating periodic/ need-basis MIS reports for consumption of top-management	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	20%	
4	Tax-payer's complaints regarding revenue leakages and tax-evasion	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	10%	
5	Tax-fraud reports, preliminary analysis and coordination with relevant field formation for needful action	Time Limit Case: Within time	10%	
6	Any other job assigned by Member (IR- Operations)/Chief(IR Sales Tax)	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	10%	

Posit	tion Title: Chief (POS)			
Grad	le: 20			
Func	ction: IR Operations			
Repo	orting Officer: Member (Inland H	Revenue – Operations)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Along with Secretaries PoS, functions as a bridge between the Member (IR-Operations) and the field formations for the collection of data/ information and dissemination of directions/ policy decision of the Board.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20%	15%	
2	Monitors the reliability of information flowing both vertically and horizontally.	Quality: 80%	15%	
3	Supports policy formulation by the Board through his regular input and analyses.	Time Limit Case: Within time Immediate/Urgent:	15%	
4	Where asked by the Board/ Member, negotiates with associations and trade bodies to address any bottlenecks in the integration process.	same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	15%	
5	Utilizes the in-house data analysis capacity provided by PRAL to come up with actionable suggestions.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters:	10%	
6	Proposes any regulatory changes required to effectively and efficiently implement the integration under both Sales Tax and Income Tax laws including changes in the Act/ Ordinance, issuance of General Orders and SROs.	Within 01-02 days Disposal: 20% Quality: 80%	10%	
7	Keeps a regular liaison with Policy Wing, IT Wing and PRAL to address any relevant issues and design proposal for continuous improvement (CI) initiatives.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20%	10%	
8	Flags any redundant processes with the view to enhance efficiency.	Quality: 80%	10%	

Posit	ion Title: Secretary (POS)			
Grad				
Func	tion: IR Operations			
Repo	orting Officer: Chief (POS)			
Sr#		KPIs	Weight (%age)	Final Score
1	Along with Secretaries POS, functions as a bridge between the Member (IR-Operations) and the field formations for the collection of data/ information and dissemination of directions/ policy decision of the Board.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20%	15%	
2	Monitors the reliability of information flowing both vertically and horizontally.	Quality: 80%	15%	
3	Supports policy formulation by the Board through his regular input and analyses.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters:	15%	
4	Where asked by the Board/ Member, negotiates with associations and trade bodies to address any bottlenecks in the integration process.	Within 01-02 days Disposal: 20% Quality: 80%	15%	
5	Utilizes the in-house data analysis capacity provided by PRAL to come up with actionable suggestions.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters:	10%	
6	Proposes any regulatory changes required to effectively and efficiently implement the integration under both Sales Tax and Income Tax laws including changes in the Act/ Ordinance, issuance of General Orders and SROs.	Within 01-02 days Disposal: 20% Quality: 80%	10%	
7	Keeps a regular liaison with Policy Wing, IT Wing and PRAL to address any relevant issues and design proposal for continuous improvement (CI) initiatives.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20%	10%	
8	Flags any redundant processes with the view to enhance efficiency.	Quality: 80%	10%	

Posit	tion Title:	Secretary (FTO Matters)				
Grad	le:	18	18 / 19			
Func	ction:	IR	Operations			
Repo	orting Officer :	Pro	oject Di	rector (Track & Trace System)		
Sr #			Weight	Final		
		_			(%age)	Score
1	Comply	with	the	Time Limit Case: Within time	100%	
	orders/findings/	/recommendation	ıs	Immediate/Urgent: same day		
	issued by the H	ssued by the Honorable Courts/FTOs		Routine matters: Within 01-02		
				days		
				Disposal: 20%		
				Quality: 80%		



Posit	ion Title: Se	ecretary (Projects)			
Grad	le: 18	8 / 19			
Function: IR Operations					
Repo	Reporting Officer: Project Director (Track & Trace System)				
Sr #	Job Description	KPIs	Weight (%age)	Final Score	
1	Constitution of project teams for implementation of the projects		35%		
		Disposal: 50% Quality: 50%			
2	ImplementationofIREnforcementNetwork(IREN)	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days	35%		
		Disposal: 50% Quality: 50%			
3	Implementation of Track and Trace System in specified sectors	Immediate/Urgent: same day Routine matters: Within 01-02 days	30%		
		Disposal: 50% Quality: 50%			



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Positi	ion title: Member (Customs-Op	perations)		
Grad	e: 21			
Funct	L			
Repo	rting Officer: Chairman FBR			
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Revenue Targets:	Time Limit Case: Within	20%	
	Achieving Collection targets as assigned by	time Immediate / Urgent:		
	Ministry of Finance and Revenue	Same day Routine matters:		
		Within 2-7 days		
		Disposal: 50%		
-		Quality: 50%	2004	
2	Anti-smuggling measures:	Time Limit Case: Within	20%	
	Guarding the economic frontiers of the	time Immediate / Urgent:		
	country	Same day Routine matters:		
		Within 2-7 days		
		Disposal: 50%		
2		Quality: 50%	1.50/	
3	Integrity Management:	Time Limit Case: Within	15%	
	Ensure transparency in processes and	time Immediate / Urgent:		
	minimize interaction of customs	Same day Routine matters:		
	functionaries with traders. Prompt	Within 2-7 days		
	disciplinary action to root out malpractices	Disposal: 50% Quality: 50%		
4	Updating current procedures and processes:	Time Limit Case: Within	15%	
	Change and modification of various	time Immediate / Urgent:	1070	
	procedure/ processes according to need of	Same day Routine matters:		
	the Federal Government and trade	Within 2-7 days		
	PAKIS	Disposal: 50%		
		Quality: 50%		
5	Internal Organization:	Time Limit Case: Within	10%	
	Coordination with DGs (I&I-Customs),	time Immediate / Urgent:		
	PRAL and all other Customs field	Same day Routine matters:		
	formations on operational matters.	Within 2-7 days		
	Coordinating the customs related	Disposal: 50%		
	consultancies procured through TARP and	Quality: 50%		
	SP&S or any other Wing of FBR			
6	External Organization:	Time Limit Case: Within	10%	
	Coordination/ meetings with Prime	time Immediate / Urgent:		
	Minister's Office, Senate/ National	Same day Routine matters:		
	Assembly committees; Supreme Court of	Within 2-7 days		
	Pakistan, FO Secretariat, Ministry of	Disposal: 50%		
	Commerce, EAD, Ministry of Defence,	Quality: 50%		
	Ministry of Interior etc.			

Positi	ion title: Chief (Facilitation & C	Compliance)		
Grad		1 /		
Func	tion: F&C			
Repo	rting Officer: Member (Operations-	Custom)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Monitoring of Law and Procedures Matters.	Time Limit Case:	10%	
2	Drafting of rules and amendments therein under section 219 of the Customs Act, 1969.	Within time Immediate / Urgent:	5%	
	Processing of proposals from Ministries, Provincial Governments, the Collectorates, trade bodies etc regarding amendments in the Customs Act, 1969 and the rules made there under, rectification of anomalies, if any, in the Rules, CGOs etc, as and when required.	Same day Routine matters: Within 01- 02 days Disposal: 50% Quality: 50%	5%	
3	Coordination with Overseas Pakistanis Foundation, Embassies and other departments on passenger facilitation.		2.5%	
4	Establishment /creation of new offices of field formations		2.5%	
5	Attending meetings of forums (like APTTCA) under Afghanistan-Pakistan Transit Trade Agreement (APTTA), 2010 and other transit trade agreement including attending meetings of the Pak- Afghan Joint Economic Commission (JEC), Central Coordinating Authority (CCA), inter-Ministerial Technical Committee and IMC. Formulation of procedures for trade facilitation with bordering countries.	Time Limit Case: Within time Immediate / Urgent: Same day Routine matters: Within 01-02 days Disposal: 50% Quality: 50%	10%	
6	Modernization of existing border customs stations and opening up of new border crossing points and up-gradation/improvement of physical infrastructure and other border management services, including negotiations with donors, multilateral agencies, aid agencies and other stakeholders.	Quanty. 5070	5%	
7	Matters relating to establishment of Electronic Data Interface (EDI) and one window facility at border stations.		5%	
8	Monitoring the performance of the field formations and organizations entrusted with the powers of Customs officers regarding anti-smuggling activities.	Time Limit Case : Within time Immediate / Urgent:	10%	

9	Processing of complaints from general public, or from other agencies on reports regarding smuggling activities.	Same day Routine matters: Within 01- 02 days	2.5%	
10	Coordination with other departments just as seaports authorities, Dry Ports Trusts, NLC, Frontier Corps, Pakistan Rangers, Coast Guards, CAS etc regarding disposal/auction of the goods seized under the Customs Act, 1969 and lying in their custody.	Disposal: 50% Quality: 50%	5%	
11	Processing of complaints regarding alleged maladministration by officers/officials, calling report from the field formations and proposing action against the accused, if charges are established against them.	Time Limit Case : Within time Immediate / Urgent: Same day Routine matters: Within 01-	2.5%	
12	Dealing with FIA, NAB etc in consultation with Administration Wing, FBR	02 days	2.5%	
13	Monitoring of arrears, recommending names of tax defaulters to be put on ECL lists, dissemination and collection of information, preparation of reports and periodic review on related issues.	Disposal: 50% Quality: 50%	5%	
14	Monitoring of arrears, recommending names of tax defaulters to be put on ECL lists, dissemination and collection of information, preparation of reports and periodic review on related issues.		5%	
15	Setting up ADRCs and coordination with the Alternate Dispute Resolution Committee for sending recommendations and resolving the dispute as per the provisions of the law.	Time Limit Case : Within time Same day Routine matters: Within 01-	5%	
16	Handling complaints filed with FTO.	02 days	5%	
17	Monitoring of disposal of cases by the Adjudication Collectorates.	Disposal: 45% Quality: 55%	2.5%	
18	Reply to all queries of customs received through e- mail, helpline & PMDU.		10%	

	ion title:	Secretary (Law & Procedure)		
Grad		19		
Func		F&C		
	rting Officer:	Chief (F&C)		
Sr #	Job Description	KPIs	Weight (%age)	Fina Scor
1		 Drafting of Rules and amendments therein under Section 219 of the Customs Act, 1969 Prescribing the procedures for smooth customs operations, to carry out the purposes of the Customs Act, 1969 and the rules made there-under 	20%	
	Amendments in Law and Procedures	 Issuing and updating od Customs General Orders(CGOs) Proposing of proposals from Ministries, Provincial Governments, the Collectorates, trade bodies etc regarding amendments in the Customs Act, 1969 and the rules made there under, rectifications of anomalies, if any, in the Rules, CGOs etc, as and when required. 		
2	D	 All matters relating to Baggage Rules, Duty free shops, Passenger facilitation Coordination with overseas Pakistanis Foundation, departments on passenger facilitation 	20%	
	Passenger Facilitation	• Matters relating to temporary import of vehicles and carnet de passage		
3	Transshipment & Warehousing and issues related to panel surcharge	 Formulation of rules and procedures relating to transshipment of goods from Karachi port to up country dry ports and amendments warranted, from time to time Formulation of rules for warehousing of bonded goods and monitoring of the bonds licensing procedures by the Collectorates Processing of requests for waiver of panel surcharge under section 98 of the Customs Act, 1969 Issuance of notification u/s 98 of the Customs Act, 1969 Procedural issues pertaining to diplomatic bonded warehouses including those dealing in liquor 	20%	
4	Temporary Import of Vehicles	 Receipts and process of applications received in the Board, issuance of clarifications if desired by Collectorates, coordination with different Ministries/ Consulate/ Embassies Processing of cases regarding carnet de passage and sorting out the problems relating thereto 	20%	
5	Senate/NA Questions- Sessions	 Preparation of answers on any of the above referred topics agitated by the members of NA/Senate and notepad for the Finance Ministers Briefing to the Finance Minister on certain issues Attending the National Assembly/Senate sessions 	10%	
6	Establishment/ creation of new offices of field formation	Issuance of fresh notifications pertaining to declaration of ports/ Dry ports/Airports/Terminals/Container Freight Stations/Loading, unloading areas etc under section 9 of the Customs Act, 1969 Assigning powers to perform under Customs Act, 1969	10%	

	V `	Corcement & Coordination)		
Grade				
Functi				
Repor	ting Officer: Chief (F&C)			
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	To monitor the anti-smuggling	Time Limit Case: on time	20%	
	performance of the field formations	Immediate/Urgent: on same day		
	regarding anti-smuggling.	Routine matters: 3-4 days		
		Disposal: 70%		
		Quality : 30%		
2	Processing of complaints from the	Time Limit Case: on time	20%	
	general public or from other	Immediate/Urgent: on same day		
	agencies on reports regarding	Routine matters: Within one week		
	smuggling activities.	Disposal: 50%		
		Quality : 50%		
3	Processing reward cases under the	Time Limit Case: on time	10%	
	Reward Rules.	Immediate/Urgent: on same day		
		Routine matters: 3-4 days		
		Disposal: 20%		
		Quality : 80%		
4	Authorization of Confiscated	Time Limit Case: on time	10%	
	Vehicles.	Immediate/Urgent: on same day		
		Routine matters: Within three days		
		Disposal: 80%		
		Quality : 20%		
5	Processing of complaints regarding	Time Limit Case: on time	20%	
	alleged corruption by Customs	Immediate/Urgent: on same day		
	officers/officials, calling reports	Routine matters: 3-4 days		
	from the field formations.			
		Disposal: 30%		
		Quality : 70%		
6	Dealing with FIA, NAB etc. in cases		10%	
	of corruption in liaison with the	Immediate/Urgent: on same day		
	Administration Wing.	Routine matters: 3-4 days		
		Disposal: 50%		
		Quality : 50%		
7	Arrangements regarding holding of	Time Limit Case: on time	10%	
	Collectors Customs Conference.	Immediate/Urgent: on same day		
		Routine matters: Within one week		
		Disposal: 50%		
		Quality : 50%		

Positio	on title: Secretary (Transit and	d Border Trade)		
Grade				
Funct	ion: F & C			
Repor	ting Officer: Chief (F&C)			
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	<u>Transit-I:</u>	Time Limit Case: Within 2-3		
	All matters pertaining to transit trade,	•		
	including US and NATO led ISAF's transit			
	cargo, coordination with Ministries.	Routine matters: within 4-5	70%	
		Days	70%	
		Disposal: 60%		
		Quality: 40%		
2	<u>Transit-II:</u>	Time Limit Case: Within		
	Drafting and formulation of SROs, Rules and			
	CGOs relating to transit trade.	Immediate/Urgent: Same Day		
		Routine matters: within 4-5		
		Days		
		Disposal: 50%		
		Quality: 50%		
3	Border Trade:	Time Limit Case: Within		
	Formulation of procedures for trade	Time		
	facilitation with bordering countries,	Immediate/Urgent: Same Day		
	processing of references, reports etc.	direction given to relevant		
	regarding modernization of existing border	field formation.		
	customs stations and opening up of new	Routine matters: within 4-5		
	border crossing points and harmonization of			
	border trade related Customs Procedures.	Disposal: 60%		
		Quality: 40%		

Position Title: Secretary (Custom Judicial/ADRC/PMDU)				
Grade	2.	19		
Function: Legal Penerting Officers Chief (F. % C)				
	ting Officer:	Chief (F & C)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Judicial alternate dispute resolution/ Custom Judicial	Processing of applications received from all over the country from taxpayers in terms of section 195-C of the Customs Act, 1969 for resolution of the disputes.	20%	
		Setting up ADRCs and coordination with the Alternate Dispute Resolution Committee for sending recommendations and resolving the dispute as per the provisions of the law		
		Liaison with Legal Wing for processing Para wise comments in relation to cases sub judice with Supreme Court, High Court and other judicial for a Handling complaints filed with FTO and		
		coordination thereof with the relevant field formations Issuance of notification regarding inclusion/ deletion in SRO 1358(1)/2020 dated 15.12.2020 of ADRC members on recommendation of Field formation/Chambers of commerce and Industry/ Federation of Pakistan in terms of section 195/C of Customs Act, 1969		
2	PMDU Pakistan Citizen Portal/ Dashboard Complaints	This section deals with the complaints receive on PMDU citizen portal including reopening complaints/Task assignment received from the office of Member (FATE) on daily basis. The PMDU section performs functions resolve the complaints expeditiously in coordination with relevant field formation and sections at FBR HQ	80%	

Posit	tion title:	Chief (Reforms & Automation)		
Grad	de:	20		
	ction:	Operations/ Reforms		
Repo	orting Officer:	Member (Custom-Operations)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Monitoring of automation process.	 Identification of automation processes being initiated. Listing & Identifying of modules being completed. Keeping liaison with DG Reforms & Automation. Keeping DG abreast of Reforms related activities in Connection with different Reforms initiatives for onward translating into development of WeBOC modules accordingly. 	20%	
		Quality:60 %		
2	Matters related to Risk Management System.	• Keeping close liaison with the Directorate of Risk Management System (RMS) for the charges and overall functionality of the Directorate & informing Directorate of RSM about DLI's under Pakistan Raises Revenue Project (PRRP).	10%	
		• Overall coordination and information sharing regarding different reform initiatives so that the Directorate of Risk Management can develop policies accordingly. Disposal:40 % Quality:60 %		
3	Coordination and liaison with Pakistan Revenue Automation Limited (PRAL) on all Customs related matters.	 Informing and resolving different issues arise in field formations regarding Pakistan Revenue Automation Limited (PRAL). Communication and resolving different problems related to WeBOC and any other problem in the system related to PRAL. Disposal:40 % Quality:60 % 	20%	
4	Matters pertaining to hardware requirements of field formations.	 Reception of hardware requirements from field formations. Timely completion of legal and procedural requirements and providing funds without unnecessary delay. Ensuring that the requirements of field formation regarding provision of hardware are meted out properly. Disposal:40 % Quality:60 % 	20%	

5	Coordinating and taking necessary action regarding the activities of Customs related international aid projects.	 Keeping close liaison with international aid project's relevant quarter. Coordination & monitoring for Customs related actions/ projects. Disposal:40 % Quality:60 % 	10%	
6	Implementing all matters related to SECDIV project of Ministry of Foreign Affairs.	 Liaison with SECDIV. Coordination in respect of any new initiative. Monitoring and implementation of all decisions/initiatives regarding Customs to be implemented. Disposal:40 % Quality:60 % 	10%	
7	MonitoringofprogressregardingcompletionofCustomsrelatedprojectsunderTARPS	• Keeping abreast of reforms under the Tax Administration Reform Programme (TARP). Disposal:40 % Quality:60 %	10%	

FBR

Positi	ion title:	Secretary (Reforms & Automation)		
Grad	e:	19		
Func		Operations/ Reforms		
Repo	rting Officer:	Chief (Reforms & Automation)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Monitoring of automation process.	 Identification of automation processes being initiated. Listing of modules being completed and identifying modules near to completion. Keeping liaison with Directorate General of Reforms & Automation for updated status, Informing and sensitizing Directorate General of Reforms & Automation about issues which require utmost priority. Keeping DG abreast of Reforms related activities in Connection with different Reforms initiatives for onward translating into development of WeBOC modules accordingly. 	20%	
		Disposal:40% Quality:60%		
2	Matters related to Risk Management System	 Keeping close liaison with the Directorate of Risk Management System for the charges and overall functionality of the Directorate. Informing Directorate of Risk Management System about DLI's under Pakistan Raises Revenue Project (PRRP). Disposal:40% Quality:60% 	10%	
3	Coordination and liaison with Pakistan Revenue Automation Limited (PRAL) on all Customs related matters.	 Informing and resolving different issues arise in field formations regarding Pakistan Revenue Automation Limited (PRAL). Communication and resolving different problems being faced by importers and exporters in WeBOC and any other problem in the system related to PRAL. Receiving and Resolving issues and queries raised by PRAL. Receiving and forwarding to relevant quarters requirements of business entities to PRAL. Disposal:40% Quality:60% 	20%	
4	Matters pertaining to hardware	• Reception of hardware requirements from field formations.	20%	

	requirements of field formations.	 Timely completion of legal and procedural requirements and providing funds without unnecessary delay. Ensuring that the requirements of field formation regarding provision of hardware are meted out properly. Disposal:40% Quality:60% 	
5	Coordinating and taking necessary action regarding the activities of Customs related international aid projects.	Keeping close liaison with international aid project's relevant quarter. Coordination with the projects for Customs related actions. Coordination and monitoring of Customs related action with the relevant sections of Customs. Disposal:40% Quality:60%	10%
6	Implementing all matters related to SECDIV project of Ministry of Foreign Affairs.	 Liaison with SECDIV. Coordination in respect of any new initiative. Monitoring and implementation of all decisions/initiatives regarding Customs to be implemented. Keeping abreast SECDIV about compliance of the directives issued time to time. Disposal:40% Quality:60% 	10%
7	Monitoring of progress regarding completion of Customs related projects under TARPS	 Keeping abreast of reforms under the Tax Administration Reform Programme (TARP). Communication status and steps taken by the relevant quarters to be closely monitored and to endeavor for in time completion of all reforms envisioned under 'TARP'. Disposal:40% Quality:60% 	10%

Posit	Position Title: Chief International Customs				
Grad	le: 20				
	tion: International Customs				
	orting Officer: Member Operations	-			
Sr #	Job Description	KPIs	Weight		
1	Condination with Francisco Contants Administration	Demonstrate	(%age)	Score	
1	Coordination with Foreign Customs Administration. Negotiations on and finalization of bilateral agreements on customs cooperation, barring those specified elsewhere. Processing requests for customs assistance in investigations or verification of import/export documents	Percentage of cases disposed off in a prescribed manner Quality: 50% Disposal: 50%	30%		
2	Coordination and liaison with WCO on custom matters. Liaison and Coordination on following matters: International Conventions protocols, MoUs relevant to Customs Harmonized System Valuation Origin Compliance and enforcement Commercial Fraud Money Laundering Drugs trafficking and interdiction Supply chain security	Percentage of cases supervised/ processed in a year Quality: 50% Disposal: 50%	10%		
3	Facilitation and customs procedures Customs modernization Customs integrity Analysis of reports submitted by officers on international customs matters and formulation of policies consistent with their recommendations made to the Board	Percentage of number of inspections conducted in a year Quality: 50% Disposal: 50%	10%		
4	Coordination with national and international organizations. Liaison with international organizations viz RILO, IPI, UNCTAAD and other bodies for developing policies on customs matters and monitoring implementation of arrangements finalized as a result thereof. Liaison with all Federal Ministries in the formulation of policies on issues of bilateral cooperation in customs matter	Percentage of cases disposed off in a year Quality: 40% Disposal: 60%	5%		

Positio	n Title: Secretary Inte	ernational Customs		
Grade:	· ·			
Functio	on: International	Customs		
Report	ing Officer: Chief Internat	tional Customs		
Sr #	Job Description	KPIs	Weight	Final
	-		(%age)	Score
1	Coordination with Foreign Customs Administration. Negotiations on and finalization of bilateral agreements on customs cooperation, barring those specified elsewhere. Processing requests for customs assistance in investigations or verification of import/export documents	Percentage of cases disposed off in a prescribed manner Quality: 50% Disposal: 50%	30%	
2	Coordination and liaison with WCO on custom matters. Liaison and Coordination on following matters: International Conventions protocols, MoUs relevant to Customs Harmonized System Valuation Origin Compliance and enforcement Commercial Fraud Money Laundering Drugs trafficking and interdiction Supply chain security Facilitation and customs procedures Customs modernization Customs integrity	Percentage of cases supervised/ processed in a year Quality: 50% Disposal: 50%	10%	
3	Foreign Training, seminars and workshops. Coordination with WCO on capacity building and other matters of mutual interest Selection and nomination of officers for training abroad Analysis of reports submitted by officers on international customs matters and formulation of policies consistent with their recommendations made to the Board	Percentage of number of inspections conducted in a year Quality: 50% Disposal: 50%	10%	

4	Coordination with national and	Percentage of cases disposed	5%	
	international organizations. Liaison	off in a year		
	with international organizations viz	Quality: 40%		
	RILO, IPI, UNCTAAD and other	Disposal: 60%		
	bodies for developing policies on			
	customs matters and monitoring			
	implementation of arrangements			
	finalized as a result thereof.			
	Liaison with all Federal Ministries in			
	the formulation of policies on issues of			
	bilateral cooperation in customs matter			



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Posit	ion title: Member (IR-Policy)			
Grad	le: 21			
Func	ction: Policy			
Repo	orting Officer: Chairman FBR			
Sr#		KPIs	Weight (%age)	
1	Drafting and preparation of Finance Bill and supplementary bills for amendment in tax laws Preparation of budget documents: Notes on Clauses Salient Features. Budget Speech	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	25%	
2	Revenue Impact Summary for the cabinet		1.00/	
2	Preparation of Ordinances promulgated by the President of Pakistan from time to time during the Financial Year along with allied documents: Note for Finance Minister, Summary for the Federal Cabinet Summary for Prime Minister	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	10%	
3	Preparation and comments on SROs in respect of tax laws		10%	
4	Preparation of summaries/comments/reply on matters pertaining to Senate, National Assembly, Prime Minister Office and other Government Departments	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	5%	
5	Finalization and updating of annual income tax return, withholding statements and payments module pursuant to changes in Income Tax Ordinance, 2001 Resolution of errors in Income Tax Returns Updating of exemptions related to import on WEBOC system	TAN	5%	
6	Processing of budget proposals regarding amendments in the tax laws forwarded by Government departments, Chambers, Association, Banks, Financial institutions, Companies etc		5%	
7	Preparation and issuance of clarifications and circulars related to tax policy including circulars to explain important amendments made through Finance Act and Ordinances	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	5%	
8	Provision of para-wise comments to Legal Wing in cases filed in Supreme Court of		5%	

	Delviston / Ilich Court nerteining to to-			1
	Pakistan / High Court pertaining to tax			
	Policy issues.			
	Assistance to Courts tax matters as and when			
	required			
9	Provision of para-wise comments to Legal	Time Limit Cases: Within	5%	
	Wing regarding FTO complaints pertaining	Time		
	to tax Policy issues.	Quality: 80%		
10	Attend meetings related to tax policy with	Disposal: 20%	5%	
10	various stakeholder including IMF,		270	
	ministries, chambers, association and			
	companies etc			
11	1		50/	
11	1 /		5%	
	formations and general public on tax policy	Time		
	issues	Quality: 80%		
		Disposal: 20%		
12	Preparation of briefs and presentations for	Time Limit Cases: Within	5%	
	Chairman on tax policy matters	Time		
	1	Quality: 80%		
		Disposal: 20%		
13	Resolution of complaints including	Time Limit Cases: Within	5%	
	complaints and tasks assigned on Prime	Time		
	Minister Delivery Unit	Quality: 80%		
14	Any other task assigned by Chairman FBR	Disposal: 20%	5%	



Posit	ion Title: Chief (Income	e Tax Policy)		
Grad	le: BPS-20			
Repo	orting Officer: Member IR(P	olicy)		
Func	tion: Income Tax M	latters		
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Drafting and preparation of annual Finance	Time Limit Cases: Within	25%	
	Bill including budget documents:	Time		
	Notes on Clauses	Quality: 80%		
	Salient Features.	Disposal: 20%		
	Budget Speech			
	Revenue Impact			
	Summary for the cabinet			
2	Preparation of Ordinances promulgated by		15%	
	the President of Pakistan from time to time	Time		
	during the Financial Year along with allied	Quality: 80%		
	documents including Note for Finance	Disposal: 20%		
	Minister, Summary for the Federal Cabinet			
	and Summary for Prime Minister	/		
3	Processing of budget proposals regarding	Time Limit Cases: Within	5%	
	amendments in the Income Tax Ordinance,	Time		
	2001 forwarded by Government	Quality: 80%		
	departments, Chambers, Stock Exchanges,	Disposal: 20%		
	Tax Bar Association, Banks, Financial			
4	institutions, Chartered Accountants, NGOs		50/	
4	Preparation and issuance of circulars related		5%	
	to income tax policy including explanation	TAN		
	of important amendments made through			
F	Finance Act and Ordinances	Time Limit Cocces Within	50/	
5	Preparation of comments/reply on matters		5%	
	pertaining to Senate, National Assembly, Prime Minister Office and Other			
	Government Departments	Quality: 80% Disposal: 20%		
6	Attend meetings related to Income tax	Dispusai. 2070	5%	
0	policy on daily basis with various		J 70	
	ministries, departments and stakeholders.			
7	Processing of issues relating to Income tax	Time Limit Cases: Within	5%	
'	received from different quarters.	Time Linin Cases. Within Time	570	
	ou nom unterent quateron.	Quality: 80%		
		Disposal: 20%		
8	Drafting and preparation of annual Finance	Time Limit Cases: Within	25%	
Ŭ	Bill including budget documents:	Time		
	Notes on Clauses , Salient Features, Budget	Quality: 80%		
	Speech, Revenue Impact and Summary for	Disposal: 20%		
	the cabinet	······································		

9 10	preparation of comments on summaries received from government departments. Preparation and comments on draft and final SROs in respect of amendments proposed in the Income Tax Rules, 2002.	Time Quality: 80% Disposal: 20%	5%
11	Finalization and updating of annual income tax returns, withholding statements and payments module pursuant to changes in Income Tax Ordinance, 2001 Resolution of errors in Income Tax Returns Updating of exemptions related to import on WEBOC system	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	5%
12	Resolution of complaints including complaints and tasks assigned on Prime Minister Delivery Unit	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	5%
13	Assistance to Courts on income tax matters as and when required	Time Limit Cases: Within Time	5%
14	Preparation of briefs and presentations for Chairman on income tax policy matters	Quality: 80% Disposal: 20%	5%
15	Any task assigned by the Chairman FBR/Member (IR Policy)		5%

PAKISTAN

Positi	ion title: Secretary (R & SRO)			
Grad	e: 19			
Func	tion: Income Tax Policy			
Repo	rting Officer: Chief (Income Tax Policy)			
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Drafting SROs in respect of Income Tax Rules,	Time Limit Cases:	40%	
	2002.	Within Time		
		Quality: 80%		
		Disposal: 20%		
2	Drafting SROs in respect of amendments in	Time Limit Cases:	15%	
	Income Tax Ordinance, 2001	Within Time		
		Quality: 80%		
		Disposal: 20%		
3	Drafting SROs in respect of Valuation of	Time Limit Cases:	15%	
	Immovable Properties	Within Time		
	-	Quality: 80%		
		Disposal: 20%		
4	SROs vetting from the Law Division	Time Limit Cases:	10%	
		Within Time		
		Quality: 80%		
		Disposal: 20%		
5	Attend meetings in FBR and other ministries on tax	Time Limit Cases:	10%	
	related matters.	Within Time		
		Quality: 80%		
		Disposal: 20%		
6	All tasks assigned by Member IR-Policy and Chief	Time Limit Cases:	10%	
	Income Tax Policy PAKISIA	Within Time		
		Quality: 80%		
		Disposal: 20%		

Positi	ion title: Second Secretary (R & SR	0)		
Grad	e: 17/18			
Func	tion: Income Tax Policy			
Repo	rting Officer: Secretary (R & SRO)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Drafting SROs in respect of Income Tax Rules, 2002.	Within Time Quality: 80%	40%	
2	Drafting SROs in respect of amendments in Income Tax Ordinance, 2001	Disposal: 20%Time Limit Cases:Within TimeQuality: 80%Disposal: 20%	15%	
3	Drafting SROs in respect of Valuation of Immovable Properties	•	15%	
4	SROs vetting from the Law Division	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	10%	
5	Attend meetings in FBR and other ministries on tax related matters.		10%	
6	All tasks assigned by Member IR-Policy and Chief Income Tax Policy		10%	
7	Drafting SROs in respect of Income Tax Rules, 2002.		40%	

Posit	ion title: Secretary (ITP)			
Grad				
Func	tion: Income Tax Policy			
Repo	orting Officer: Chief (Income Tax Policy)			
Sr#		KPIs	Weight (%age)	Final Score
1	To evaluate policy proposals received from other Ministries/Cabinet/ECC	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	
2	To evaluate policy proposals received from various organizations: chambers, ICAP, Pakistan Business Council etc.	Time Limit Cases: Within Time Quality: 70% Disposal: 30%	15%	
3	To propose policy changes for budget consideration.	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	15%	
4	Preparation of Notes for the Finance Minister on the basis of approval given by the higher authorities.	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	15%	
5	Preparation of Circulars explaining important amendments made through Finance Acts.	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	15%	
6	Correspondence with ministries, field formations, FBR wings and preparation of comments on summaries received from government departments.	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	10%	
7	Finalization of Income Tax Return and resolution of related Income Tax Return Issues	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	10%	
8	To evaluate policy proposals received from other Ministries/Cabinet/ECC	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	

Posi	tion title: Second Secretary (ITP)			
Grad				
Fune	ction: Income Tax Policy			
Repo	orting Officer: Secretary (ITP)			
Sr#		KPIs	Weight (%age)	Final Score
1	To evaluate policy proposals received from other Ministries/Cabinet/ECC	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	
2	To evaluate policy proposals received from various organizations: chambers, ICAP, Pakistan Business Council etc.	Time Limit Cases: Within Time Quality: 70% Disposal: 30%	15%	
3	To propose policy changes for budget consideration.	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	15%	
4	Preparation of Notes for the Finance Minister on the basis of approval given by the higher authorities.	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	15%	
5	Preparation of Circulars explaining important amendments made through Finance Acts.	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	15%	
6	Correspondence with ministries, field formations, FBR wings and preparation of comments on summaries received from government departments.	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	10%	
7	Finalization of Income Tax Return and resolution of related Income Tax Return Issues	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	10%	
8	To evaluate policy proposals received from other Ministries/Cabinet/ECC	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	

Posit	ion title: Secretary (ITB)			
Grad	le: 19			
Func	tion: Income Tax Policy			
Repo	orting Officer: Chief (Income Tax Policy)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Preparation and drafting of annual Finance Bill, Finance Supplementary Bill and Ordinances promulgated from time to time. Vetting of final bill/ordinance from Law Ministry	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	30%	
2	Preparation of documents for approval of amendments in law including: Note for the Finance Minister, Summary for the Federal Cabinet Summary for the Prime Minister	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	
3	Preparation of Budget documents including: Revenue Estimates Notes on Clauses Salient Features Notice for Amendments in Bill Presentations	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	
4	Processing of budget proposals regarding amendments in the Income Tax Ordinance, 2001 received from field formations, Ministries, Government departments, Chambers, Tax Bar Associations and others.	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	
5	Preparation of Circulars explaining important amendments made through Finance Acts/Ordinances	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	10%	
6	Preparation and drafting of annual Finance Bill, Finance Supplementary Bill and Ordinances promulgated from time to time. Vetting of final bill/ordinance from Law Ministry	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	30%	
7	Preparation of documents for approval of amendments in law including: Note for the Finance Minister, Summary for the Federal Cabinet Summary for the Prime Minister	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	
8	Preparation of Budget documents including: Revenue Estimates Notes on Clauses Salient Features Notice for Amendments in Bill Presentations	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	

9	Processing of budget proposals regarding amendments in the Income Tax Ordinance, 2001		20%	
	received from field formations, Ministries,			
	Government departments, Chambers, Tax Bar	Disposal: 20%		
	Associations and others.			
10	Preparation of Circulars explaining important	Time Limit Cases:	10%	
	amendments made through Finance	Within Time		
	Acts/Ordinances	Quality: 80%		
		Disposal: 20%		



Positi	on title: Second Secretary (ITB)			
Grad	e: 17/18			
Func	tion: Income Tax Policy			
Repo	rting Officer: Secretary (ITB)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Preparation and drafting of annual Finance Bill, Finance Supplementary Bill and Ordinances promulgated from time to time. Vetting of final bill/ordinance from Law Ministry	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	30%	
2	Preparation of documents for approval of amendments in law including: Note for the Finance Minister, Summary for the Federal Cabinet Summary for the Prime Minister	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	
3	Preparation of Budget documents including: Revenue Estimates Notes on Clauses Salient Features Notice for Amendments in Bill Presentations	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	
4	Processing of budget proposals regarding amendments in the Income Tax Ordinance, 2001 received from field formations, Ministries, Government departments, Chambers, Tax Bar Associations and others.	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	20%	
5	Preparation of Circulars explaining important amendments made through Finance Acts/Ordinances	Time Limit Cases: Within Time Quality: 80% Disposal: 20%	10%	

Positi	ion title: Chief (ST & FE Policy)			
Grad	e: 20			
Func	tion: Income Tax Policy			
Repo	rting Officer: Member (IR-Policy)			
Sr#	Job Description	KPIs	Weight	Final
	-		(%age)	Score
1	Compilation of Budget Proposals regarding	Percentage of cases	10%	
	Amendments in Sales Tax Act, 1990, Federal	dealt in a year		
	Excise Act and ICT Act and issuance of SROs	Quality: 50%		
	in Budget.	Disposal: 50%		
2	Amendment in Sales Tax and Federal Excise		10%	
	Laws			
3	Senate/NA Questions		10%	
4	Senate/NA Committee matters	Percentage of cases	7.5%	
		dealt in a year		
		Quality: 60%		
		Disposal: 40%		
5	Court Matter	Percentage of cases	7.5%	
6	WeBOC/Customs Matter	dealt in a year	5%	
		Quality: 30%		
		Disposal: 70%		
7	Compilation of Budget Proposals regarding	Percentage of cases	10%	
	Rules and procedures under Sales Tax Act 1990	dealt in a year		
	and FED Act 2005 and Islamabad Capital	Quality: 50%		
	Territory (Tax on Services) Ordinance, 2001.	Disposal: 50%		
8	Drafting and Issuance of Rules and Procedures	Percentage of cases	10%	
	under Sales Tax Act 1990 and FED Act 2005,	dealt in a year		
	Islamabad Capital Territory (Tax on Services)	AIN Quality: 50%		
	Ordinance, 2001.	Disposal: 50%		
9	Coordination / correspondence with FTO, being	Percentage of cases	10%	
	a Focal person of IR-Policy Wing, for	dealt in a year		
	compliance and settlement of Complaints.	Quality: 50%		
	•	Disposal: 50%		
10	Managing the budget, record and	Percentage of cases	10%	
	circulation of Newspaper Bills	dealt in a year		
		Quality: 60%		
		Disposal: 40%		
11	Representing FBR (IR -Policy Wing) at various	Percentage of cases	10%	
	fora/levels in respect of policy matters.	dealt in a year		
		Quality: 30%		
		Disposal: 70%		

Positi	on title: Secretary (ST & FE Pol	icy)		
Grad	e: 19	•		
Func	tion: Income Tax Policy			
Repo	rting Officer: Chief (ST & FE Policy)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Compilation of Budget Proposals regarding	Percentage of case		
	Amendments in Sales Tax Act, 1990, Federal	dealt in a year		
	Excise Act and ICT Act and issuance of SROs	Quality: 50%		
	in Budget.	Disposal: 50%		
2	Amendment in Sales Tax and Federal Excise		10%	
	Laws			
3	Senate/NA Questions	Percentage of case	es 10%	
		dealt in a year		
		Quality: 50%		
		Disposal: 50%		
4	Senate/NA Committee matters	Percentage of case	es 7.5%	
•		dealt in a year		
		Quality: 60%		
		Disposal: 40%		
5	Court Matter	Percentage of case	es 7.5%	
6	WeBOC/Customs Matter	dealt in a year	5%	
U	() OB OO/ Customs Marter	Quality: 30%	570	
		Disposal: 70%		
7	Compilation of Budget Proposals regarding	Percentage of case		
,	Rules and procedures under Sales Tax Act	dealt in a year	10/0	
	1990 and FED Act 2005 and Islamabad Capital	Quality: 50%		
	Territory (Tax on Services) Ordinance, 2001.	Disposal: 50%		
8	Drafting and Issuance of Rules and Procedures	Percentage of case	es 10%	
0	under Sales Tax Act 1990 and FED Act 2005,	dealt in a year	10/0	
	Islamabad Capital Territory (Tax on Services)	Quality: 50%		
	Ordinance, 2001.	Disposal: 50%		
	ordinance, 2001.	Disposai. 5070		
9	Coordination / correspondence with FTO,	Percentage of case	es 10%	
)	being a Focal person of IR-Policy Wing, for	dealt in a year	1070	
	compliance and settlement of Complaints.	Quality: 50%		
	compliance and settlement of complaints.	Disposal: 50%		
10	Managing the budget, record and	Percentage of case	es 10%	
10	circulation of Newspaper Bills	dealt in a year	.5 1070	
	circulation of mewspaper Bills	•		
		Quality: 60%		
11	Depresenting EDD (ID Dollar Wing) at marian	Disposal: 40%	1.00/	
11	Representing FBR (IR -Policy Wing) at various	Percentage of case	es 10%	
	fora/levels in respect of policy matters.	dealt in a year		
		Quality: 30%	,	
		Disposal: 70%	0	

Positi	ion title: Second Secretary (ST & FE	2 Policy)		
Grad	e: 17/18			
Funct	tion: Income Tax Policy			
Repo	rting Officer: Chief (ST & FE Policy)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Compilation of Budget Proposals regarding Rules and procedures under Sales Tax Act 1990 and FED Act 2005 and Islamabad Capital Territory (Tax on Services) Ordinance, 2001 for Finance Bill 2021.	Percentage of cases dealt in a year Quality:50% Disposal:50%	10%	
2	Drafting and Issuance of Rules and Procedures under Sales Tax Act 1990 and FED Act 2005, Islamabad Capital Territory (Tax on Services) Ordinance, 2001.		10%	
3	Issuance of SROs, clarifications, STGOs and circulars under Sales Tax Act 1990 and FED Act 2005 and Islamabad Capital Territory (Tax on Services) Ordinance, 2001 on various issues as required.		10%	
4	Coordination / correspondence with FTO, being a Focal person of IR-Policy Wing, for compliance and settlement of Complaints.	Percentage of cases dealt in a year Quality:60%	10%	
5	Representing FBR (IR -Policy Wing) at various fora/levels in respect of policy matters.	Disposal:40%	10%	
6	Coordination and arrangements of Board-in- Council and Policy Board meetings.		10%	
7	Preparation of draft Performance Agreement and coordination with different Wings of FBR for obtaining quarterly progress report.	Time limit case: within time: within I week	10%	
8	Manage the library materials in a proper way. Managing the budget, record and circulation of Newspaper Bills Managing the budget, record and circulation of Newspaper Bills	Disposal: 90% Quality: 10%	10%	
9	Hiring of residential accommodation in respect of officers/officials of FBR (HQ). Hiring of office buildings including offices of the field formations other than those where powers have been delegated to Heads of filed formations	Time limit case: within 3-5 weeks Disposal: 80% Quality: 20%	10%	
10	Reimbursement of medical claims in respect of employees of FBR (HQ) Reimbursement of medical charges to pensioners Matters relating to allotment of FBR owned residential accommodation Work/ matters regarding Estate section.	Time limit case: within 1-2weeks Disposal:20% Quality:80%	10%	

Posit	ion title: Chief (Law & Clarification)			
Grad	e: 20			
Func	tion: Law & Clarification Matter	rs		
Repo	rting Officer: Member (IR-Policy)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Issuance of clarifications on Policy Matters related to Income Tax Policy issues	Within time limit Disposal:20% Quality:80%	30%	
2	Provision of para-wise comments to Legal Wing in cases filed in Supreme Court of Pakistan / High Court pertaining to Income Tax Policy issues.	Within time limit Disposal:20% Quality:80%	30%	
3	Provision of para-wise comments to Legal Wing regarding FTO complaints pertaining to Income Tax Policy issues.	Within time limit Disposal:20% Quality:80%	40%	



Posit	Position title: Secretary (Law & Clarification)				
Grad	e: 19				
Func	tion: Law & Clarification	n Matters			
Repo	rting Officer: Chief (Law & Clari	fication)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score	
1	Issuance of clarifications on Policy Matters related to Income Tax Policy issues	Within time limit Disposal:20% Quality:80%	30%		
2	Provision of para-wise comments to Legal Wing in cases filed in Supreme Court of Pakistan / High Court pertaining to Income Tax Policy issues.	Within time limit Disposal:20% Quality:80%	30%		
3	Provision of para-wise comments to Legal Wing regarding FTO complaints pertaining to Income Tax Policy issues.	Within time limit Disposal:20% Quality:80%	40%		



Posit	Position title: Second Secretary (Law & Clarification)			
Grad	e: 17/18	17/18		
Func	on: Law & Clarification Matters			
Reporting Officer: Secretary (Law & Clarification)				
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Issuance of clarifications on Policy Matters related to Income Tax Policy issues	Within time limit Disposal:20% Quality:80%	30%	
2	Provision of para-wise comments to Legal Wing in cases filed in Supreme Court of Pakistan / High Court pertaining to Income Tax Policy issues.	Within time limit Disposal:20% Quality:80%	30%	
3	Provision of para-wise comments to Legal Wing regarding FTO complaints pertaining to Income Tax Policy issues.	Within time limit Disposal:20% Quality:80%	40%	



Positi	ion Title: Second Secretary	le: Second Secretary (Court Matters)				
Grad	le: BPS-18					
Func	tion: Legal Matters					
Repo	rting Officer: Chief (Law & Clar	rification)				
Sr #	Job Description	KPIs	Weight	Final		
			(%age)	Score		
1	Provision of para-wise comments to Legal	Within time limit	30%			
	Wing in cases filed in Supreme Court of	Disposal:20%				
	Pakistan pertaining to Income Tax Policy	Quality:80%				
	issues.					
2	Provision of para-wise comments to Legal	Within time limit	30%			
	Wing in cases filed under Article 199 of the	Disposal:20%				
	Constitution in the High Court pertaining to	Quality:80%				
	Income Tax issues.					
3	Provision of para-wise comments to Legal	Within time limit	30%			
	Wing regarding FTO complaints pertaining to	Disposal:20%				
	Income Tax Policy.	Quality:80%				
4	Any other task assigned by Member	Within time limit	10%			
	IR(Policy) / Chief (L&C)	Disposal:20%				
		Quality:80%				

PAKISTAN



Positio	on title: Chief (Provincial Taxes)			
Grade	:: 20			
Function: Law & Clarification Matters				
Reporting Officer: Member (IR-Policy)				
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Issuance of clarifications on Policy Matters related to Provincial taxes Policy issues received from other Ministries/Cabinet/ECC	Within time limit Disposal:50% Quality:50%	30%	
2	Provision of para-wise comments to Legal Wing in cases filed in Supreme Court of Pakistan / High Court pertaining to Provincial Tax Policy issues.		10%	
3	To propose policy changes for budget consideration.	Within time limit Disposal:50%	10%	
4	Preparation of Circulars explaining important amendments made through Finance Acts for Provincial taxes.	Quality:50%	10%	
5	Correspondence with Provinces and concerned ministries, field formations, FBR	Within time limit Disposal:50%	10%	
	Wings on various issues pertaining to collection or execution of Provincial taxes	Quality:50%		
6	Any other matter assigned by member IR policy	Within time limit Disposal:50% Quality:50%	10%	
7	Issues related to taxation on services between provinces and federation through National Tax Council	Within time limit Disposal:50% Quality:50%	10%	
8	Inter harmony of Sales Tax goods and services	Within time limit Disposal:50% Quality:50%	10%	

Position	a Title: Secretary (Provinc	cial Taxes)			
Grade:	19				
Functio	n: Provincial Taxes				
Reporting Officer: Chief (Provincial Taxes)					
Sr #	Job Description	KPIs	Weight (%age)	Final Score	
1	Provision of para-wise comments to Legal Wing in cases filed in Supreme Court of Pakistan pertaining to Income Tax Policy issues.	Within time limit Disposal:50% Quality:50%	30%		
2	Provision of para-wise comments to Legal Wing in cases filed under Article 199 of the Constitution in the High Court pertaining to Income Tax issues.	Within time limit Disposal:50% Quality:50%	20%		
3	Provision of para-wise comments to Legal Wing regarding FTO complaints pertaining to Income Tax Policy.	Within time limit Disposal:50% Quality:50%	20%		
4	Any other task assigned by Member IR(Policy) / Chief (L&C)	Within time limit Disposal:50% Quality:50%	10%		
5	Issues related to taxation on services between provinces and federation through National Tax Council	Within time limit Disposal:50% Quality:50%	10%		
6	Inter harmony of Sales Tax goods and services	Within time limit Disposal:50% Quality:50%	10%		

POLICY (CUSTOMS)

Positio	n Title Member C	ustoms (Policy)		
Grade	21	· • • /		
Functio	on: Processing	exports and exemptions related is	ssues	
Report	ing Officer: Chairman			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Formulation of National Customs Policy and annual budgetary proposals related to customs revenues, laws, rules, procedures and allied laws.	New policy initiatives to be taken in the corresponding year for improving customs duty collection, customs controls, simplification of rules and procedures. Disposal: 20%	20%	
2	Handling all matters, involving ECC, Cabinet, Parliamentary Committees, regarding Customs tariffs and exemptions.	Quality: 80%Meetings to be attended in Cabinet/ Senate/National Assembly Committees.Disposal: 20% Quality: 80%	20%	
3	Supervision and disposal of all customs policy matters relating to Special Economic Zones including Export Processing Zones and Export Facilitation Schemes, etc.	1. Policy initiatives to be taken to improve working of SEZs/EPZs. 2. Redressal of bottlenecks and problems for successful operation of SEZs/EPZs. Disposal: 20% Quality: 80%	20%	
4	Supervision of coordination/communication with Foreign Customs Administrations for finalization of bilateral / multilateral mutual assistance and liaison with World Customs Organization (WCO) and World Trade Organization (WTO) on all matters related to these organizations.	1. Bilateral / Multilateral Customs Mutual Assistance Agreements (MAAs) with foreign customs administrations to be finalized on top priority and responses to WCO / WTO to be given within the timelines. Disposal: 20% Quality: 80%	20%	
5	Monitoring/ensuring liaison with international development partners (IMF, World Bank etc) for customs reforms /modernization and technical assistance.	Extensive negotiations to be held with partner / donor organizations for finalization of agreements leading to reforms / modernization in Pakistan customs. Disposal: 20% Quality: 80%	20%	

Positio	n Title Chief (Tariff & Trade			
Grade	20			
Functi	on: Processing exports an	d exemptions related is	sues	
Report	ing Officer: Member Customs (Po	licy)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Overall supervision of Tariff and Trade wing's functions pertaining to tariff and other related matters	Time limit cases: within time immediate/Urgent:	10%	
2	Implementation of Power Policy, Trade Policy, Petroleum Policy, Auto Policy, SIZs, SEZ, CEPEC etc.	same day Routine matters: within 03 days.	5%	
3	Processing of cases pertaining to industrial sector exemption/ concession	Disposal: 30% Quality: 70%	5%	
4	Supervision of the Budget proposals processing exercise, preparation of the Cabinet Summary and implementation of budgetary measures		20%	
5	Processing of cases pertaining to customs duty concession/ exemption/deletion	Time limit cases: within time immediate/Urgent:	5%	
	FB	same day Routine matters: within 03 days Disposal: 40% Quality: 60%		
6	Processing the matters relating to tariff classification and resolution of disputes relating to goods falling under HS codes of Pakistan Customs Tariff	Time limit cases: within time immediate/Urgent:	15%	
7	Setting of monthly/ quarterly/ annual customs duty collection targets and preparing strategic plan and policy for revenue collection.	same day Routine matters: within 03 days	15%	
8	Studies of basic matters relating to tariff policy for budget formulation	Disposal: 20% Quality : 80%	15%	
9	Planning for statutory changes in Customs Tariff		10%	

Positio	n Title Secretary (Tariff-l	[)		
Grade	19			
Functi	on: Processing exports	and exemptions related	issues	
Report	ting Officer: Chief (Tariff & Tra	ade)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Redressal of grievances received from Prime Minister Delivery Unit (PMDU)	Time Limit Case: Within 2-3 days	15%	
2	Complaints received from general public/private entities	Immediate/Urgent: same day	15%	
3	To deal with all kind of work relating to National Assembly and Senate of Pakistan National Assembly and Senate Question Resolutions Motions Standing Committee Meetings of National Assembly and Senate of Pakistan	Routine matters: Within 4-5 days Disposal: 50% Quality : 50%	15%	
4	Antidumping Duty (ADD) cases received from National Tariff Commission	Time Limit Case: Within time	15%	
5	Matters relating to Pharmaceutical/Food Items/ Textile	Immediate/Urgent: same day	30%	
	Items/Chemicals/Oil etc. received from following ministries: • Ministry of National Health Services, Regulations & Coordination. • Ministry of National Food Security, Research • Ministry of Textile • Ministry of Energy regarding to	Routine matters: Within one week Disposal: 60% Quality: 40%		
6	Miscellaneous /any other task assigned by the Member/Chief	Time Limit Case: Within time Immediate/Urgent: Within time limit mentioned in the letter Routine matters: Within one week Disposal: 70% Quality : 30%	10%	

Positio	on Title Secretary (Tariff-II)		
Grade	e 19	·		
Functi	ion: Processing exports a	nd exemptions related	issues	
Repor	ting Officer: Chief (Tariff & Tra			
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Redressal of grievances received from Prime Minister Delivery Unit (PMDU)	Time Limit Case: Within 2-3 days	10%	
2	To deal with all kind of work relating to National Assembly and Senate of Pakistan National Assembly and Senate Question Resolutions Motions Standing Committee Meetings of National Assembly and Senate of Pakistan	Immediate/Urgent: same day Routine matters: Within 4-5 days Disposal: 50% Quality : 50%	10%	
3	Matters raised by Government department and private sector regarding import of machinery & equipment received in the FBR from following ministries: Ministry of Energy Engineering Development Board Alternative Energy Development Board (AEDB) NEECA Ministry of Interior Ministry of Commerce	Time Limit Case: Within 3-4 days Immediate/Urgent: same day Routine matters: Within one week Disposal: 60% Quality : 40%	10%	
4	and other ministries Miscellaneous /any other task assigned by the Member/Chief	Time Limit Case: Within time Immediate/Urgent: Within time limit mentioned in the letter Routine matters: Within one week Disposal: 70% Quality : 30%	10%	
5	Gwadar/CPEC issues	Disposal within same	20%	
6	SIZ/SEZ issues received from BOI	day	20%	
7	Extension of time limit cases against temporary import	Disposal: 50% Quality : 50%	20%	

Posit	ion Title Secretary (Tariff-I	II)		
Grad	<i>v</i> `	,		
Func		and exemptions related	issues	
	rting Officer: Chief (Tariff & Tra			
Sr#		KPIs	Weight	Final
	-		(%age)	Score
1	Redressal of grievance received from Prime	Percentage of cases	15%	
	Minister Delivery Unit (PMDU)	disposed off in a year		
		Disposal: 50%		
		Quality: 50%		
2	Antidumping duty (ADD) cases received from	Percentage of cases	10%	
	National Tariff Commission	disposed off in a year		
3	Maintaining Data regarding Import of Vehicles	Disposal: 60%	10%	
		Quality: 40%		
4	Matters relating to Auto Sector/ Steel Sector	Percentage of cases	10%	
	etc received from Ministries:	disposed off in a year		
	Ministry of Industries and Production	Disposal: 70%		
	Engineering Development Board	Quality: 30%		
	Ministry of Commerce			
	Ministry of Interior			
5	Complaint Received from general public/		10%	
	private entities			
6	To deal with all kind of work relating to	Percentage of cases	10%	
	National Assembly and Senate of Pakistan	disposed off in a year		
	National Assembly and Senate	Disposal: 60%		
	Resolutions	Quality: 40%		
	Motions	ΔΝΙ		
	Standing Committee Meetings of National			
	Assembly and Senate of Pakistan	-	1.0.1	
7	Miscellaneous / any other task assigned by the	Percentage of cases	10%	
	Member/ Chief	disposed off in a year		
8	Processing to cases pertaining to import of	Disposal: 70%	5%	
	vehicles [Personal Baggage/ Transfer of	Quality: 30%		
0	Residence and Gift Schemes]		.	
9	Liaison with President's Secretariat, Prime	Percentage of cases	5%	
	Minister's Secretariat, Ministry of Industries	disposed off in a year		
10	and Production, Ministry of Commerce,	Disposal: 80%	0.504	
10	Developing incentive model for difference	Quality: 20%	2.5%	
	industrial sectors in close liaison with Ministry			
11	of Industries and EDB	Democratic C	50/	
11	Drafting of survey based SROs	Percentage of cases	5%	
12	Processing of budget proposal	disposed off in a year	7.5%	
		Disposal: 80%		
		Quality: 20%		

Positi	ion Title Secretary (Custor	n Budget)		
Grad	U \	8 /		
Funct	tion: Processing exports	s and exemptions related	l issues	
Repo	rting Officer: Chief (Tariff & Th			
Sr#		KPIs	Weight	Final
			(%age)	Score
1	Doing analysis regarding duty/taxes	Time limit cases:	15%	
	collection at import stage viz-a-viz prevailing	within time		
	imports trends	immediate/Urgent:		
2	Setting collection targets and monitoring the	same day Routine	5%	
	customs duty collection performance of the	matters: within		
	field Collectorates.	assigned stipulated		
		time period.		
		Disposal: 20%		
		Quality : 80%		
3	Preparation of Briefs/Notes as well as	Time limit cases:	15%	
	presentations for Members (Customs Policy	within time		
	and Customs Operation) and Chairman FBR	immediate/Urgent:		
	on revenue and tariff & trade related 🔨 🚽 🧹	same day Routine		
	matters.	matters: within		
4	To coordinate with other concerned FBR's	assigned stipulated	5%	
	sections regarding processing of the budget	time period.		
	proposals	Disposal: 30%		
		Quality : 70%		
5	Giving final shape to the processed budget	Time limit cases:	10%	
	proposals for presentation before the Tariff	within time		
	Policy Board for approval	immediate/Urgent:		
6	Preparation of the Cabinet Summary for	same day Routine	25%	
	budgetary measures on conclusion of the	matters: within		
	annual budget exercise and drafting of the	assigned stipulated		
	various SROs.	time period.		
7	Feeding of the budget in WeBOC system	Disposal: 20%	15%	
	after approval of the Finance Act and	Quality : 80%		
	preparation of budgetary instruction for			
	guidance of field formations.			
8	Preparation of answers to the questions	Time limit cases:	5%	
	raised by the members in National	within time		
	Assembly and Senate and note for pad for	immediate/Urgent:		
	the Finance Minister on customs related	same day Routine		
	topics	matters: within		
9	To Coordinate with the Ministries for policy	assigned stipulated	5%	
	input on tariff related issues especially with	time period.		
	the Tariff Policy Board	Disposal: 40%		
		Quality : 60%		

Posit	tion Title	Chief (Exports Exem	ptions)		
Grad		20			
Func	ction:	Processing exports an	nd exemptions related	l issues.	
Repo	orting Officer:	Member Customs (Pe	olicy)		
Sr#		ption	KPIs	Weight (%age)	Final Score
1	Overall supervision of Expo Sections functions pertaining related matters.		Time limit cases: within time immediate/Urgent:	10%	
2	All other matters regarding e customs duties under chapte		same day Routine matters: within 03	5%	
3	Coordination with Ministry of Investment and other dep disposal of references from Ombudsman.	artments including	days. Disposal: 30% Quality : 70%	5%	
4	Processing Budget proposals	s pertaining to export		20%	
5	Dealing with matters relating Coefficient Organization (IC		Time limit cases: within time	15%	
6	Processing the matters relati EPZs, Manufacturing Bonds and SRO 957(I)/2021.	ng to DTRE, EOUs,	immediate/Urgent: same day Routine matters: within	15%	
7	Monitoring implementation policy regarding valuation, e Valuation Agreement and M mis-declaration cases emana invoicing/ over-invoicing.	especially WTO Ionitoring of	assigned stipulated time period Disposal: 20% Quality : 80%	15%	
8	Policy, procedure and perfor Clearance Audit. Coordinati of FBR and field formations reports of DRRA and PAC/	on with Audit Wing regarding audit	N N	10%	
9	Processing of SROs pertainid drawback i.e. determination of Customs duty drawback r	revision notification	Time limit cases: within time immediate/Urgent: same day Routine matters: within 03 days Disposal: 40% Quality : 60%	5%	

Posit	tion Title: Secretary (Ex	xport Policy)		
Grad	<i>U</i> `			
Func	ction: Exports & Ex	kemptions		
Repo		rts & Exemptions)		
Sr#		KPIs	Weight (%age)	Final Score
1	Dealing with matters relating to-EPZs, SIZs and Manufacturing Bonds.	Time limit cases: within time immediate/Urgent: same day Routine matters: within assigned stipulated time period Disposal: 30% Quality : 70%	20%	
2	Fixation of export tariff in consultation with Ministry of Commerce.	Time limit cases: within time immediate/Urgent: same day Routine matters: within assigned stipulated time period Disposal: 30% Quality : 70%	20%	
3	Coordination with Ministry of	Time limit cases: within time	20%	
5	Commerce, Export Promotion Bureau, Bond of Investment and other departments including disposal of references from Federal Tax Ombudsman.	immediate/Urgent: same day Routine matters: within assigned stipulated time period Disposal: 30%	2070	
	LAN	Quality : 70%		
4	Maintaining analysis of statistics regarding value of export, payment of duty drawback and excise duties.	Time limit cases: within time immediate/Urgent: same day Routine matters: within assigned stipulated time period	20%	
		Disposal: 30% Quality : 70%		
5	All other matters regarding exports, but excluding concessionary regimes.	Time limit cases: within time immediate/Urgent: same day Routine matters: within assigned stipulated time period	20%	
		Disposal: 30% Quality : 70%		

Positi	ion Title: Secretary	(DRD)		
Grad				
Func	tion: Exports &	& Exemptions		
Repo		ports & Exemptions)		
Sr#		KPIs	Weight (%age)	Final Score
1	Dealing with matters relating to Input Output Coefficient Organization (IOCO).	Time limit cases: within time immediate/Urgent: same day Routine matters: within assigned stipulated time period Disposal: 30% Quality : 70%	20%	
2	Conducting exercise for revision of duty drawback notifications as a result of budgetary amendments/ changes.		20%	
3	Determination of rates of duty drawback and CE rebate on goods meant for export.	Time limit cases: within time immediate/Urgent: same day Routine matters: within assigned stipulated time period Disposal: 30%	10%	
4	Survey work and raw material requirement for determination of rebate rates.	Quality : 70%Time limit cases: within timeimmediate/Urgent: same dayRoutine matters: withinassigned stipulated time periodDisposal: 30%Quality : 70%	10%	
5	Duty and Tax Remission for Export (DTRE) Rules/ Temporary import for re-Exportation	Time limit cases: within time immediate/Urgent: same day Routine matters: within assigned stipulated time period Disposal: 30% Quality : 70%	20%	
6	Exercise for revision of duty drawback notifications as a result of budgetary amendments/ changes.	Time limit cases: within time immediate/Urgent: same day Routine matters: within assigned stipulated time period Disposal: 30% Quality : 70%	20%	

Posi	tion Title: Secre	tary (Valuation, PCA Internal & Exte	ernal Audi	it)
Gra				
		rts & Exemptions		
		f (Exports & Exemptions)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Monitoring implementation of	Time limit cases: within time	20%	
	general laws and policy	immediate/Urgent: same day Routine		
	regarding valuation, especially	matters: within assigned stipulated		
	WTO Valuation Agreement.	time period		
2	Monitoring of mis-declaration	Disposal: 30%	20%	
	cases emanating from under-	Quality : 70%		
	invoicing/ over-invoicing.			
3	Coordination with the customs	Time limit cases: within time	20%	
	field formations across the	immediate/Urgent: same day Routine		
	country and the office of	matters: within assigned stipulated		
	Director General of Customs	time period		
	Valuation for the	Disposal: 30%		
	implementation of all trade	Quality : 70%		
	facilitation initiatives			
	pertaining to customs			
	valuation.			
4	Attending the complaints,	Time limit cases: within time	20%	
	suggestions and	immediate/Urgent: same day Routine		
	representations received from	matters: within assigned stipulated		
	the trade and industry relating	time period		
	to customs valuation	Disposal: 30% Quality : 70%		
5	Policy, procedure and	Time limit cases: within time	10%	
	-	immediate/Urgent: same day Routine		
	Audit.	matters: within assigned stipulated		
		time period		
		Disposal: 20% Quality : 80%		
6	Coordination with Audit Wing	Time limit cases: within time	10%	
	of FBR and field formations	immediate/Urgent: same day Routine		
	regarding audit reports of	matters: within assigned stipulated		
	DRRA and PAC/ DAC paras.	time period		
		Disposal: 20%		
		Quality : 80%		
7	Coordination with Director	Time limit cases: within time	10%	
	General (Internal Audit) for	immediate/Urgent: same day Routine		
	the implementation of his	matters: within assigned stipulated		
	reports/ findings	time period		
		Disposal: 20%		

		Quality : 80%		
8	Collection, consolidation and	Time limit cases: within time	10%	
	analysis of information called/	immediate/Urgent: same day Routine		
	received from the	matters: within assigned stipulated		
	Collectorates regarding audit	time period		
	paras.	Disposal: 20%		
		Quality : 80%		



Positio	on Title: Secretary (Grant	& Special Exemption)		
Grade	: 19			
Functi	ion: Exports & Exempt	tions		
Repor	ting Officer: Chief (Exports &	Exemptions)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Liaison with Ministry of Foreign Affairs	Time Limit Case: Within	20%	
	on Customs exemptions granted to	time Immediate/Urgent:		
	diplomats UN Personnel and Dignitaries	same day Routine		
	from Gulf Sheikhdoms	matters: Within assign		
2	Concurrence of agreements to be signed	stipulated time period	15%	
	by foreign governments/	Disposal: 40%		
	organizations/NGOs and EAD	Quality : 60%		
3	Processing and issuance of sale permission	Time Limit Case: Within	15%	
	to the vehicles of privileged persons of	time Immediate/Urgent:		
	UAE, Qatar, Bahrain and Saudi Arabia	same day Routine		
	and project vehicles covered by foreign	matters: Within assign		
	governments/ international agencies/	stipulated time period		
	NGOs with EAD	Disposal: 40%		
4	Processing of cases relating to goods	Quality : 60%	20%	
	received as gift or donation from a Foreign			
	Government or organization by the			
	Federal or Provincial Government or any			
	public sector organization			
5	Dealing with Exemption or imports by	Time Limit Case: Within	10%	
	charitable, educational institutions and	time Immediate/Urgent:		
	hospitals	same day Routine		
6	Processing of cases relating to exemption	matters: Within assign	20%	
	under Chapter-99	stipulated time period		
	17000	Disposal: 40%		
		Quality : 60%		

ADMINISTRATION/ HUMAN RESOURCE

Positi	ion title: Member (A	Administration/ Human Resour	ce Wing)	
Grad	e: 21			
Func	tion: Administr	ation/ Human Resource Wing		
Repo	rting Officer: Chairman			
Sr #		KPIs	Weight	Final
			(%age)	Score
1	Manage administration of Federal	Number of cases supervised in	20%	
	Board of Revenue.	accordance with relevant		
2	Deal with	policy/rules & regulations in a	5%	
	promotion/disciplinary/litigation	year		
	cases of FBR employees	Disposal : 70% Quality : 30%		
3	Recruitment of officers/officials of	Percentage of cases supervised	5%	
-	FBR,	in the year.		
4	Transfer/posting of officers (Bs-17	Disposal : 60%	5%	
	and above) of Inland Revenue and	Quality : 40%		
	Customs in consultation with the			
	concerned Line Members and with			
	the approval of the in consultation			
	with the concerned Line Members			
	and with the approval of the			
	Chairman.			
5	Transfer/Posting of Commissioners	Percentage of cases supervised	2.5%	
	(Appeal) and Collectors (Appeal) in	in the year.		
	consultation with Member (Legal)	Disposal : 60%		
		Quality : 40%		
6	Short list and nominate officers of	Number of cases dealt in the	2.5%	
	FBR for mandatory training such as	year. AN		
	MCMC, SMC, NMC and NDU	Disposal : 55%		
7	Manage record of FBR employees and HRIS	Quality : 45%	2.5%	
8	Manage sanctioned strength of FBR		2.5%	
	employees			
9	Development budget and its	Number of cases dealt in the	10%	
	expenditure under PSDP	year.		
10	Manage current budget of FBR	Disposal : 60%	2.5%	
11	Administer expenditure budget of	Quality : 40%	2.5%	
	field formations			
12	Process all matters relating to	Number of cases dealt in the	2.5%	
	official/gratis passports and Exit	year.		
	Control List (ECL)	Disposal : 50%		
		Quality : 50%		
13	Coordinate in matters relating to the	Number of cases processed in	7.5%	
	National Assembly, Senate Standing	the year.		
	Committees on Revenue and Finance,	Disposal : 60%		

	Cabinet Decisions and other	Quality : 40%	
	Ministries / Divisions;	Quality : 4070	
14	Manage logistics, vehicles, library, buildings, internal/external security and procurements pertaining to their repairs/maintenance at FBR (HQ)	Number of cases processed in the year. Disposal : 70% Quality : 30%	7.5%
15	Process all matters relating to purchase/condemnation of vehicles at FBR (HQ) and field offices.		2.5%
16	Process hiring, de-hiring and rent payment of office buildings at FBR (HQ) and field offices	Number of cases dealt in the year. Disposal : 55%	2.5%
17	Process hiring/de-hiring and rent payment of residential accommodations for employees at FBR (HQ)	Quality : 45%	2.5%
18	Process re-imbursement of medical claims of employees at FBR (HQ) and field offices		2.5%
19	Exercise powers and perform functions of the Board under the provisions of Customs Act, 1969, Sales Tax Act, 1990, Income Tax Ordinance, 2001 and Federal Excise		2.5%
20	Act, 2005, as delegated by the Board. Manage all administrative and coordination arrangements for Annual Revenue Budget	Percentage of Management : 100%	5%
21	Perform/Initiate welfare activities for FBR employees	Number of cases dealt in the year. Disposal : 70% Quality : 30%	2.5%
22	Perform any other duty or task assigned by the Chairman, FBR.	Number of cases dealt in the year. Disposal : 60% Quality : 40%	2.5%

Posit	ion title: Chief (HRM-I	R)		
Grad	•			
Func	tion: Administration	n/ Human Resource Wing		
Repo	orting Officer: Member (Adm	ninistration/ Human Resour	ce Wing)	
Sr#		KPIs	Weight (%age)	Final Score
1	All administrative/service matters relating to IRS officers/officials of field formations (BS-01 to 22) and Ex-cadre of FBR (HQ)/IT cadre/small cadres.	Percentage of cases disposed off in a prescribed manner Disposal : 60%	30%	
2	Transfers/postings of officers/official (BS- 01 to 22) of field formations of Inland Revenue Service and Ex-cadre of FBR (HQ).	Quality : 40%	10%	
3	Holding DPCs/DSBs and preparation of promotion proposals for CSBs/HPSBs.	disposed off in a year Disposal: 50% Quality: 50%	10%	
4	Matters relating to FTO's Wafaqi Mohtasib and others.		5%	
5	Issuances of NOC to officers'/officials' for training /official visits abroad.		2.5%	
6	Follow up of administration matters with Ministries/Divisions/Departments.	Number of cases dealt in the year Disposal :60% Quality : 40%	2.5%	
7	Processing of matters for grant of LFP/LHP/Casual Leave/EOL/Leave ex- Pakistan etc.	Number of cases dealt in the year Disposal :55%	5%	
8	Career Management dealing with promotion/disciplinary/litigation cases of Inland Revenue Service officers/official (BS-01 to 22) of field formations and Ex- cadre of FBR (HQ).	Quality : 45%	10%	
9	Supervision of PER / Declaration of Assets of officers / official of Inland Revenue / FBR (HQ)/IT cadre/ small cadre.	Number of cases dealt in the year Disposal :70% Quality : 30%	2.5%	
10	Maintaining seniority lists of the Inland Revenue Service officers/officials (BS-01 to 22) and Ex-cadre of FBR (HQ).	Percentage of cases disposed off in a year Disposal :50% Quality : 50%	2.5%	
11	Recruitment process for (BS-01 to 15) in field formations of IR/FBR (HQ).	Number of cases dealt in the year	2.5%	
12	Training & development matters relating to mandatory training such as NDC/NMC/SMC/MCMC.	Disposal :55% Quality : 45%	2.5%	
13	Matter relating to Automation / Sanction / working strength of IR / FBR (HQ).		2.5%	

14	6 6	1	2.5%	
	gratis/ordinary passports.	off in a year		
15	Replies to National	Disposal :50%	2.5%	
	Assembly/Senate/Committees' questions.	Quality : 50%		
16	Coordination on the administration matters		5%	
	with the Line Member i.e. Member (IR-			
	Ops).			
17	Any other work assigned by Member		2.5%	
	(Administration/HR)/Member (IR-			
	Ops)/Chairman, FBR.			



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Positi	on title: Secretary (HRM-IR-I)			
Grade	e: 18/19			
Funct	ion: Administration/ Human Re	source Wing		
Repor	ting Officer: Chief (HRM-IR)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Looking after service matters of officers of IRS BS-19 and BS-22.	Number of cases dealt in a year	25%	
2	Processing the cases of IRS BS-20/19 officers for mandatory trainings (SMC/NMC/NDU).	Disposal : 50% Quality : 50%	10%	
3	Placement of IRS/BS-19-22 officers at FBR & other departments on deputation or u/s 10 of Civil Servants Act, 1973		5%	
4	NOC to proceed abroad, obtaining gratis/official/ordinary passports, leaves.	Percentage of cases dealt in a year	10%	
5	Processing matters relating to disciplinary proceedings under the Government Servants (Efficiency & Discipline) Rules, 1973/ Civil Servants (Efficiency & Discipline) Rules, 2020 of IRS/BS-19-22 officers.	Disposal : 50% Quality : 50%	15%	
6	Processing cases of IRS/BS-19-22 officers after retirement and retirement benefits.	Percentage of cases dealt in a year Disposal : 50%	5%	
7	Processing cases of IRS/BS-19-22 officers FBR officers with respect to filing of declaration of assets and subsequent withdrawal of performance allowance of defaulting officers.	Quality : 50%	2.5%	
8	Processing cases of FBR officers with respect to filing of Income Tax Returns and subsequent withdrawal of performance allowance of defaulting officers.	Percentage of cases dealt/disposed off in a year	2.5%	
9	Matters relating to FTO's Wafaqi Mohtasib and others.	Disposal : 50% Quality : 50%	5%	
10	Updating respective HRIS-Human Resource Information System.	Percentage of cases dealt in a year Disposal : 45% Quality :55%	5%	
11	Follow up of administrative matters with Ministries/Divisions/Departments.	Number of cases dealt in the year Disposal : 50% Quality : 50%	2.5%	
12	Processing of matters for grant of LFP/LHP/Casual Leave/EOL/Leave ex-Pakistan etc. of BS 19-22 officers.	Number of cases dealt/ disposed off	10%	
13	Maintaining seniority lists of the Inland Revenue Service officers (BS-19 to 22).	in the year Disposal : 55% Quality :45%	2.5%	
14	Career Management dealing with promotion/disciplinary/litigation cases of Inland Revenue Service officers (BS-19 to 22) of field formations and FBR (HQ).	Percentage of cases disposed off in a prescribed manner Disposal : 60% Quality :40%	10%	

Positi	ion title: Secretary (HRM-IR-II)			
Grad	e: 18/19			
Func		ource Wing		
	rting Officer: Chief (HRM-IR)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Dealing the Service matters of officers of BS-17 & BS-18 of Inland Revenue Service (IRS) while processing their placement at FBR (Hqrs.), field formations and on deputation to other Departments.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	10 %	
2	Issuance of sanction letters regarding TA/DA, transfer grant, leave encashment, HBA and Motor Car Advances.		5 %	
3	Intimation of vacancies to FPSC for appointment in IRS/BS-17 through CSS.	Percentage of cases dealt in a year	10%	
4	Direct recruitment in IRS/BS-17 through CSS.	Disposal: 50 %	5%	
5	To maintain the inter se seniority of BS-17 & BS-18 officers of Inland Revenue Service (IRS).	Quality: 50 %	10 %	
6	Processing the nominations of officers of IRS/BS-18 for mandatory training i.e. MCMC.	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	5 %	
7	To process the leaves of BS-17 & BS-18 officers of IRS (ex-Pakistan leave, EOL and medical leave etc.)	Percentage of cases dealt in a year	5 %	
8	Creation of supernumerary posts.	Disposal: 50 % Quality: 50 %	5 %	
9	Preparation of Summaries for Prime Minister on various matters.	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	5 %	
10	Issuances of NOCs for obtaining official/ private passports.	Percentage of cases dealt in a year Disposal: 75 % Quality: 25 %	5 %	
11	Process of Pension Papers of officers of IRS BS-17 & 18.	Percentage of cases	10 %	
12	Preparation of Proposals Form for promotion of officers of IRS from BS-17 to 18 (DPC/ Departmental Promotion Committee) & Promotion of officers of IRS from BS-18 to BS-19 (DSB/Departmental Selection Board).	dealt in a year Disposal: 50 % Quality: 50 %	10 %	
13	Issuance of notifications regarding Transfer & Postings, Retirement, Charge Assumptions & Charge Relinquishments etc.	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	5 %	
14	Determination/finalization of seniority list of officers of Inland Revenue Service (IRS) of BS-17 & BS-18 and their likely litigation.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	5 %	
15	Perform any other duty or task assigned by the Competent Authority.	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	5 %	

Posit	ion title: Secretary (HRM	-IR-III)		
Grad		/		
Func	tion: Administration/	Human Resource		
Repo	orting Officer: Chief (HRM-IR)			
Sr#		KPIs	Weight	Final
	•		(%age)	Score
1	Processing of cases relating to pension/	Time limit case: within time	5%	
	pensionary benefits and benefits under PM	Immediate/Urgent: same day		
	Assistance Package of officers/officials of IT	Routine matters: within 03		
	Cadre of IR, Small Cadre of IR, DR&S,	days		
	Ministerial Cadre, Ex-Cadre FBR (HQ)	Disposal: 20%		
	Auditors (BS-16/18).	Quality: 80%		
2	Processing of cases relating to handling	Time limit case: within time	10%	
	Litigation cases (FST/ High Court/ Supreme	Immediate/Urgent: same day		
	Court) and NAB/FIA/FTO cases of IT Cadre	Routine matters: within 03		
	of IR, Small Cadre of IR, DR&S, Ministerial	days		
	Cadre, Ex-Cadre FBR (HQ) Auditors (BS-	Disposal: 40%		
	16/18).	Quality: 60%		
3	Processing of cases relating to disciplinary		20%	
	proceedings of IT Cadre of IR, Small Cadre	()		
	of IR, DR&S, Ministerial Cadre, Ex-Cadre			
	FBR (HQ) Auditors (BS-16/18).			
4	Processing of cases relating to handling cases	Time limit case: within time	10%	
	of Misc. matters of IT Cadre of IR, Small	Immediate/Urgent: same day		
	Cadre of IR, DR&S, Ministerial Cadre, Ex-	Routine matters: within 03		
	Cadre FBR (HQ) Auditors (BS-16/18).	days		
		Disposal: 30%		
	DAVIC	TAN Quality: 70%		
5	Processing of cases relating to Posting/	Time limit case: within time	5%	
_	Transfer / adjustment and HRIS Updation f IT	Immediate/Urgent: same day		
	Cadre of IR, Small Cadre of IR, DR&S,	Routine matters: within 03		
	Ministerial Cadre, Ex-Cadre FBR (HQ)	days		
	Auditors (BS-16/18).	Disposal: 50%		
6	Maintenance of seniority list and promotion	Quality: 50%	10%	
	cases of IT Cadre of IR, Small Cadre of IR,			
	DR&S, Ministerial Cadre, Ex-Cadre FBR			
	(HQ) Auditors (BS-16/18).			
7	Processing of cases relating to Pakistan	Time limit case: within time	5%	
	Citizen Portal and other complaints of IT	Immediate/Urgent: same day		
	Cadre of IR, Small Cadre of IR, DR&S,	Routine matters: within 03		
	Ministerial Cadre, Ex-Cadre FBR (HQ)	days		
	Auditors (BS-16/18).	Disposal: 20%		
		Quality: 80%		
8	Processing of cases relating to recruitment as		5%	
-	well as recruitment rules formulation of IT			
	Cadre of IR, Small Cadre of IR, DR&S,			

	Ministerial Cadre, Ex-Cadre FBR (HQ) Auditors (BS-16/18).			
9	Matter related to departmental structure and work force managing		5%	
10	Capacity building of work of sub-ordinate staff		5%	
11	Coordination with Establishment Division and FPSC relating to recruitment as well as with field formations of Inland Revenue Department on administrative/ management issues.		10%	
12	Issuance of notification relating to retirement / promotion/ up-gradation etc.	Time limit case: within time Immediate/Urgent: same day Routine matters: within 03 days Disposal: 30% Quality: 70%	10%	



Positio	on title: Secretary (HRM-IR-IV)			
Grade	: 18/19			
Functi	ion: Administration/ Human	Resource		
Repor	ting Officer: Chief (HRM-IR)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Dealing the Service matters of Inspectors (BS-16) and IRO (BS-16) of field formations of FBR while processing their placement at FBR (Hqrs.), field formations and on deputation to other Departments.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	10 %	
2	Direct recruitment of Inspector (BS-16) through FPSC, Islamabad		10%	
3	To maintain the seniorities of Inspectors (BS-16) and IRO (BS-16) of field formations of FBR.	Percentage of cases dealt in a year	10 %	
4	To process the leaves of Inspectors (BS-16) and IRO (BS-16) of field formations of FBR (ex-Pakistan leave, EOL and medical leave, LPR etc.)	Disposal: 50 % Quality: 50 %	5 %	
5	Creation of supernumerary posts relating to Inspectors (BS-16) and IRO (BS-16) of field formations of FBR.		15 %	
6	Issuances of NOCs for obtaining official/ private passports relating to Inspectors (BS-16) and IRO (BS- 16) of field formations of FBR.	Percentage of cases dealt in a year Disposal: 75 % Quality: 25 %	5 %	
7	Issuance of sanction letters regarding TA/DA, transfer grant, leave encashment, HBA and Motor Car Advances relating to Inspectors (BS-16) and IRO (BS-16) of field formations of FBR.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	5 %	
8	Determination/finalization of seniority lists of Inspectors (BS-16) and IRO (BS-16) of field formations of FBR and their likely litigation.		5 %	
9	Process of Pension Papers of Inspectors (BS-16) and IRO (BS-16) of field formations of FBR.	Percentage of cases dealt in a year	10 %	
10	Preparation of Proposals Form for promotion of Inspectors (BS-16) and IRO (BS-16) of field formations of FBR.	-	15 %	
11	Issuance of notifications regarding Transfer & Postings, Retirement, Charge Assumptions & Charge Relinquishments etc relating to Inspectors (BS-16) and IRO (BS-16) of field formations of FBR.	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	5 %	
12	Perform any other duty or task assigned by the Competent Authority.	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	5 %	

Positi	ion title: Secretary (HRM-IR-V)			
Grad				
Func	tion: Administration/ Human R	esource		
	rting Officer: Chief (HRM-IR)			
Sr #		KPIs	Weight (%age)	Final Score
1	Dealing the Service matters of employees of BS-06-16 and Superintendent (BS-17) of FBR (HQ) while processing their placement at FBR ((HQ), field formations and on deputation to other Departments.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	10 %	
2	Direct recruitment of Assistant (BS-15), UDC (BS-11), LDC (BS-09).		10 %	
3	To maintain the seniorities of employees of BS-06-16 and Superintendent (BS-17) of FBR.	Percentage of cases dealt in a year	10 %	
4	To process the leaves of employees of BS-06-16 and Superintendent (BS-17) of FBR (HQ) (ex-Pakistan leave, EOL and medical leave, LPR etc.)	Disposal: 50 % Quality: 50 %	5 %	
5	Creation of supernumerary posts relating to employees of BS-06-16 and Superintendent (BS-17) of FBR (HQ)		15 %	
6	Issuances of NOCs for obtaining official/ private passports relating to employees of BS-06-16 and Superintendent (BS-17) of FBR (HQ)	Percentage of cases dealt in a year Disposal: 75 % Quality: 25 %	5 %	
7	Issuance of sanction letters regarding TA/DA, transfer grant, leave encashment, HBA and Motor Car Advances relating to employees of BS-06-16 and Superintendent (BS-17) of FBR (HQ)	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	5 %	
8	Process of Pension Papers of employees of BS-06-16 and Superintendent (BS-17) of FBR (HQ)	Percentage of cases dealt in a year	10 %	
9	Preparation of Proposals Form for promotion of employees of BS-06-16 and Superintendent (BS-17) of FBR (HQ)	Disposal: 50 % Quality: 50 %	15 %	
10	Issuance of notifications regarding Transfer & Postings, Retirement, Charge Assumptions & Charge Relinquishments etc relating to employees of BS-06-16 and Superintendent (BS-17) of FBR (HQ)	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	5 %	
11	Determination/finalization of seniority lists of employees of BS-06-16 and Superintendent (BS-17) of FBR (Hq) and their likely litigation.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	5 %	
12	Perform any other duty or task assigned by the Competent Authority.	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	5 %	

Posit	ion title: Secretary (HRM-IR-	VI)		
Grad				
Func	tion: Administration/ Hum	an Resource		
Repo	orting Officer: Chief (HRM-IR)			
	Job Description	KPIs	Weight (%age)	Final Score
1	Dealing the Service matters of employees of BS- 01-17 including APS, Superintendents and Administration Officers of field formations of FBR (Hq) while processing their placement at FBR (Hqrs.), field formations and on deputation to other Departments.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	10 %	
2	Recruitment Matters (BS-1-15)		5 %	
3	To maintain the seniorities and its disputes of employees of BS-01-17 including APS, Superintendents and Administration Officers of field formations of FBR (Hq).	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	5 %	
4	To process the leaves of employees of BS-01-17 including APS, Superintendents and Administration Officers of field formations of FBR (Hq) (ex-Pakistan leave, EOL and medical leave, LPR etc.)		15 %	
5	Creation of supernumerary posts relating to		5 %	
	employees BS-01-05 field formations of FBR.			
6	Issuances of NOCs for obtaining official/ private passports relating to employees of BS-01-05 field formations of FBR	Percentage of cases dealt in a year Disposal: 75 % Quality: 25 %	5 %	
7	Issuance of sanction letters regarding TA/DA, transfer grant, leave encashment, HBA and Motor Car Advances relating to employees of BS-01-05 field formations of FBR	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	5 %	
8	Determination/finalization of seniority lists of employees of BS-01-05 field formations of FBR (Hq) and their likely litigation.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	5 %	
9	Process of Pension Papers of employees of BS-01- 05 field formations of FBR (Hq).	Percentage of cases dealt in a year	5 %	
10	Preparation of Proposals Form for promotion of Stenotypist to APS; Supervisor/Head Clerks/Assistants to the post of Office Superintendents; and Administration Officers/Office Superintendents/APS of field formations of FBR (Hq).	Disposal: 50 % Quality: 50 %	5 %	
11	Issuance of notifications regarding Transfer & Postings, Retirement, Charge Assumptions & Charge Relinquishments etc relating to employees	Percentage of cases dealt in a year Disposal: 70 %	5 %	

	of BS-01-17 including APS, Superintendents and Administration Officers of field formations of FBR (Hq).	Quality: 30 %		
12	Perform any other duty or task assigned by the Competent Authority.	Percentage of cases dealt in a year	5 %	
13	Forwarding different application/cases to different Ministries	Disposal: 50 % Quality: 50 %	5 %	
14	Dealing with court cases like Supreme Court/High Court/FST/Lower Courts/ Wafaqi Mohtasib's cases		5 %	
15	Complaints of P.M Portal, FTO, Ombudsman, NAB/FIA etc.		5 %	
16	Prime Minister Assistant Package for employees who dies during service		5 %	
17	Senate/ National Assembly Questions		5 %	



Posi	tion title: Secretary (HRM-IR-ER	(IV		
Grad	le: 19			
Fune	ction: Administration/ Human	Resource		
Repo	orting Officer: Chief (HRM-IR)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	To examine the PERs and to resolve all issues of PERs relating to employees of BS1-15 of FBR (Hq), Islamabad and all other officers of BS-16 & above	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	20 %	
2	To maintain the record of Declaration of Assets of all employees of BS1-15 of FBR (Hq), Islamabad and all other officers of BS-16 & above.	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	20 %	
3	Process/preparation of the case for promotion of BS- 16 to 17 and 17 to 18 through DPC; the case for promotion of BS-18 to 19 through DSB; the case for promotion of BS-19 to 20 and 20 to 21 through CSB and the case for promotion of BS-21 to 22 through HPSB.	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	30 %	
4	Process/preparation of the case for promotion of all employees of BS-1-15 of FBR (Hq), Islamabad and all other officers of BS-16 & above	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	15%	
5	Preparation of documents for training i.e. MCMC, NDU, NMC, SMC etc	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	15%	

PAKISTAN

Positi	ion title: Second Secretary (HRM	A-IR-ERM)		
Grad	e: 17/18			
Funct	tion: Administration/ Human	n Resource		
Repo	rting Officer: Secretary (HRM-IR-El	RM)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	To examine the PERs and to resolve all issues of PERs relating to employees of BS1-15 of FBR (Hq), Islamabad and all other officers of BS-16 & above	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	20 %	
2	To maintain the record of Declaration of Assets of all employees of BS1-15 of FBR (Hq), Islamabad and all other officers of BS-16 & above.	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	20 %	
3	Process/preparation of the case for promotion of BS-16 to 17 and 17 to 18 through DPC; the case for promotion of BS-18 to 19 through DSB; the case for promotion of BS-19 to 20 and 20 to 21 through CSB and the case for promotion of BS-21 to 22 through HPSB.	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	30 %	
4	Process/preparation of the case for promotion of all employees of BS-1-15 of FBR (Hq), Islamabad and all other officers of BS-16 & above	Percentage of cases dealt in a year Disposal: 70 %	15%	
5	Preparation of documents for training i.e. MCMC, NDU, NMC, SMC etc	Quality: 30 %	15%	

PAKISTAN

Positi	ion title: Secretary (Automation	& SSM)		
Grad		,		
Func	tion: Administration/ Huma	n Resource		
Repo	rting Officer: Chief (HRM-IR)			
Sr#	Job Description	KPIs	Weight	Final
	•		(%age)	Score
1	Transfer and re-designation of posts from one	Percentage of cases	15 %	
	establishment to other establishment within the	dealt in a year		
	overall sanctioned strength.	Disposal: 40 %		
		Quality: 60 %		
2	Maintenance of Statistics regarding Sanctioned	Percentage of cases	15 %	
	Strength of all offices of field formation & FBR	dealt in a year		
	(Hq), Islamabad	Disposal: 30 %		
		Quality: 70 %		
3	Coordination with Second Secretary	Percentage of cases	5 %	
	(Automation)/Career Manager regarding	dealt in a year		
	sanctioned/working strength at the time of	Disposal: 40 %		
	posting/transfer of officers/officials	Quality: 60 %		
4	Issuance of Administrative Orders regarding	Percentage of cases	10%	
	establishment of reformed units	dealt in a year		
		Disposal: 50 %		
		Quality: 50 %		
5	Coordination with expenditure budget side	Percentage of cases	20 %	
	regarding allocation of budget for posts.	dealt in a year		
		Disposal: 50 %		
		Quality: 50 %		
6	Creation of posts in FBR (HQs) and Field	Percentage of cases	10%	
	Formation	dealt in a year		
	DAVICTA	Disposal: 30 %		
	FARIDIA	Quality: 70 %		
7	Upgradation of posts	Percentage of cases	5%	
		dealt in a year		
		Disposal: 40 %		
		Quality: 60 %		
8	Maintenance of HRIS System	Percentage of cases	10%	
		dealt in a year		
		Disposal: 40 %		
		Quality: 60 %		
9	Allocation of posts and maintenance of record	Percentage of cases	10%	
	thereof	dealt in a year		
		Disposal: 30 %		
		Quality: 70 %		

Positi	ion title: Chief (HRMC)			
Grad	e: 20			
Func	tion: Administration/ I	Human Resource Wing		
Repo	rting Officer: Member (Admini	stration/ Human Resourc	e)	
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Transfer Posting relating to Pakistan Customs Services officers/officials of field formation (BS-01 to 22) and deputationist in FBR (HQ). Career Management dealing with promotion/disciplinary/ litigation cases of Pakistan Customs Services officers/officials (BS-01 to 22).	Percentage of cases disposed off in a year Disposal: 80% Quality: 20%	40%	
2	Holding DPCs/DSBs and preparation of promotion proposal for CSBs/HPSBs.	Percentage of cases disposed off in a year Disposal: 50% Quality: 50%	20%	
3	Matters relating to FTO's Wafaqi Mohtasib and others. Follow up of administration matters with Ministries/Division/Departments. Replies to National Assembly/Senate/ Committees Questions	Percentage of cases disposed off in a year Disposal: 70% Quality: 30%	10%	
4	Issuance of NOC to officers/officials for training / official visits abroad. Processing of matters for grant of LFP/LHP/Casual Leave/EOL/Leave ex- Pakistan	Percentage of cases disposed off in a year Disposal: 80% Quality: 20%	10%	
5	Supervision of PER/Declaration of Assets of officers/officials of Pakistan Customs Services.	Percentage of cases disposed off in a year Disposal: 75% Quality: 25%	5%	
6	Maintaining seniority list of Pakistan Customs Services officers/officials (BS-01 to 22).	Percentage of cases disposed off in a year Disposal: 60% Quality: 40%	5%	
7	Recruitment process for (BS-01 to 15) in field formation of Pakistan Customs Services.	Percentage of cases disposed off in a year Disposal: 60% Quality: 40%	5%	
8	Training & development matters relating to mandatory training such as NDC/NMC/SMC/MCMC.	Percentage of cases disposed off in a year Disposal: 65% Quality: 35%	5%	

Posit	tion title: Secretary (HI	RMC-I)					
Grad							
Func	ction: Administratio	on/ Human Resource Wing					
	Reporting Officer: Chief (HRM-IR)						
Sr #	Job Description	KPIs	Weight (%age)	Final Score			
1	Dealing the Service matters of officers of BS-19 and above of Pakistan Customs Service (PCS) while processing their placement at FBR (Hqrs.), field formations and on deputation to other Departments and Customs Appellate Tribunals.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	10%				
2	To maintain the inter se seniority of officers of PCS/BS-19 and above.	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	10%				
3	Processing the nominations of officers of PCS/BS-19 and above for mandatory training i.e. NMC/NS&WC & SMC.	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	5%				
4	To process the leaves of officers (ex- Pakistan leave, EOL and medical leave etc.) officers of PCS/BS-19 and above.	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	5%				
5	Creation of supernumerary posts.	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	15%				
6	Issuances of NOCs for obtaining official/ private passports.	Percentage of cases dealt in a year Disposal: 75 % Quality: 25 %	5%				
7	Issuance of sanction letters regarding TA/DA, transfer grant, leave encashment, HBA and Motor Car Advances.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	5%				
8	Process of Pension Papers of officers of PCS/BS-19 and above.	Percentage of cases dealt in a year	10%				
9	Preparation of Proposals Form for CSB/High Powered Board.	Disposal: 50 % Quality: 50 %	15%				
10	Issuance of notifications regarding Transfer & Postings, Retirement, Charge Assumptions & Charge Relinquishments	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	5%				

11	Preparation of Summaries for Prime	Percentage of cases dealt in	5%	
	Minister on various matters.	a year		
		Disposal: 50 %		
		Quality: 50 %		
12	Determination/finalization of seniority list	Percentage of cases dealt in	5%	
	of officers of Pakistan Customs Service	a year		
	(PCS) of BS-19 to BS-22 and their likely	Disposal: 60 %		
	litigation.	Quality: 40 %		
13	Perform any other duty or task assigned by	Percentage of cases dealt in	5%	
	the Competent Authority.	a year		
		Disposal: 50 %		
		Quality: 50 %		



Posit	tion title: Secretary (HRM	(C-II)		
Grad	•			
Func	ction: Administration/	Human Resource		
Repo	orting Officer: Chief (HRM-IR)			
Sr#		KPIs	Weight (%age)	Final Score
1	Dealing the Service matters of officers of BS- 17 & 18 of Pakistan Customs Service (PCS) while processing their placement at FBR (Hqrs.), field formations and on deputation to other Departments and Customs Appellate Tribunals.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	10%	
2	To maintain the inter se seniority of officers of PCS/Ex-Cadre BS-17 & 18.	Percentage of cases dealt in a year Disposal: 50 % Quality: 50 %	10%	
3	Processing the nominations of officers of PCS/Ex-Cadre BS-18 for mandatory training i.e. MCMC	Percentage of cases dealt in a year Disposal: 70 % Quality: 30 %	5%	
4	To process the leaves of officers (ex-Pakistan leave, EOL and medical leave etc.) officers of PCS/Ex-Cadre BS-17 & 18.	Percentage of cases dealt in a year Disposal: 50 %	5%	
5	Creation of supernumerary posts.	Quality: 50 %	15%	
6	Issuances of NOCs for obtaining official/ private passports.	Percentage of cases dealt in a year Disposal: 75 % Quality: 25 %	5%	
7	Issuance of sanction letters regarding TA/DA, transfer grant, leave encashment, HBA and Motor Car Advances.	Percentage of cases dealt in a year Disposal: 60 % Quality: 40 %	5%	
8	Process of Pension Papers of officers of PCS/Ex-Cadre BS-17 & 18.		10%	
9	Preparation of Proposals Forms for promotion of officers of PCS/Ex-Cadre from BS-17 to 18 (DPC / Departmental Promotion Committee) & Promotion of officers of PCS/Ex-Cadre from BS-18 to BS-19 (DSB/Departmental Selection Board).	Percentage of cases dealt in a year Disposal: 50 %	15%	
10	Issuance of notifications regarding Transfer & Postings, Retirement, Charge Assumptions & Charge Relinquishments etc.	Percentage of cases dealt in a year Disposal: 70 %	5%	

		Quality: 30 %		
11	Preparation of Summaries for Prime Minister	Percentage of cases dealt in	5%	
	on various matters.	a year		
		Disposal: 50 %		
		Quality: 50 %		
12	Determination/finalization of seniority list of	Percentage of cases dealt in	5%	
	officers of Pakistan Customs Service (PCS)	a year		
	of BS-17 & BS-18 and their likely litigation.	Disposal: 60 %		
		Quality: 40 %		
13	Perform any other duty or task assigned by	Percentage of cases dealt in	5%	
	the Competent Authority.	a year		
		Disposal: 50 %		
		Quality: 50 %		



Posit	ion title: Secretary (HRM	C-III)		
Grad				
Func	tion: Administration/	Human Resource		
Repo	rting Officer: Chief (HRM-IR)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Processing of cases relating to pension/ pensionary benefits and benefits under PM Assistance Package of BS-16 officers of Customs Department.	Percentage of cases dealt in a year Disposal: 20% Quality: 80%	5%	
2	Processing of cases relating to handling Litigation cases (FST/ High Court/ Supreme Court) and NAB/FIA/FTO/WMS Agencies cases of BS-16 officers of Customs Department.	Percentage of cases dealt in a year Disposal: 40% Quality: 60%	15%	
3	Processing of cases relating to handling cases of Misc. matters of BS-16 officers of Customs Department.	Percentage of cases dealt in a year Disposal: 30% Quality: 70%	10%	
4	Processing of cases relating to Posting/ Transfer / adjustment and HRIS updation of BS-16 officers of Customs Department.	Percentage of cases dealt in a year Disposal: 50% Quality: 50%	20%	
5	Maintenance of seniority list and promotion cases of BS-16 officers of Customs Department	Percentage of cases dealt in a year Disposal: 50% Quality: 50%	20%	
6	Processing of cases relating to disciplinary proceedings of BS-16 officers of Customs Department	Percentage of cases dealt in a year Disposal: 40% Quality: 60%	20%	
7	Processing of cases relating to Pakistan Citizen Portal and other complaints of BS- 16 officers of Customs Department	Percentage of cases dealt in a year Disposal: 20% Quality: 80%	5%	
8	Processing of cases relating to recruitment as well as recruitment rules formulation of BS-16 officers of Customs` Department	Percentage of cases dealt in a year Disposal: 20% Quality: 80%	5%	

Positi	on title: Secretary (HRMC-IV)			
Grad	e: 18/19			
Funct	tion: Administration/ Human	Resource		
Repo	rting Officer: Chief (HRM-IR)			
Sr#	Job Description	KPIs	Weight	Final
			(%age)	Score
			-	
1	Processing of cases relating to pension/ pensioner	Percentage of cases dealt in	10%	
	benefits and benefits under PM Assistance Package	a year		
	of BS 1-15 (including Inspector Customs/	Disposal: 20%		
2	Intelligence Officer) of Customs Department.	Quality: 80%	5%	
Z	Processing of cases relating to handling Litigation cases (FST/ High Court/ Supreme Court) and	Percentage of cases dealt in	5%	
	NAB/FIA Agencies cases of BS 1-15 (including	a year		
	Inspector Customs/ Intelligence Officer) of Customs	Disposal: 20%		
	Department.	Quality: 80%		
3	Processing of cases relating to handling cases of	Percentage of cases dealt in	5%	
5	Misc. matters of BS 1-15 (including Inspector	a year	570	
	Customs/ Intelligence Officer) of Customs	Disposal: 20%		
	Department.	Quality: 80%		
4	Processing of cases relating to Posting/ Transfer/	Percentage of cases dealt in	10%	
	adjustment and HRIS Updation of BS 1-15 (including	a year		
	Inspector Customs/ Intelligence Officer) of Customs	Disposal: 50%		
	Department.	Quality: 50%		
5	Maintenance of seniority list and promotion cases of		10%	
	BS 1-15 (including Inspector Customs/ Intelligence			
	Officer) of Customs Department.			
6	Processing of cases relating to disciplinary	Percentage of cases dealt in	15%	
	proceedings BS 1-15 (including Inspector Customs/	a year		
	Intelligence Officer) of Customs Department.	Disposal: 40%		
7		Quality: 60%	50/	
7	Processing of cases relating to Pakistan Citizen Portal	Percentage of cases dealt in	5%	
	and other complaints of BS 1-15 (including Inspector Customs/ Intelligence Officer) of Customs	a year		
	Customs/ Intelligence Officer) of Customs Department.	Disposal: 20%		
8	Processing of cases relating to recruitment as well as	Quality: 80%	5%	
0	recruitment rules formulation of BS 1-15 (including		J 70	
	Inspector Customs/ Intelligence Officer) of Customs			
	Department.			
9	Matter related to departmental structure and work		5%	
/	force managing		570	
10	Capacity building of work of sub-ordinate staff		5%	
11	Coordination with Establishment Division relating to	1	10%	
-	recruitment as well as Directorates/ Collectorates on			
	issued relating to administrative/ management issues			
12	Issuance of notification relating to retirement /	Percentage of cases dealt in	15%	
	promotion/ up-gradation etc.	a year		
		Disposal: 30%		
		Quality: 70%		

Posit	ion title: Chief (Administration	n & Finance)		
Grad	le: 20			
Func	ction: Administration/ Hum	an Resource		
Repo	orting Officer: Member (Administra	tion/HR)		
Sr#	Job Description	KPIs	Weight (%age)	
1	To head the admin side of Administration Wing, FBR and administratively control Admin Section, Coordination Section, Budget & Expenditure, DDO/ Accounts Section, Projects Section & Welfare Section and report to Member Administration/HR.	-	-	
2	To administer/supervise all administrative matters including transfer, recruitment, promotion, leave etc. of more than 300 employees (BPS 1-7) of FBR HQs. To act as Secretary Board-in-Council and assist Chairman FBR (Secretary Policy Board) in overall coordination of FBR Policy Board meetings/ matters.	Time limit case: within time Immediate / Urgent: 02 days Routine Matters: 07 days Disposal: 50% Quality: 50%	20%	
3	To coordinate and ensure circulation of Cabinet decisions and monitoring of their implementation statuses, preparation of briefs/summaries for Cabinet and ECC meetings etc. To monitor FBR intra-wing and ECL coordination matters. Communication Matters i.e. Telephone, Fax & Internet etc.	R	10%	
4	Coordination with Finance Division on budgetary matters such as pre-budget, consultation with Finance Division in budget preparatory meetings, Priority Committee, communication with Cabinet Division regarding financial matters, execution and monitoring of budget.	Time limit case: within time Immediate / Urgent: 02 days Routine Matters: 07 days	10%	
5	Coordination with External audit for conduct of statutory audit, finalization of appropriation account, reconciliation with AGPR and overseeing D.D. O's work.	Disposal: 50% Quality: 50%	10%	
6	To monitor implementation of decisions of DDWP, CDWP and ECNEC, to attend meetings of National Assembly and Senate Standing Committees on Finance, Revenue & Economic Affairs and implement recommendations accordingly with respect to execution of the development projects.	Time limit case: within time Immediate / Urgent: 02 days Routine Matters: 07 days Disposal: 50%	10%	

		Quality: 50%		
7	Any other work assigned by the Chairman FBR and Member Administration/HR from time to time.		10%	
8	To supervise/ administer all matters relating to procurement, transport, communication, repair/ maintenance of FBR HQs building, internal/ external security, logistics, accommodation issues, record room etc.	Time limit case: within time Immediate / Urgent: 02 days Routine Matters: 07 days Disposal: 40% Quality: 60%		
9	Responsible for overall financial management of FBR (HQs) and its field formations.	Time limit case: within time Immediate / Urgent:	20%	
10	Management of FBR PSDP funded projects all across the country and act as Secretary DDWP. Preparation for presentation of PC-1 before CDWP, ECNEC/NEC and focal person for Planning Commission, Finance Division in preparing for Priorities Committee, Annual Plan Coordination Committee, Quarterly/ Mid Term Review, PAC and DAC meetings on PSDP funded projects.	02 days Routine Matters: 07 days Disposal: 30% Quality: 70%		

PAKISTAN



Posit	tion Title: Secretary (Administration	on)		
Grad	le: 19			
Func	ction: Administration/ Human	Resource		
Repo	orting Officer: Member (Administration	n/ Human Resource	Wing)	
Sr #		KPIs	Weight	Final
			(%age)	Score
1	To supervise/administer	Time limit cases:	20%	
	• Transfer/posting	Within Time		
	• Recruitment	Immediate /		
	Promotion	Urgent: 02 days		
	• Retirement	Routine Matters:		
	• Leaves of more than 300 employees (BPS-01 to	07 days		
	06) of FBR (HQ), Islamabad	Disposal: 20%		
2	To supervise/administer	Quality: 80%	5%	
	Timely Procurement of Stationary			
	Computers			
	• Office furniture/Fixtures and miscellaneous			
	items			
3	To supervise/administer	Routine Matters	5%	
	Transport matters	Disposal: 50%		
	Vehicles derailments	Quality: 50%		
	Repair maintenance of vehicles			
4	To supervise/administer		20%	
	• Repair/maintenance(Civil/Electrical) and			
	cleanliness			
5	To supervise/administer	Time limit cases:	30%	
	• Communication matters i.e. Telephone, Fax &	Within Time		
	Internet etc.	Immediate /		
	• Internal/external security of FBR Building	Urgent: 02 days		
	• Logistics issues i.e utility bills arrangements for	Routine Matters:		
	seminar/meetings/conferences etc.	07 days		
	• Office accommodation issues in FBR House	Disposal: 50%		
		Quality: 50%		
6	To supervise/administer	Time limit cases:	5%	
	• Maintenance of Record of FBR (HQ) and	Within Time		
	Supervision of receipt & Issue Branch	Immediate /		
7	To supervise/administer	Urgent: 02 days	10%	
	• Oversee the work of three second secretaries	Routine Matters:		
	and their supporting staff as per KPI's already	07 days		
	defined	Disposal: 50%		
		Quality: 50%		

		Transport/Stores S&M)		
Grade				
Functi				
		retary Revenue Division		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	To supervise/ administer Timely Procurement of Stationary Computers Office furniture / Fixtures and miscellaneous items	Time limit case: within time Immediate / Urgent: 02 days Routine Matters: 07 days Disposal: 20% Quality: 80%	10%	
2	To supervise/ administer Transport matters Vehicles detailments Repair & maintenance of vehicles	Routine matters Disposal: 50% Quality: 50%	10%	
3	To supervise/ administer Communication Matters i.e. Telephone, Fax & Internet etc.	Time limit case: within time Immediate / Urgent: 02 days Routine Matters: 07 days Disposal: 50% Quality: 50%	10%	
4	To supervise/ administer Repair/maintenance (Civil/ Electrical) and cleanliness	Routine matters Disposal: 50% Quality: 50 %	10%	
5	To supervise/ administer Internal/ external security of FBR Building	Routine matters Disposal: 50% Quality: 50 %	10%	
6	To supervise/ administer Logistics issues i.e. utility bills, arrangements for seminar/ meetings/ conferences etc.	Time limit case: within time Immediate / Urgent: 02 days Routine Matters: 07 days Disposal: 50% Quality: 50 %	10%	
7	To supervise/ administer Office accommodation issues in FBR House and transit accommodations F-6/3, and G- 10/2, Islamabad.	Routine matters Disposal: 50% Quality: 50%	10%	
8	To supervise/ administer Maintenance of Record of FBR (HQ) and Supervision of Receipt & Issue Branch	Time limit case: within time Immediate / Urgent: 02 days Routine Matters: 07 days Disposal: 50% Quality: 50 %	10%	
9	Second Secretary to Board-in-council Deployed on long term basis for assisting to record minutes/ proceedings of BIC and maintenance of record of BIC	Immediate/ time limit matters Disposal: 50% Quality: 50%	10%	
10	Provision of facts/record/ advocates coordination and assistance to legal counsels of FBR with respect to legal matters pertaining to Administration Section	Immediate/ time limit cases Disposal: 50% Quality: 50%	10%	

Posit	ion Title: Second Sec	retary (Administration/Record)		
Grad	le: 18			
Func	tion: Administra	tion/ Human Resource Wing		
Repo	orting Officer: Member (A	Administration/ Human Resource	Wing)	
Sr #	Job Description	KPIs	Weight	Final
	-		(%age)	Score
1	To supervise/administer	Time limit cases: Within Time	33%	
	Recruitment	Immediate / Urgent: 02 days		
	• Transfer/posting of more than	Routine Matters: 07 days		
	300 employees (BPS-01 to 06) of FBR	Disposal: 20%		
	(HQ) Islamabad	Quality: 80%		
2	To supervise/administer	Time limit cases: Within Time	33%	
	Promotion	Immediate / Urgent: 02 days		
	• Retirement of more than 300	Routine Matters: 07 days		
	employees (BPS-01 to 06 of FBR	Disposal: 20%		
	(HQ), Islamabad	Quality: 80%		
3	To supervise/administer	Time limit cases: Within Time	34%	
	• Leave case of more than 300	Immediate / Urgent: 02 days		
	employees (BPS-01 to 06) of FBR	Routine Matters: 07 days		
	(HQ), Islamabad	Disposal: 20%		
		Quality: 80%		



Posit	ion Title: Secretary (Coordinat	ion)		
Grad		· · · · · · · · · · · · · · · · · · ·		
Func	tion: Administration Wing			
Repo	rting Officer: Chief (Administration	n & Finance)		
Sr#	Job Description	KPIs	Weight	Final
			(%age)	Score
1	To deal with all kind of work relating to National	Time limit cases: Within Time	7.5%	
	Assembly and Senate of Pakistan i.e.	Immediate / Urgent: same day		
	National Assembly and Senate Questions.	Routine Matters: 3-5 days		
	Calling Attention Notice.	Disposal: 50%		
	Resolutions	Quality: 50%		
	Motions			
	Adjournment Motions			
	Standing Committee Meetings of National			
	Assembly and Senate of Pakistan		22.50/	
2	Annual Budget Coordination of matters relating to Presidents and		22.5%	
	Prime Minister's Directives.			
	Reimbursement of medical charges to pensioners			
	Hiring of office buildings including officers of the			
	field formations others than those where powers			
	have been delegated to heads of field formations			
3	Coordination of matters relating to Cabinet	Time limit cases: Within Time	7.5%	
	decisions including their circulation and	Immediate / Urgent: same day		
	monitoring of their implementation status.	Routine Matters: 1-2 weeks		
4	Managing the budget, record and circulation of	Disposal: 80%	3%	
	Newspaper Bills	Quality: 20%		
5	Hiring of residential accommodation in respect of		5%	
	officers/officials of FBR (HQ).			
6	Reimbursement of medical claims in respect of	Time limit cases: Within Time	15%	
	employees of FBR (HQ)	Immediate / Urgent: same day		
	Matters relating to allotment of FBR owned	Routine Matters: 3-4 days		
	residential accommodation	Disposal: 20%		
	Work/matters regarding estate section.	Quality: 80%	_	
7	Coordination of the matters relating to all	Time limit cases: Within Time	7.5%	
	Ministries/Division.	Immediate / Urgent: same day		
		Routine Matters: 7 days		
		Disposal: 60%		
0	Intro wing accordination of antino administration	Quality: 40% Time limit cases: Within Time	12.5%	
8	Intra-wing coordination of entire administration	Inme limit cases: Within Time Immediate / Urgent: same day	12.5%	
	Wing. Coordination and arrangements of Board-in-	Routine Matters: 2-4 days		
	Council and Policy Board meetings	Disposal: 70%		
	Council and I only Doard Incentings	Quality: 30%		
		Quanty. 3070		L

Posit	ion Title: Second Secret	tary (Coordination)		
Grad	le: 17/18	• •		
Func	tion: Administratio	on/ Human Resource Wing		
Repo	rting Officer: Secretary (Co	ordination)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Coordination of matters relating to presidents and Prime Minister's Directives.	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 3-5 days Disposal: 50% Quality: 50%	10%	
2	Coordination of matters relating to Cabinet decisions including their circulation and monitoring of their implementation status	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 3-5 days Disposal: 80% Quality: 20%	10%	
3	Notice of Cabinet and ECC meetings after collecting/consolidating information from all the relevant wings of the Board.	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 3 days Disposal: 20% Quality: 80%	15%	
4	Coordination of the matters relating to all Ministries/Divisions	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 7 days Disposal: 60%	10%	
		Quality: 40%		
5	Intra-wing coordination of entire Administration Wing.	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 3 days Disposal: 70% Quality: 30%	5%	
6	Coordination and arrangements Board-in- Council and Policy Board meetings	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 3 days Disposal: 70% Quality: 30%	10%	
7	Preparation of draft Performance Agreement and coordination with different Wing of FBR for obtaining quarterly prepress report	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 1 week Disposal: 90% Quality: 10%	15%	
8	FBR Policy Board meeting and coordination with Members of Policy Board	Time limit cases: Within Time Immediate / Urgent: same day Disposal: 90% Quality: 10%	15%	
9	ToConductvisitsofNMC/SMC/MCMC/NDU/NUSTandProvincial Governments participants		10%	

Posit	tion Title: Second Secr	retary (Council)		
Grad		•		
Func	ction: Administrat	ion/ Human Resource Wing		
Repo		Coordination)		
Sr#		KPIs	Weight (%age)	Final Score
1	To deal with all kind of work relating to National Assembly and Senate of Pakistan i.e. National Assembly and Senate Questions. Calling attention Notice. Resolutions Motions	Immediate / Urgent: same day Routine Matters: within 3-5	25%	Score
2	Adjournment Motions Standing committees of National Assembly and Senate	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 3-5 days Disposal: 50% Quality: 50%	25%	
3	Annual Budget	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 3-5 days Disposal: 50% Quality: 50%	25%	
4	Issuance of duty rosters for National Assembly and Senate Sessions.	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within one day Disposal: 50% Quality: 50%	5%	
5	To deal with work relating to Exit Control List and its follow-up with Ministry of Interior.	Time limit cases: Within Time	10%	
6	Work relating to follow-up and issuance of official gratis passports in respect of officers / officials of FBR and liaison with Directorate General of Immigration and Passports	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 1-2 weeks Disposal: 50% Quality: 50%	10%	

Posit	ion Title: Second S	ecretary (Estate)		
Grad		•		
Func	ction: Administ	ration/ Human Resource Wing		
Repo	orting Officer: Secretary	(Coordination)		
Sr#		KPIs	Weight (%age)	Final Score
1	Hiring of residential accommodation in respect of officers/official of FBR (HQ).	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 03 days Disposal: 20% Quality: 80%	40%	
2	Hiring of office building including officers of the field formation other than those where powers have been delegated to Heads of field formations.	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 03 days Disposal: 20% Quality: 80%	10%	
3	Reimbursement of medical claims in respect of employees of FBR (HQ).	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 03 to 07 days Disposal: 20% Quality: 80%	20%	
4	Reimbursement of medical charges to pensioners	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 03 to 07 days Disposal: 20% Quality: 80%	15%	
5	Matters relating to allotment of FBR owned residential accommodation	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 03 days Disposal: 20% Quality: 80%	5%	
6	Policy matters relating to hiring or medical reimbursement	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 03 days Disposal: 20% Quality: 80%	5%	
7	Correspondence with Privatization Commission for sale of Faisalabad property	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 03 days Disposal: 20% Quality: 80%	5%	

Positio	on Title: Libra	arian		
Grade	e: 17/18	3		
Funct	ion: Admi	inistration/ Human Resource Win	Ig	
Repor	ting Officer: Secre	etary (Coordination)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Books Purchasing	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 3 days Disposal: 80% Quality: 20%	20%	
2	Journals and Periodicals subscriptions	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 7 days Disposal: 90% Quality: 10%	10%	
3	Maintain Library records and ensure its update	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 7 days Disposal: 80% Quality: 20%	20%	
4	Cataloging library resources	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 7 days Disposal: 50% Quality: 50%	10%	
5	Manage the library materials in a proper way.	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 7 days Disposal: 90% Quality: 10%	15%	
6	Provision of books during Board in Council & Policy Board meetings.	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: Same Day Disposal: 90% Quality: 10%	5%	
7	Managing the Budget, record and circulation of Newspaper Bills	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 1 day Disposal: 20% Quality: 80%	20%	

Posit	ion Title: Secretary (Expend	liture)		
Grad	le: 19			
Func	tion: Expenditure Wing	g		
Repo	orting Officer: Chief (Administra	tion & Finance)		
Sr#		KPIs	Weight (%age)	
1	Co-Ordination with Finance Division Preparation of Annual Budget Submission of Budgetary Adjustment proposal for PAO (Surrender, Saving, Re- appropriations, Supplementary). Communication of Budgetary adjustment approved by PAO to AGPR and Finance Division Execution of Budget Collection of reconciled expenditure Submission of Proposals to PAO for issues of advance payment of Govt. Department Processing new cases of Cost center/Head of Department Scrutiny of Claims for Compliance of	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 5-7 days Disposal: 40% Quality: 60%	35%	
2	Financial Controls before submission to AGPR (Internal Audit) Co-Ordination with Cabinet Division	Time limit cases:	10%	
	Processing the cases for Technical Supplementary Grants Processing of the cases for Authorization of vehicles from Cabinet Division	Within Time Immediate / Urgent: same day Routine Matters: 3 days Disposal: 30% Quality: 70%		
3	Monitoring of Budget Budgetary Controls (Internal Controls) Monitoring of Budgetary reports (Budget Execution Reports, Reconciliation) Annual Appropriation Accounts Monitoring of D.D.O's work. Preparation of claims of venders/employees, drawing and disbursement Reconciliation with AGPR, updating of Employees personal Records, maintenance of Service Books of Non-Gazatted staff and maintenance of Cash Book	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: within 3-5 working days Disposal: 50% Quality: 50%	15%	
4	Matter pertaining to Vehicles	Time limit cases: Within Time	25%	

	Matter pertaining to Transportation (Authorization, Acquisition, Condemnation of Vehicle). Processing of the cases for authorization of vehicles from Cabinet Division Matters pertaining to Pakistan Raises	Immediate / Urgent: same day Routine Matters: within 5-10 working days Disposal: 50%		
	Revenue Project	Quality: 50%		
	Coordination with Program Office			
	Coordination with Finance Division on the			
	issues of PRR			
	Payments			
	Payments for international subscription /			
	Memberships, delegation of Powers and			
~	miscellaneous Payments	T 1	1.50/	
5	Advise on Financial Matters	Time limit cases:	15%	
	To render advise on Financial Matters to	Within Time		
	wings/field offices. Audit	Immediate / Urgent:		
		same day Routine Matters:		
	Preparation of working papers/material for DAC/PAC	within 5 working days		
		Disposal: 10%		
	Attending DAC/PAC meeting for settlement of audit paras.	Quality: 90%		
	Co-ordination with External Audit for conduct	Yunney. Jord		
	of statutory audit/annual audit.			
			-	

PAKISTAN

Positio	on Title: Second Secretary	(Expenditure-Customs))	
Grade	: 17/18			
Funct	ion: Expenditure Wir	ıg		
Repor	ting Officer: Secretary (Expen	diture)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Budget and expenditure matters (Planning,	Time limit cases:	15%	
	execution and monitoring) of FBR field	Within Time		
	formations of FBR (HQ) and Customs.	Immediate / Urgent:		
	Examination of budget proposals	same day		
	Preparations and submission of Annual	Routine Matters: 3-4		
	budget orders to Finance Division for the	days		
	field formations on prescribed dates.	Disposal: 50% Quality: 50%		
2	Re-allocation and Re-appropriation of funds	Time limit cases:	30%	
	under various heads of accounts	Within Time		
	Examination and submission of proposals	Immediate / Urgent:		
	regarding budgetary adjustments of FBR	same day		
	(HQ) and Customs.	Routine Matters: 4-5		
	Field formations to meet their obligatory	days		
	requirement.	Disposal: 40%		
3	Coordination with FBR field formation.	Quality: 60%	5%	
	To ensure implementation of budget related			
	financial policy by FBR (HQ) and Customs			
	field formations.		100/	
4	Execution of Budget	Time limit cases:	10%	
	Collection of Budget execution report and	Within Time		
	analysis of reconciliation statement of FBR	Immediate / Urgent:		
	(HQ) and Customs field formations.	same day Routine Matters: 3-4		
		days Disposal: 30%		
		Quality: 70%		
5	Audit of financial statements	Time limit cases:	5%	
	Preparation of working paper / material for	Within Time		
	DAC / PAC for justification of budgetary	Immediate / Urgent:		
	adjustments.	same day		
6	Authorization of payments	Routine Matters: 5-7	5%	
	Scrutiny and submission of proposal for	days		
	approval regarding advance payment to	Disposal: 50%		
	Government departments.	Quality: 50%		
7	Matters pertaining to Pakistan Raises	Time limit cases:	5%	
	Revenue Project (PRRP)	Within Time		
	Initiation, Scrutiny, submission for approval,	Immediate / Urgent:		
	preparation of TSG proposals to Finance	same day		

	Division of field formations regarding		
	requirements under PRRP.	days	
8	Render advice on financial matters	Disposal: 50%	5%
	Examination of financial proposals	Quality: 50%	
	forwarded by various sections of FBR (HQ)		
	and Customs field formations and rendering		
	of advice under legal frame work.		
9	Special assignments by seniors		5%
	Execution of Special assignment directed by		
	seniors.		
10	Coordination with the Finance Division, ECC		5%
	of the Cabinet and Cabinet Division		
	Preparation and submission of cases for		
	declaration of HOD, seeking NOCs and		
	clarifications of financial rules.		
11	Coordination with AGPR sub-offices		10%
	throughout the country.		
	To ensure accurate, timely and complete		
	punching of re-appropriation orders issued by		
	FBR (HQ).		

PAKISTAN

Positio	on Title: Second Secretary	(Expenditure-IR)		
Grade	č			
Funct	ion: Expenditure Win	g		
	ting Officer: Secretary (Expend	0		
Sr#	Job Description	KPIs	Weight	Final
	L L		(%age)	Score
1	Re-allocation and Re-appropriation of funds	Time limit cases:	30%	
	under various heads of accounts	Within Time		
	Examination and submission of proposals	Immediate / Urgent:		
	regarding budgetary adjustments of FBR (IR)	same day		
	field formations to meet their obligatory	Routine Matters: 3-4		
	requirement.	days		
2	Coordination with FBR field formation.	Disposal: 60%	5%	
	To ensure implementation of budget related	Quality: 40%		
	financial policy by FBR IR field formations.	- •		
3	Budget and expenditure matters (Planning,	Time limit cases:	15%	
	execution and monitoring) of FBR field	Within Time		
	formations (IR).	Immediate / Urgent:		
	Examination of budget proposals	same day		
	Preparations and submission of Annual	Routine Matters: 5-7		
	budget orders to Financial Division for the	days		
	field formations on prescribed dates.	Disposal: 50%		
		Quality: 50%		
4	Audit of financial statements	Time limit cases:	5%	
	Preparation of working paper / material for	Within Time		
	DAC / PAC for justification of budgetary	Immediate / Urgent:		
	adjustments.	same day		
5	Authorization of payments	Routine Matters: 5-7	5%	
	Scrutiny and submission of proposal for	days		
	approval regarding advance payment to	Disposal: 50%		
	Government departments.	Quality: 50%		
6	Matters pertaining to Pakistan Raises		5%	
	Revenue Project (PRRP)			
	Invitation, Scrutiny, submission for approval,			
	preparation of TSG proposals to Financial			
	Division of field formations regarding			
~	requirements under PRRP.	TT1	504	
7	Render advice on financial matters	Time limit cases:	5%	
	Examination of financial proposals forwarded	Within Time		
	by various sections of FBR (HQ) and field	Immediate / Urgent:		
	formations and rendering of advice under	same day		
0	legal frame work.	Routine Matters: 5-7	50/	
8	Special assignments by seniors	days	5%	
	Execution of Special assignment directed by	Disposal: 50%		
	seniors.	Quality: 50%		

9	Coordination with the Finance Division, ECC		5%	
	of the Cabinet and Cabinet Division			
	Preparation and submission of cases for			
	declaration of HOD, seeking NOCs and			
	clarifications of financial rules.			
10	Coordination with AGPR sub-offices		10%	
	throughout the country.			
	To ensure accurate, timely and complete			
	punching of re-appropriation orders issued by			
	FBR (HQ).			
11	Execution of Budget	Time limit cases:	5%	
	Collection of Budget execution report and	Within Time		
	analysis of reconciliation statement of FBR IR	Immediate / Urgent:		
	field formations.	same day		
		Routine Matters: 3-4		
		days		
		Disposal: 30%		
		Quality: 70%		



Positi	ion Title: Second Secre	tary (Expenditure Audit & A	Accounts)	
Grad	e: 17/18		· · ·	
Func	tion: Expenditure	Wing		
Repo	rting Officer: Secretary (Ex	(penditure)		
Sr#		KPIs	Weight (%age)	Final Score
1	Receipt audit observations and dissemination of the same to concerned sections.	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 3-4 days Disposal: 30% Quality: 70%	5%	
2	Preparation of working papers for verification meeting on the basis replies received from concerned section.	Time limit cases: Within Time Immediate / Urgent: same	10%	
3	Attending of DAC Meetings on due date	day	10%	
4	Receiving & dissemination of PAC / DAC directives to concerned sections for updated reply.	Routine Matters: 3-4 working days Disposal: 50% Quality: 50%	13%	
5	Persuasion of relevant sections for replies to audit observations / paras	Time limit cases: Within Time	20%	
6	Dissemination of Verification Reports to concerned sections for updated reply.	Immediate / Urgent: same day Disposal: 80% Quality: 20%	5%	
7	Attending of Verification meeting on due date. Preparation of working papers for PAC / DAC meetings on the basis of updated replies from concerned sections.	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 3-4 days Disposal: 40% Quality: 60%	20%	
8	Processing for cases relating to authorization of vehicles	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 30 days Disposal: 40% Quality: 60%	5%	
9	Processing of cases relating to Delegation of financial powers Miscellaneous payments to the made from the demand of FBR	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 3-7 days	6%	

		Disposal: 20% Quality: 80%		
10	Preparation of foreign exchange budget & disbursement to international organizations.		6%	



Posit	tion Title: Second Secretar	y (DDO)		
Grad		•		
Func	etion: Expenditure Wi	ng		
Repo	orting Officer: Secretary (Expe	2		
Sr#		KPIs	Weight (%age)	Final Score
1	 Under FTR-295 To see that the rule regarding the preparation of bills are observed. The money is either required for immediate disbursement or has already been paid from the permanent advance. Expenditure is within the available appropriation All steps have been taken with a view to obtaining and additional appropriation if the original appropriation. The proposed expenditure does not cause any excess over the contract grant. Others: Correspondence with AGPR, Islamabad 	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 3-4 days Disposal: 50% Quality: 50%	20%	Score
	 and other wings of this office. Maintenance of Service Books of Employees 1-6. Timely entries and verification/ authentication by AGPR. Addressing the audit paras of PAC/DAC. Another task assigned regarding AGPR/Finance/CGA audit etc. 			
2	 Under FTR-295 To check that cash book is being maintained on prescribe from i.e. TR-4 and cash/cheque receipts are properly entered on cash book. To check the cash balance and will signed the cash book prepared by the cashier To check the appropriation registers regarding respective heads of expenditures. To reconcile the monthly expenditures with Accountant General concerned. Under FTR-131 	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 5-7 days Disposal: 40% Quality: 60%	20%	
3	• To present all the claims as per sanctions issued with the approval of competent authority after attestation / signatures on coded performa.	Within Time Immediate / Urgent: same day Routine Matters:	23%	

	FTR-138 To check that all the claims are being prepared on prescribe forms	5-7 days Disposal: 40% Quality: 60%		
4	 FTR-205-211 To sign pass for payment order on payment vouchers. 	Time limit cases: Within Time Immediate / Urgent: same day Routine Matters: 2-3 days Disposal: 70% Quality: 30%	35%	



Positio	n Title: Second Secretary	v (Project)			
Grade	18/19				
Function	on: Administration	& Finance			
Report	ing Officer: Chief (Administration & Finance)				
Sr#	Job Description	KPIs	Weight (%age)	Final Score	
1	Release of allocated funds for PSDP 2021- 22 of Revenue Division.	Timely release of yearly allocated PSDP funds	20%		
2	Commencement of 11 New Projects	Timely commencement of new projects by expediting the tendering process and monitoring the financial and physical progress	20%		
3	Monitoring and Evaluation of 13 Ongoing Projects	Monitoring and Evaluation of 1 all projects and completing of incomplete projects.	20%		
4	ConveneDDWPmeetingsforconsideration/approval of new projectsforfor PSDP2022-23.	Approval of new proposed projects from DDWP forum.	20%		
5	Preparation of PSDP for Next Year	Finalization of Public Sector Development Programme (PSDP) for the financial year	20%		



Positio	n Title: Secon	d Secretary (Project Finance)		
Grade	Grade: 17/18			
Functi	Function: Administration & Finance			
Report	ing Officer: Chief	(Administration & Finance)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Release of Funds	Timely release of yearly allocated PSDP funds amounting to Rs. 4025.067 (M).	50%	
2	Preparation of PSDP for Next Y	Year Finalization of Public Sector Development Programme (PSDP) for the financial year 2022-23	50%	



Positio	on Title: Archi	itect		
Grade	e: 18/19			
Functi	ion: Admin	nistration & Finance		
Repor	ting Officer: Secret	tary (Projects)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Commencements of 11 New Projects	Commencement of 11 new projects as per approved architectural design	50 %	
2	Monitoring of Ongoing Projects	Monitoring and Evaluation in terms of design 13 projects and completing of 03 projects	50 %	



Position Title: Assistant Executive Engineer				
Grad	le: 17/	17/18 Administration & Finance Secretary (Projects)		
Func	tion: Ad			
Repo	orting Officer: Sec			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Commencements of New Projects	Timely commencement of 11 new projects by expediting the tendering process and monitoring the financial and physical progress	40 %	
2	Monitoring of Ongoing Projects	Monitoring and Evaluation of 13 projects and completing of 03 projects.	30 %	
3	Convened DDWP Meetings	Approval of new proposed projects from DDWP forum.	30 %	



Positi	on Title: DDO / Acco	unts Officer		
Grad	ade: 17			
Func	tion: Administrat	tion & Finance		
Repo	rting Officer: Secretary (I	Projects)		
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Liaison with Accountant General of	Control and Finalizations of	100 %	
	Pakistan Revenue.	Accounts and Budget of		
		financial year 2021-22.		



Posit	tion Title: Second	Secretary (Welfare)		
Grad	le: 17/18			
	ction: Adminis			
		dministration & Finance)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Education Stipend for outstanding Children of the FBR Employees	Time limit case: within time Immediate/Urgent: 02 days Routine matters: 3 to 5 days Disposal: 20 % Quality: 80 %	20 %	
2	Facilitation in death cases under Assistance Package for Families of Govt. Employees who die in Service as per PM Package	Time limit case: within time Immediate/Urgent: 02 days Routine matters: 3 to 5 days Disposal: 80 % Quality: 20 %	20 %	
3	Issuance of PAF Hospital Certificate	Time limit case: within time Immediate/Urgent: 02 days Routine matters: 3 to 5 days Disposal: 80 % Quality: 20 %	20 %	
4	Miscellaneous matters assign from time to time	Time limit case: within stipulated time	40%	
5	Education Stipend for outstanding Children of the FBR Employees	Time limit case:withinstipulatedtimeImmediate/Urgent:2 daysRoutine matters:3 to 5 daysDisposal:20 %Quality:80 %	20 %	
6	Facilitation in death cases under Assistance Package for Families of Govt. Employees who die in Service as per PM Package	Time limit case: within stipulated time	20 %	
7	Issuance of PAF Hospital Certificate	Time limit case: within stipulated time Immediate/Urgent: 2 days Routine matters: 3 to 5days Disposal: 80 % Quality: 20 %	20 %	
8	Miscellaneous matters assign from time to time	Time limit case: within stipulated time Disposal &Disposal:-	40%	

	tion title: Chief (HR	-Legal)		
Gra				
		ation/ Human Resource Wing	•	
_		Administration/HR)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Processing of cases relating to the Service Matters at Supreme Court, High Courts and Federal Service Tribunals (FSTs).	Time Limit Case: within time Immediate/urgent: same day Routine matters: within 03 days Disposal: 50% Quality: 50%	20%	
2	Preparation of Draft parawise comments in the light of Brief /input from concerned management Section and the nominated Counsel as per facts available on record.	Time Limit Case: within time Immediate/urgent: same day Routine matter: within 03 days Disposal: 50% Quality: 50%	20%	
3	Vetting and Approval of Draft parawise comments by the competent authority and forwarding of the same to the	Time Limit Case: within time Immediate/urgent: same day Routine matter: within 03	20%	
	nominated Counsel for onward submission to the Supreme Court, High Courts and FSTs.	days Disposal: 50% Quality: 50%		
4	Proper follow-up of the cases at Supreme Court, High Courts and FSTs.	Time Limit Case: within time Immediate/urgent: same day Routine matter: within 03 days	15%	
		Disposal: 50% Quality: 50%		
5	Forwarding of the judgment to concerned Management Section for implementation and further necessary action.	Time Limit Case: within time Immediate/urgent: same day Routine matter: within 03 days	10%	
		Disposal: 20% Quality: 80%		
6	Approval of FST IJP, High Courts & Supreme Court professional fee bills of the nominated Counsel in the litigation cases- 50% fee in advance & 50% after	Time Limit Case: within time Immediate/urgent: same day Routine matters: within 03 days	15%	
	receipt of judgment	Disposal: 20% Quality: 80%		

Posit	tion Title: Secretary	(FST)		
Grad	de: 19			
Func	ction: Service M	atters		
Repo	orting Officer: Chief (Leg	gal-HR)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Processing of cases relating to the Service Matters at FST Level.	Time Limit Case: within time	20%	
2	Opening & preparation of a new file upon receipt of memo of Appeals pertaining to Service in FST matters.	Immediate/urgent: same day Routine matters: within	5%	
3	Nomination of a legal Counsel from the panel of Advocates of FBR on standard fee to attend and defend the case on behalf of FBR etc.	03 days Disposal: 50% Quality: 50%	5%	
4	Forwarding of Relevant file to the concerned management Section seeking Brief/input of the case.		5%	
5	Forwarding of Copy of Brief/input, updated status as received from Concerned Management Section to the nominated	Time Limit Case: within time Immediate/urgent: same	5%	
	Counsel for preparation of Draft Parawise comments.	day Routine matter: within 03 days		
		Disposal: 30% Quality: 70%		
6	Preparation of Draft parawise comments in Legal (FST) Section in the light of Brief /input from concerned management Section and the nominated Counsel as per facts available on record.	Time Limit Case: within time Immediate/urgent: same day Routine matter: within 03	20%	
7	Vetting and Approval of Draft parawise comments by the competent authority and forwarding of the same to the nominated Counsel for onward submission to the FST	days Disposal: 50% Quality: 50%	20%	
8	Attendance of Departmental Representative in all hearings in FST stationed at Islamabad alongwith nominated counsel to keep record of the hearings.		5%	
9	Intimation to the Legal Counsel about each and every hearing scheduled in the case.	Time Limit Case: within time	5%	
10	Forwarding of the judgment to concerned Management Section for implementation and further necessary action.	Immediate/urgent: same day	5%	

11	Processing of FST IJP, High Courts & Supreme Court professional fee bills of the		10%	
	nominated Counsel in the litigation cases-	days Disposal: 20%	10%	
	50% fee in advance & 50% after receipt of	-		
	judgment			
12	Provision of certified copies of the judgment	Time Limit Case: within		
	by FBR nominated Counsel within 15 days	time	5%	
	from the date of announcement.	Immediate/urgent: same		
		day		
		Routine matter: within 03		
		days		
		Disposal: 50%		
		Quality: 50%		



Posit	tion Title Sec	cretary (SC)		
Grad	le: 19			
Func	ction: Se	rvice Matters		
Repo	orting Officer: Cl	hief (Legal-HR)		
Sr#	0	KPIs	Weight (%age)	Final Score
1	Processing of cases relating to the Service Matters at Supreme Court.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 50% Quality: 50%	20%	
2	Upon announcement of judgment in High Court or FST, opinion sought from concerned Management Section whether to file Civil Petition for Leave to Appeal (CPLA) in the instant case or otherwise.	Time Limit Case: Within time Immediate/urgent: Within 01-02 days Disposal: 20% Quality: 80%	10%	
3	Nomination of a legal Counsel from the panel of Advocates of FBR on standard fee to attend and defend the case on behalf of FBR etc.	Time Limit Case: Within time Immediate/urgent: Within 01-02 days Disposal: 70% Quality: 30%	10%	
4	Obtaining a Paper Book from the nominated Counsel containing the Appeal filed in the Supreme Court and all other related documents.	Time Limit Case: Within time Immediate/urgent: Within 03-30 days depending on the case Disposal: 40% Quality: 60%	10%	
5	Attendance of Departmental Representative in all hearings in Supreme Court stationed at Islamabad along with nominated counsel to keep record of the hearing.	Time Limit Case: Within time Immediate/urgent: within 03 days Disposal: 50% Quality: 50%	10%	
6	Intimation to/from the Legal Counsel about each and every hearing scheduled in the case.	Time Limit Case: Within time Immediate/urgent: within 03 days Disposal: 20% Quality: 80%	10%	
7	Provision of certified copy of the judgment announced by FBR Counsel within 15 days from the date of announcement.	Time Limit Case: Within time Immediate/urgent: within 03 days Disposal: 70% Quality: 30%	10%	

8	Forwarding of the judgment to	Time Limit Case: Within time		
	concerned Management	Immediate/urgent: within 03 days	10%	
	Section for implementation and	Disposal: 50%		
	further necessary action.	Quality: 50%		
9	If the Supreme Court judgment	Time Limit Case: Within time		
	is against the department then	Immediate/urgent: within 03 days	10%	
	opinion to be sought from the	Disposal: 50%		
	concerned Management	Quality: 50%		
	Section whether to file Civil			
	Review Petition (CRP) in the			
	instant case or otherwise. If			
	Yes, then procedure of CPLA is			
	followed.			



Posi	tion Title: Secretary/Second Secretary	ary (H.C)		
Grad	le: 17/18			
Func	ction: Service Matters			
Rep	orting Officer: Chief (Legal-HR)			
	Job Description	KPIs	Weight (%age)	Final Score
1	Processing of cases relating to the Service Matters at High Courts.	Time Limit Cases: Within Time Immediate/Urgent:	15%	
2	Upon receipt of Writ/Constitution Petition pertaining to Service Matter in High Court matters opening and preparation of new file.	Same day Routine: Routine Matters On the same Day Disposal 50% Quality 50%	10%	
3	Nomination of a legal counsel from the panel of Advocates of FBR on standard fee to attend and defend the case on behalf of FBR etc.	Time Limit Cases: Within Time: Immediate/Urgent: On the same Day Disposal 70% Quality 30%	10%	
4	Forwarding of Relevant file to the concerned Management Section seeking brief/input updated status of the case.	Time Limit Cases: Within Time: Immediate/Urgent: On the same Day Disposal 40% Quality 60%	10%	
5	Forwarding copy of Brief/Input, updated status as received from concerned Management Section to the nominated counsel for preparation of Draft Parawise Comments.		10%	
6	Vetting and approval of the Draft Parawise Comments by the competent authority and forwarding the same to the nominated counsel for submission before the Honourable High Court.	Time Limit Cases: Within Time: Immediate/Urgent: On the same Day Disposal 50%	15%	
7	Attendance of Departmental Representative in important hearings in Honorable High Court, Islamabad alongwith nominated counsel to keep record of the haring.	Quality 50%	10%	
8	Provision of certified copies of the Judgment by the FBR counsel within 15 days from the date of announcement.	Time Limit Cases: Within Time: Immediate/Urgent: On the same Day	10%	

		Disposal 70% Quality 30%	
9	Forwarding of the Judgments to concerned Management Section of implementation and further necessary action.		10%



Posit	ion Title Chief Train	ning & Development		
Grad	e 24	0		
Func		ation/ Human Resource Wing		
Repo	rting Officer Member (A	dministration/ Human Resource	Wing)	
Sr #	Job Description	KPIs	Weight	Final
	_		(%age)	Score
1	Processing of cases relating to	The limit case: within time	20%	
	local/foreign trainings for FBR	immediate/Urgent: same day		
	officers.	Routine matters: within 03 days		
		Disposal: 20%		
		Quality:80%		
2	Coordination with Directorates of	The limit case: within time	5%	
	Training IRS & Customs	immediate/Urgent: same day		
		Routine matters: within 03 days		
		Disposal: 20%		
		Quality:80%		
3	Policy matter relating to	The limit case: within time	5%	
	organizational Structure and work	immediate/Urgent: same day		
	force planning	Routine matters: within one		
		week to 15 days		
		Disposal: 30%		
<u> </u>		Quality: 70%		
4	Coordination with foreign donor	The limit case: within time	20%	
	agencies /delegates on matters	immediate/Urgent: same day		
	relating to Training & Development	Routine matters: within one		
	Wing	week to 15 days		
		Disposal: 20%		
5	Supervision of work of subordinate	Quality: 80% The limit case: within time	10%	
5	Supervision of work of subordinate officers and staff	The limit case: within time immediate/Urgent: same day	10%	
	officers and staff	Routine matters: within one		
		week		
		Disposal: 20%		
		Quality:80%		
6	Formulation of Policy for Training	Draft Proposal	10%	
Ŭ	& Development of the work force of	Disposal: 20%	2070	
	FBR	Quality:80%		
7	Processing of cases relating to grant	On completion of codal	10%	
	of Performance Allowance under the	formalities.		
	Rules	Disposal: 20%		
		Quality:80%		
8	Supervise the cases relating to IJP	Number of cases dealt in a year.	10%	
	Litigation at different legal for	Disposal: 50%		
	coordination with FBR Wing	Quality: 50%		

Positi	ion Title Secretary/Se	cond Secretary (Training &]	Developm	ent)
Grad	e 18/19			
Funct	tion Administrat	ion/HR		
Repo	rting Officer Chief (Train	ing & Development)		
Sr #		KPIs	Weight	Final
			(%age)	Score
1	Processing of cases relating to	The limit case: within time	25%	
	local/foreign trainings.	immediate/Urgent: same		
2	Coordination with Directorates of	day Routine matters: within	10%	
	Training IRS & Customs for training of	03 days		
	officers/ officials	Disposal: 50%		
3	Coordination with foreign donor	Quality: 50%	10%	
	agencies /delegates on matters relating			
	to Training & Development Wing			
4	Supervision of work of subordinate		20%	
	officers and staff			
5	Matters relating to organizational	The limit case: within time	5%	
	Structure and work force planning	immediate/Urgent: same		
		day Routine matters: within		
		one week to 15 days		
		Disposal: 30%		
		Quality: 70%		
6	Processing of routine files	Draft proposal	10%	
		Disposal: 20%		
		Quality:80%	100/	
7	Issuance of Notifications related to	The limit case: within time	10%	
	Training & Development	immediate/Urgent: same		
		day Routine matters: within one week		
		one week		
		Disposal: 20%		
		Quality:80%		
8	Coordination with field formations for	Time limit case: within time	5%	
0	trainings	Immediate / Urgent: same	270	
		day Routine matters: within		
		one week		
		Disposal: 20%		
		Quality:80%		
9	Coordination with local counter parts for	Time limit case: within time	5%	
	implementing trainings	Immediate / Urgent: same		
	-	day Routine matters: within		
		one week		
		Disposal: 20%		
		Quality:80%		

Positi	ion Title Secret	ary (IJP)		
Grad	e 17/18			
Func		nistration/HR		
Repo	rting Officer Chief	(Training & Development)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Processing of cases relating to grant of Internal Job Posting Allowance as per rules.	The limit case: within time Immediate/Urgent: same day Routine matters: within 03 days after completion of all formalities. Disposal: 20% Quality: 80%	30%	
2	Preparation of legal cases relating to grant of IJP Allowance before the appellate forums i.e SC/HC/FST and Wafaqi Mohtasib etc.	The limit case: within time Immediate/Urgent: same day Routine matters: within 03 days Disposal: 50% Quality: 50%	20%	
3	Monitoring of all Complaint cases against employees of FBR relating to IJP.	The limit case: within time Immediate/Urgent: same day Routine matters: within 03 days Disposal: 20% Quality: 80%	15%	
4	Implementation of Performance Guidelines	The limit case: within time immediate/Urgent: same day Routine matters: within one week to 15 days Disposal: 50% Quality: 50%	15%	
5	Preparing IJP side proposals for BIC	The limit case: within time Immediate/Urgent: same day Routine matters: within 03 days Disposal: 20% Quality: 80%	10%	
6	Constitution of coordination with field formation/ Inland Revenue/ Customs	The limit case: within time Immediate/Urgent: same day Routine matters: within 03 days Disposal: 20% Quality: 80%	10%	

Positi	ion title: Chief (Per	nsion Cell)		
Grad	e: 20			
Func	tion: Administr	ration/ Human Resource Wing		
Repo	rting Officer: Member (Administration/ Human Resource W	Ving)	
Sr#	0	KPIs	Weight	Final
	•		(%age)	Score
1	To act as focal person for	Time Limit Case: Within time	20%	
	Waffaqi Mohtasib in respect of	Immediate/Urgent: same day		
	pension related matters.	Routine matters: Within 01-03 days		
		Disposal: 20%		
		Quality: 80%		
2	To attend meetings in Waffaqi	Time Limit Case: Within time	20%	
	Mohtasib's Secretariat	Immediate/Urgent: same day		
	Islamabad for issues related to	Routine matters: Within 01-03 days		
	pension of FBR (HQ)	Disposal: 20%		
	Islamabad.	Quality: 80%		
3	Coordination with field Offices	Time Limit Case: Within time	20%	
	for early processing of	Immed <mark>ia</mark> te/Urgent: same day		
	pensionary cases and	Routine matters: Within 01-03 days		
	implementation of Waffaqi	Disposal: 20%		
	Mohtasib's directives.	Quality: 80%		
4	To coordinate with filed	Time Limit Case: Within time	10%	
	formation and FBR (HQ) to	Immediate/Urgent: same day		
	resolve the issues/ grievances	Routine matters: Within 01-03 days		
	of pensioners of field offices.	Disposal: 20%		
	P	Quality: 80%		
5	Facilitation of retiring	Time Limit Case: Within time	10%	
	employees in pension related	Immediate/Urgent: same day		
	matters.	Routine matters: Within 01-03 days		
		Disposal: 20%		
		Quality: 80%		
6	Monitoring of pension cases	Time Limit Case: Within time	10%	
	pendency to ensure that no	Immediate/Urgent: same day		
	pension case left unattended	Routine matters: Within 01-03 days		
		Disposal: 20%		
		Quality: 80%		
7	Coordinate with AGPR for		10%	
	pension related policy matters.	Immediate/Urgent: same day		
		Routine matters: Within 01-03 days		
		Disposal: 20%		
		Quality: 80%		

Posit	ion title: Second Se	ecretary (Pension Cell)		
Grad		•		
Func	tion: Administr	ration/ Human Resource Wing		
Repo	rting Officer: Chief (Per	nsion Cell)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	To assist Chief (Pension Cell) and to coordinate with different sections of FBR (HQ) for pension related matters	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-03 days Disposal: 20% Quality: 80%	20%	
2	To Coordinate with field offices to attend hearing/meeting in Wafaqi Mohtasib Regional Secretariat for issues related to pensions.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-03 days Disposal: 20% Quality: 80%	20%	
3	To Coordinate with field Offices for early processing of pensionary cases	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-03 days Disposal: 20% Quality: 80%	10%	
4	To Coordinate with field formations to address the complaints of pensioners.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-03 days Disposal: 20% Quality: 80%	20%	
5	To facilitate retiring period of field offices and FBR (HQ) in pension related issues.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-03 days Disposal: 20% Quality: 80%	10%	
6	To provide (professional/legal guidance/opinion) on pension rules/regulations.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-03 days Disposal: 20% Quality: 80%	10%	
7	To assets the employees for finalization of pensions papers.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-03 days Disposal: 20% Quality: 80%	10%	

INTEGRITY MANAGEMENT CELL (IMC)

		rge (IMC)		
Grad				
Func	8	ty Management Cell		
	0	nan FBR		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Monitor Integrity related Complaints disposal & process as per approved TORs.	100% complaints processed. Disposal: 50% Quality: 50%	20%	
2	Supervision of work of subordinate officers and staff.	100% complaints Processed. Disposal: 50% Quality: 50%	20%	
3	Ensure accomplishment of Performance Agreement Targets	Ensure Timely Compliance. Disposal. 50% Quality: 50%	20%	
4	Processing of closure of complaints received in Integrity Management Cell.	. Ensure Timely Compliance. Disposal: 50% Quality: 50%	20%	
5	Coordination with Complaint Oversight Committee.	Share the progress regarding disposal of complaints with Complaint Oversight Committee upon request. Disposal: 90% Quality: 10%	20%	
6	Monitor Integrity related Complaints disposal & process as per approved TORs.	100% complaints processed. Disposal: 50% Quality: 50%	20%	

Posit	ion title: Chief (IMC)			
Grad	e: 20			
Func	tion: Integrity Mar	nagement Cell		
Repo	rting Officer: In Charge (IN	AC)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Process Complaints received on Integrity related issues	100% complaints processed. Disposal:50% Quility:50%	20%	
2	Evaluation and examination of complaint with collaboration of Probe Committee at FBR (HQs)	100% complaints processed. Disposal:50% Quality:50%	20%	
3	Seek input of RICs by concerned field formation (IRS and Customs) and FBR (HQs) and seek approval from In-charge IMC for input closure.	Ensure Timely compliance Disposal: 50% Quality: 50%	20%	
4	Liaison with NAB on all matters involving NAB cases pertaining to FBR	Desired information and submission to the concerned Authority for necessary action. Disposal: 50% Quality: 50%	20%	
5	Coordination with the Complaint Oversight Committee	To share the progress regarding disposal of complaints with Complaint Oversight Committee. Disposal: 80% Quality: 20%	10%	
6	Ensure accomplishment of Performance Agreement targets	Disposal of complaints with the stipulated period of time. Disposal: 80% Quality: 20%	10%	

Posit	ion title: Second Secre	etary (IMC)		
Grad		• ` '		
Func	tion: Integrity Ma	nagement Cell		
Repo	orting Officer: Chief (IMC)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Initiate and Maintain Complaints received on Integrity related issues	Disposal of complaints in the light of SOPs Disposal: 50% Quality: 50%	25%	
2	Put up complaint for examination to Probe Committee at FBR (HQs) for recommendation.	Examination of complaints in the light of TORs. Disposal: 50% Quality: 50%	20%	
3	Liaison with RICs by concerned field formation (IRS and Customs) and FBR (HQs) for input.	Complaint share with the field offices for inquiry report and finalize the same after examination of inquiry reports. Disposal: 60% Quality: 40%	15%	
4	Process the cases the cases for input and approval as per TORs to In-charge IMC.	Process the complaint with the stipulated period of time. Disposal: 50% Quality: 50%	20%	
5	Maintain record of all Integrity complaints received from various portals of FBR.	100% complaints Processed. Disposal: 80% Quality: 20%	20%	
6	Liaison with IR-Ops and Customs-Ops for other complaints.	Forwarded irrelevant complaints to concern Wing. Disposal: 80% Quality: 20%	20%	



Positi	ion title: Member (Leg	al)		
Grad		· · ·		
Func	tion: Legal Matters	1		
Repo	rting Officer: Chairman			
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Ensuring representation of FBR before various Legal Forums (SC/HC/FTO)	Ensuring representation of cases where FBR (HQs) is the sole respondent at SC/HCs/FTO Disposal:40% Quality: 60%	20%	
2	Disposal of proposals questions of law received from field formations for filing CPLAs before Supreme Court as per SOPs	Granting decision or otherwise for filing of CPLAs etc in Supreme Court and approving question of Law as per prescribed procedure Disposal:40% Quality: 60%	20%	
3	Disposal of proposals received from the field formations (RTOs & Directorates of IR) for approval of questions of law for filing of references in High Courts u/s 133 of Income Tax Ordinance, 2001	Granting of permission or otherwise for filing of reference of Income Tax and Sales Tax before High Courts according to the Income Tax Ordinance, 2001 Disposal:40%	20%	
4	Monitoring of Commissioner IR (Appeals) on monthly basis to ensure independence and neutrality of Commissioner Inland Revenue Appeals in making judicial orders	Quality: 60%At least 80% of MPRs are properly monitored and evaluated and targets to all Commissioners Appeals are timely assigned at the beginning of every month. Disposal:40% Quality: 60%	10%	
5	Disposal of requests received for extension in time limit u/s 74 of Sales Tax Act 1990, and u/s 214 A of Income Tax Ordinance, 2001 by Commissioner Appeals	Granting of permission or otherwise for extension in time limits under section u/s 74 of Sales Tax Act 1990, and u/s 214 A of Income Tax Ordinance, 2001 Disposal:40% Quality: 60%	10%	

6	Appointment of panel lawyers and monitoring of the performance of nominated lawyers on three year basis as per SOP in vogue	Ensuring representations of cases for the appointment of Panel Advocates as per prescribed procedure Disposal:40% Quality: 60%	10%	
7	Preparation and Updation of Monthly Lists of pending cases of the Supreme Court/ High Courts/ATIR	Timely compilation of the monthly Litigation Report on or before 7 th of the month. Disposal:40% Quality: 60%	10%	



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Positi	ion title: SA/SO to M	ember (Legal)		
Grad	e: 17-19			
Func	tion: Legal Matte	rs		
Repo	rting Officer: Member (Le	egal)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Liaison with Sections of the Legal Wing.	Smooth process of daily work assigned to all sections. Disposal: 50% Quality: 50%	20%	
2	Preparation of presentations for Member Legal.	Timelypreparationofpresentations for all.Disposal: 50%Quality: 50%	10%	
3	Coordination with Commissioners IR Appeals regarding their administrative matters.	All administrative matters of CIR (As) are addressed properly. Disposal: 50% Quality: 50%	20%	
4	Coordination among Chief Legal-I, II & III.	Timely completion of tasks assigned to all sections/units. Disposal: 50% Quality: 50%	20%	
5	Liaison with Legal Counsel on behalf of Member Legal.	Provision of all necessary support to the Legal Counsel. Disposal: 50% Quality: 50%	10%	
6	Managing Whatsapp groups of Legal Wing.	Important notifications/orders are notified timely through Whatsapp. Disposal: 50% Quality: 50%	10%	
7	Misc./any other task assigned by Member Legal.	Timely completion of all tasks assigned by Member (Legal-IR). Disposal: 50% Quality: 50%	10%	

Positi	ion title: Chief (Legal	-I)		
Grad	e: 20			
Func	tion: Legal Matter	rs		
Repo	rting Officer: Member Leg	gal		
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Disposal of Proposals of CPLAs.	At least 85% CPLAs' Proposals	50%	
		are disposed of within seven days		
		of its receipt.		
		Disposal: 20%		
		Quality: 80%		
2	Monitoring and Evaluation of MPRs	At least 80% MPRs are properly	30%	
	of Commissioners Appeals and	monitored and evaluated and		
	Assigning of Monthly Disposal	targets to all Commissioners		
	Targets.	Appeals are timely assigned at the		
		beginning of every month.		
		Disposal: 30%		
		Quality: 70%		
3	Prompt Disposal of Cases of	At least 80% cases decided within	20%	
	miscellaneous matters pertaining to			
	Secretary (A&A).	Disposal: 50%		
		Quality: 50%		

PAKISTAN



Positi	on title: CIR Appeal	8		
Grade	e: 20			
Funct	ion: Legal Matte	rs		
Repor	ting Officer: Member Le	gal		
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Monthly disposal of appeals	110 cases for RTOs, 70 cases for	70%	
		LTOs and 90 cases for		
		CTOs/MTOs.		
		Disposal: 50%		
		Quality: 50%		
2	Monthly disposal of stay	90% of disposal of stay	20%	
	application	application.		
		Disposal: 50%		
		Quality: 50%		
3	Submission of MPRs	By 5 th of every month plus 3 days	10%	
		grace period.		
		Disposal: 30%		
		Quality: 70%		



Positio	on title: Secretary (A)	ppeals)		
Grade	e: 19			
Funct	ion: Legal Matter	'S		
Repor	ting Officer: Member Leg	al		
Sr #	Job Description	KPIs	Weight	Final
	_		(%age)	Score
1	Maintained and monitor monthly	By 5 th of every month plus 3 days	70%	
	performance reports (MPRs) of	grace period.		
	Commissioners (Appeals).	Disposal: 30%		
		Quality: 70%		
2	Administrative matters relating to	Promptly resolving the matters.	30%	
	Commissioners (Appeals).	Disposal: 50%		
		Quality: 50%		



Positi	ion title: Secretary (A&A)		
Grad	e: 19			
Func	tion: Legal Matt	ers		
Repo	rting Officer: Member L	egal		
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Preparation and Updation of	Timely compilation of the Monthly	60%	
	Monthly Lists of Pending cases	Litigation Report on or before 7 th of		
	before the Supreme Court/High	the succeeding month.		
	Court/ATIR.	Disposal: 50%		
		Quality: 50%		
2	Identification of high profile and	Able to generate report of important	20%	
	important cases pending before	litigation cases on a short notice.		
	the Supreme Court and High	Disposal: 30%		
	Courts.	Quality: 70%		
3	Processing PMDU Complaints.	90% of PMDU complaints to be	10%	
		addressed within thirty days.		
		Disposal: 50%		
		Quality: 50%		
4	Processing of all miscellaneous	90% of miscellaneous matters to be	10%	
	matters referred to Legal Wing.	addressed within thirty days except		
		time sensitive matters and 100% time		
		sensitive matters to be responded		
		within given timeframe or to seek		
		reasonable extension in compliance		
		date.		
		Disposal: 60%		
	D	Quality: 40%		

Posit	ion title: Chief (Legal-	·II)		
Grad	Grade: 20			
Func	tion: Legal Matter	'S		
Repo	rting Officer: Member Leg	al		
Sr #	Job Description	KPIs	Weight	Final
	-		(%age)	Score
1	Process Proposals for filing of References/Intra Court Appeals in the High Court	At least 90% proposals received during the month must be disposed of in the same month Disposal: 70% Quality: 30%	60%	
2	Coordinating departmental responses and compliances in High Court Litigation	At least in 90% cases responses and compliance must be ensured. Disposal: 70% Quality: 30%	40%	



Posit	ion title: Secretary Li	tigation HC-IR		
Grad	Grade: 18/19			
Func	tion: Legal Matter	rs		
	Reporting Offi	icer: Member Legal		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Process Proposals for Intra Court Appeals in the High Court.	At least 90% proposals received during the month must be disposed of in the same month. Disposal: 80% Quality: 20%	50%	
2	Coordinating departmental responses and compliances in High Court Litigation.	At least in 90% cases responses and compliance must be ensured. Disposal: 70% Quality: 30%	50%	



Posit	ion title: Secretary DT	T/IT		
Grad	Grade: 18/19			
Func	tion: Legal Matter	S		
Repo	rting Officer: Member Leg	al		
Sr #	Job Description	KPIs	Weight	Final
	_		(%age)	Score
1	Process Proposals for Intra Court Appeals in the High Court.	At least 90% proposals received during the month must be disposed off in the same month. Disposal: 80%	80%	
2	Administrative Work relating to	Quality: 20%At least 80% disposal of FRs	20%	
	Legal Wing.	during the month. Disposal: 70%		
		Quality: 30%		



Posit	ion title: Second Secr	retary IDT/ST/FE		
Grad	le: 18/19			
Func	tion: Legal Matte	ers		
Reporting Officer: Member Legal				
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Process Proposals for Intra Court Appeals in the High Court.	At least 90% proposals received during the month must be disposed of in the same month. Disposal: 40% Quality: 60%	80%	
2	Coordinating departmental responses and compliances in High Court Litigation.	At least in 90% cases responses and compliance must be ensured. Disposal: 50% Quality: 50%	20%	



Positi	ion title: Chief (Legal-	·III)		
Grad	e: 20			
Func	tion: Legal Matter	'S		
Repo	rting Officer: Member Leg	al		
Sr#	Job Description	KPIs	Weight	Final
	-		(%age)	Score
1	Monitoring of performance of	Performance review of 80% of	20%	
	Panel advocates.	panel advocates once in a year.		
		Disposal: 30%		
		Quality: 70%		
2	Processing of Professional Fee	Disposal of 90% of the fee bills	30%	
	Bills.	received in the Board.		
		Disposal: 30%		
		Quality: 70%		
3	Submission of reply/comments to	At least 80% of replies to	30%	
	Hon'ble FTO on complaints of	complaints are filed within		
	taxpayers.	stipulated time.		
		Disposal: 80%		
		Quality: 20%		
4	Implementation of Hon'ble FTO	At least 60% of FTO findings/	20%	
	findings/ recommendations.	recommendations are		
		impl <mark>e</mark> mented.		
		Disposal: 50%		
		Quality: 50%		



Positi	on title: Secretary	(Litigation SC)		
Grade	e: 19			
Funct	tion: Legal Ma	tters		
Repo	rting Officer: Chief (Le	gal III)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1.	Processing approval of filing of CPLAs and CRPs.	Processing of approval in twenty days after receipt of proposals from field formations. Disposal: 70% Quality: 30%	25%	
2.	Framing of relevant questions of law for filing of CPLAs.	In 30% cases new questions of law in addition to the question proposed by the field formations. Disposal: 20% Quality: 80%	25%	
3.	Attending Supreme Court Islamabad in cases of Inland Revenue fixed before Islamabad bench.	In all cases in one Bench of Court, if cases are fixed in more than one benches. (If officer attends cases in more than one Benches of Supreme Court through toing and froing between benches that would amount to surpassing the	25%	
		performance standard.) Disposal: 80% Quality: 20%		
4.	Follow up of cases of Inland Revenue fixed in Registries of Supreme Court other than principle seat Islamabad.	Getting details of hearing of all cases from relevant field formations. (If field formations are not able to provide detail of hearing of all cases and officer gets details from Panel Advocates or directly from Supreme Court registries than this would amount to surpassing the performance Standard.) Disposal: 80% Quality: 20%	10%	
5.	Scrutinizing the final and supplementary cause lists of all Supreme Court registries and informing field formations and legal counsels regarding fixture of cases.	Scrutinizing and informing lists released on weekends and when officer is on	15%	

Positi	on title: Secretary Pane	el Advocate		
Grad	e: 19			
Funct	Function: Legal Matters			
Repo	rting Officer: Member Legal			
Sr #	Job Description	KPIs	Weight	Final
	_		(%age)	Score
1	Monitoring of performance of Panel	Performance review of 80% of	20%	
	advocates	panel advocates once in a year		
		Disposal: 40%		
		Quality: 60%		
2	Payment of professional fee to the	Disposal of 90% of the fee bills	50%	
	FBR Panel Advocate	received in the Board		
		Disposal: 40%		
		Quality: 60%		
3	Processing special professional fee	Disposal of 90% of the Special fee	30%	
	requests of FBR panel advocate	requests received in the Board		
		Disposal: 50%		
		Quality: 50%		



Positi	Position title: Secretary TO- I			
Grade: 18/19				
Funct	tion: Legal Matters			
Repo	rting Officer: Member Legal			
Sr #	Job Description	KPIs	Weight	Final
	-		(%age)	Score
1	Submission of reply/ comments related to Income Tax (Direct Taxes) to Honorable FTO on complaints of taxpayers	within stipulated time.	50%	
2	Implementation of Honorable FTO findings/ recommendations	FTO findings/ recommendations are implemented Disposal: 80% Quality: 20%	50%	



Positi	on title: Secretary TO-	II		
Grad	Grade: 18/19			
Funct	tion: Legal Matters			
Repo	rting Officer: Member Legal			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Submission of reply/ comments related to Sales Tax (Indirect Taxes) to Honorable FTO on complaints of taxpayers	Replies on complaints are filed within stipulated time. Disposal: 80% Quality: 20%	50%	
2	Implementation of Honorable FTO findings/ recommendations	FTO findings/ recommendations are implemented Disposal: 80% Quality: 20%	50%	



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AUDIT & ACCOUNTING (INLAND REVENUE)

Posit	tion title: Membe	er (Audit & Accounting)		
Grad	de: 21			
Func	ction: Audit &	& Accounting		
Repo	orting Officer: Chairn	nan FBR		
Sr#		KPIs	Weight (%age)	Final Score
1	Devise Audit Policy with concrete methodology for Income Tax, Sales Tax and Federal Excise Duty.	Design and application of Risk based audit methodology for selection of audit cases of Income Tax, Sales Tax and Federal Excise Duty on annual basis. Disposal: 40% Quality: 60%	40%	
2	Implementation of the designed audit policy in field formation through strict supervision and its post evaluation based on outcome of the audits	Monthly Performance Evaluation Report of Field Formations in respect of audit cases selected under Audit Policy. Disposal: 40% Quality: 60%	20%	
3	Monitoring of audit cases	Monitoring of Cases selected for desk audits under Income Tax, 2001; Sales Tax, 1990 and Federal Excise Duty. Disposal: 50% Quality: 50%	10%	
4	Monitoring of citizens' complaints of PMDU	Percentage of citizens' complaints of PMDU disposed in a year. Disposal: 50% Quality: 50%	10%	
5	Disposing of representations of taxpayers Audit Wing	Number of representations of taxpayers disposed in a year regarding audit under the relevant laws Disposal: 40% Quality: 60%	10%	
6	Disposing of representations of taxpayers Audit Wing	coordination with the field formations regarding litigation on Audit policy issues Disposal: 50% Quality: 50%	10%	

Posit	ion title: Chief (P.	AC)		
Grad				
Func	tion: Audit &	Accounting		
Reporting Officer: Member (Audit & Accounting)				
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Examination of Audit Reports, Special Study Reports and performance Audit reports (Sales Tax, FED, Income Tax and expenditure) received from the Office of the Auditor General of Pakistan and forwarded to the respective filed formations for compliance.	After completion of External Audit, the office of the Auditor General of Pakistan issues Audit Reports. These reports are examined and the cases are forwarded to the concerned filed formations for necessary action with suitable directions Disposal: 40% Quality: 60%	40%	
2	To coordinate with field formations and Director Generals Revenue Receipts Audit , regarding compliance and rectification of audit observations/DPs and Paras at DAC level	Conducting verification exercise and DAC meetings with all field formations for verification of the departmental contention and settlement of the audit observations/DPs and Paras at DAC level Disposal: 40% Quality: 60%	20%	
3	Disposing of representations of FBR before the Public Accounts Committee	Timely submission of working papers in National Assembly (PAC Secretariat) Number of meetings of the Public Accounts Committee held in a year to review the performance of FBR Disposal: 40% Quality: 60%	10%	
4	Implementation of the directives of the PAC and DAC through strict supervision and its post evaluation based on the compliance of the directives	Monthly Performance Evaluation Report of Field Formations in respect of compliance of PAC / DAC directives. Disposal: 40% Quality: 60%	10%	
5	Monitoring of pending Audit paras	For timely disposal and settlement of the Audit paras, monitoring of all the pending Audit paras and coordination with filed formation to resolve the issues by taking necessary remedial action in the light of DAC directives Disposal: 50% Quality: 50%	10%	
6	Monitoring of pending Audit paras/ appellate fora	For disposal of subjudice cases, request made to appellate fora for early disposal. Subsequently recoveries are enforced under the law in those cases, which are decided in favor of the department. Disposal: 50% Quality: 50%	10%	

Posit	Position title: Secretary (PAC-DT)			
Grad	Grade: 19			
Func	Function: Audit & Accounting			
Repo	orting Officer: Chief (PAC)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Examination of Audit Reports, Special Study Reports and performance Audit reports (Income Tax) received from the Office of the Auditor General of Pakistan and forwarded to the respective filed formations for compliance.	After completion of External Audit, the office of the Auditor General of Pakistan issues Audit Reports. These reports are examined and the cases are forwarded to the concerned filed formations for necessary action Disposal: 40% Quality: 60%	40%	
2	To coordinate with field formations and Director Generals Revenue Receipts Audit , regarding compliance and rectification of audit observations/DPs and Paras at DAC level	Conducting verification exercise and DAC meetings with all field formations for verification of the	40%	
3	Implementation of the directives of the PAC and DAC through strict supervision and its post evaluation based on the compliance of the directives	Monthly Performance Evaluation Report of Field Formations in respect of compliance of PAC / DAC directives. Disposal: 40% Quality: 60%	20%	

Posit	tion title: Second	Secretary-I (PAC-DT)		
Grad	de: 17/18			
Func	Function: Audit & Accounting			
Repo	orting Officer: Secreta	ary (PAC-DT)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Examination of Audit Reports, Special Study Reports and performance Audit reports of DT (Income Tax) received from the Office of the Auditor General of Pakistan and forwarded to the respective filed formations for compliance.	After completion of External Audit, the office of the Auditor General of Pakistan issues Audit Reports. These reports are examined and the cases are forwarded to the concerned filed formations for necessary action Disposal: 40% Quality: 60%	40%	
2	To coordinate with field formations and Director Generals Revenue Receipts Audit , regarding compliance and rectification of audit observations/DPs and Paras at DAC level		40%	
3	Implementation of the directives of the PAC and DAC through strict supervision and its post evaluation based on the compliance of the directives	Monthly Performance Evaluation	20%	

Posit	tion title: Second	Secretary-II (PAC-DT)			
	Grade: 17/18				
Func	Function: Audit & Accounting				
Repo	orting Officer: Secreta	ary (PAC-DT)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score	
1	Examination of Audit Reports, Special Study Reports and performance Audit reports of Direct Taxes (Income Tax) received from the Office of the Auditor General of Pakistan and forwarded to the respective filed formations for compliance.	After completion of External Audit, the office of the Auditor General of Pakistan issues Audit Reports. These reports are examined and the cases are forwarded to the concerned filed formations for necessary action Disposal: 40% Quality: 60%	40%		
2	To coordinate with field formations and Director Generals Revenue Receipts Audit , regarding compliance and rectification of audit observations/DPs and Paras at DAC level	Conducting verification exercise and DAC meetings with all field formations for verification of the departmental contention and settlement of the audit observations/DPs and Paras at DAC level Disposal: 40% Quality: 60%	40%		
3	Implementation of the directives of the PAC and DAC through strict supervision and its post evaluation based on the compliance of the directives	Monthly Performance Evaluation Report of Field Formations in respect of compliance of PAC / DAC directives. Disposal: 40% Quality: 60%	20%		

Posit	tion title: Second	l Secretary-I (PAC-ST)			
Grad	Grade: 17/18				
Function: Audit & Accounting					
Repo	orting Officer: Chief (PAC)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score	
1	Examination of Audit Reports, Special Study Reports and performance Audit reports of Sales Tax (IDT) received from the Office of the Auditor General of Pakistan and forwarded to the respective filed formations for compliance.	After completion of External Audit, the office of the Auditor General of Pakistan issues Audit Reports. These reports are examined and the cases are forwarded to the concerned filed formations for necessary action Disposal: 40% Quality: 60%	40%		
2	To coordinate with field formations and Director Generals Revenue Receipts Audit , regarding compliance and rectification of audit observations/DPs and Paras at DAC level	settlement of the audit observations/DPs and Paras at DAC level Disposal: 40%	40%		
3	Implementation of the directives of the PAC and DAC through strict supervision and its post evaluation based on the compliance of the directives	Quality: 60%Monthly Performance EvaluationReport of Field Formations in respectof compliance of PAC / DACdirectives.Disposal: 40%Quality: 60%	10%		

Posit	tion title: Second	Secretary-II (PAC-FED)			
	Grade: 17/18				
Func	Function: Audit & Accounting				
Repo	orting Officer: Secreta	ary (PAC-IDT)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score	
1	Examination of Audit Reports, Special Study Reports and performance Audit reports of Federal Excise Duty (IDT) received from the Office of the Auditor General of Pakistan and forwarded to the respective filed formations for compliance.	After completion of External Audit, the office of the Auditor General of Pakistan issues Audit Reports. These reports are examined and the cases are forwarded to the concerned filed formations for necessary action Disposal: 40% Quality: 60%	40%		
2	To coordinate with field formations and Director Generals Revenue Receipts Audit , regarding compliance and rectification of audit observations/DPs and Paras at DAC level	Conducting verification exercise and DAC meetings with all field formations for verification of the departmental contention and settlement of the audit observations/DPs and Paras at DAC level Disposal: 40% Quality: 60%	40%		
3	Implementation of the directives of the PAC and DAC through post evaluation based on the compliance of the directives	Monthly Performance Evaluation Report of Field Formations in respect of compliance of PAC / DAC directives. Disposal: 40% Quality: 60%	20%		

Posit	ion title: Chief (7	Taxpayer Audit)		
Grad	le: 20			
Func	tion: Audit &	x Accounting		
Repo	orting Officer: Membe	r (A & A)		
Sr#	Major Tasks	KPIs	Weight (%age)	Final Score
1	Design Audit Policy with Risk based audit methodology for selection of audit cases of Income Tax, Sales Tax and Federal Excise Duty.	Design coverage of audit cases after exclusions. Number of risk based cases selected through computer balloting Disposal: 40% Quality: 60%	40%	
2	Making relevant policies related to Income Tax, Sales Tax and FED.	Frame relevant policy matters in light of the prescribed rules/ policies/ guidelines Disposal: 40% Quality: 60%	20%	
3	Monitoring of audit cases	Monthly Performance Evaluation Report of Field Formations in respect of audit cases Disposal: 50% Quality: 50%	10%	
3	Monitoring of citizens' complaints of PMDU	Number of citizens' complaints of PMDU disposed during a year. Disposal: 50% Quality: 50%	10%	
4	Disposing of representations of taxpayers Audit Wing		10%	
		coordination with the field formations regarding litigation on Audit policy issues Disposal: 50% Quality: 50%	10%	

Posi	tion title: Secretary	y/Second Secretary (Compliance)		
Grae	de: 18/19			
Fune	ction: Audit &	Accounting		
Repo	orting Officer: Chief (A	udit & Accounting)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Design Audit Policy with Risk based audit methodology for selection of audit cases of Income Tax, Sales Tax and Federal Excise Duty.	Design coverage of audit cases after exclusions. Number of risk based cases selected through computer balloting Disposal: 40% Quality: 60%	40%	
2	Making relevant policies related to Income Tax, Sales Tax and FED.	Frame relevant policy matters in light of the prescribed rules/ policies/ guidelines Disposal: 40% Quality: 60%	20%	
3	Monitoring of audit cases	Monthly Performance Evaluation Report of Field Formations in respect of audit cases Disposal: 50% Quality: 50%	10%	
4	Monitoring of citizens' complaints of PMDU	Number of citizens' complaints of PMDU disposed during a year. Disposal: 50% Quality: 50%	10%	
5	Disposing of representations of taxpayers Audit Wing	Number of taxpayer's representations processed and disposed in a year Disposal: 40% Quality: 60%	10%	
6	Disposing of representations of taxpayers Audit Wing	coordination with the field formations regarding litigation on Audit policy issues Disposal: 50% Quality: 50%	10%	

Posi	tion title: Secreta	ry/Second Secretary (Audit)		
Gra	de: 18/19	· · · · ·		
Fune	ction: Audit &	Accounting		
Rep	orting Officer: Chief (A	Audit & Accounting)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Implementing designed audit policy in field formation through strict supervision and its post evaluation based on outcome of the audits	Numerical monitoring of audit cases under Audit Policy through Monthly Performance Evaluation Report of Field Formations Disposal: 40% Quality: 60%	40%	
2	Monitoring of audit cases	Monthly Performance Evaluation Report of Field Formations in respect of audit cases other than Audit Policy Disposal: 50% Quality: 50%	30%	
3	Monitoring of citizens' complaints of PMDU	Number of citizens' complaints of PMDU disposed during a year. Disposal: 50% Quality: 50%	10%	
4	Assess the Training Need Analysis (TNA) for employees and coordinate with field formations and Human Resource Management (HRM) Wing for short term local and foreign training courses to strengthen the Audit, Risk and Compliance areas.	No of Trainings processed and participants training attended in a year in Audit, Risk and Compliance areas. Disposal: 40% Quality: 60%	10%	
5	Disposing of representations of taxpayers audit Wing	Numberoftaxpayer'srepresentationsprocessedanddisposed in a yearDisposal: 40%Quality: 60%	10%	



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Title	e: Member	(Legal & Accounting Customs)		
Grad	de: 21			
Fund	ction: Custom L	egal		
Repo	orting Officer: Chairman	1 FBR		
S#	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Timely decision for the disposal of received cases for filing Appeals before the Superior Courts	Granting of permission or otherwise for filing of SCRA, CPLAs etc in Superior Courts and approving Questions of Law as per prescribed procedure Disposal: 40% Quality: 60%	20%	
2	Disposal of requests received for extension in time limits u/s 179(4) of Customs Act, 1969 for Adjudication	Granting of permission or otherwise for extension in time limits under	20%	
3	Disposal of requests received from	Granting of permission or otherwise	20%	
	Collectorates/ Directorates of customs for filing of SCRA in Higher Courts u/s 196 of Customs Act, 1969	for filing reference before High Courts under section 196 of Customs Act, 1969 Disposal: 40% Quality: 60%	1070	
4	Ensuring representation of FBR before various Legal forum (SC/HC/FTO)		20%	
5	Appointment of Panel Advocates, Special Public Prosecutors and legal advisors on retainer ship basis		5%	
6	Performance appraisal of the Panel Advocates and Special Public Prosecutors	Supervising processing of cases for	5%	

		Quality: 60%		
7	Monitoring of disposal of cases	All cases under Adjudication and	20%	
	under Adjudication and Appeal	Appeals with the Collectors		
	within prescribed statutory period	Adjudication/ Appeals are decided		
		within statutory timelines or within		
		such period as extended by the		
		Collectors or Board		
		Disposal: 40%		
		Quality: 60%		



Title	: Chief PAC-	Customs		
Grad	de: 20			
Func	ction: Conducting	DACs, deal with audit matter	rs and assi	st
Men	nber and PAO in PAC Meetings			
Repo	orting Officer: Member (Le	gal & Accounting- Customs)		
S#	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Conducting DACs	Two DACs per month	30%	
		Disposal: 20%		
		Quality of directives: 80%		
2	Examination of Audit Reports,	All reports received from	10%	
	Special Study Reports and	Audit to be examined and		
	Performance Audit Reports and	disseminated to the filed		
	coordination with Collectorates and	formations within one week		
	Directorates of Customs for timely	of receipt.		
	response	Disposal: 50%		
		Quality: 50 %		
3	Coordination with the office of	The limit case: within time	10%	
	Auditor General in DAC and PAC	imm <mark>ediate/Urgent: same</mark>		
	matters	day Routine matters: within		
		one week		
		Disposal: 30%		
		Quality: 70%		
4	Preparation, consolidation and	The limit case: within time	20%	
	submission of working papers to PAC	immediate/Urgent: within		
	Secretariat	stipulated time		
		Disposal: 20%		
	PA	Quality: 80%		
5	Dissemination of PAC directives to the	Urgent-immediately on	10%	
	field formations for compliance	receipt		
		Disposal: 50%		
		Quality: 50%	10-1	
6	Supervision of work of subordinate	The limit case: within time	10%	
	officers and staff	immediate/Urgent: same		
		day Routine matters: within		
		one week		
		Disposal: 20%		
		Quality: 80%	10-1	
7	Submit budget proposals in the light of	Draft Proposals	10%	
	audit objections for amendment and	Disposal: 20%		
	making law more clear	Quality: 80%		

Title	: Secretary PA	C-Customs		
Grad				
Func	ction: PAC			
Repo	orting Officer: Chief PAC C	ustoms		
S#	Job Description	KPIs	Weight (%age)	Final Score
1	Conducting DACs	Two DACs per month Disposal: 20% Quality of directives: 80%	30%	
2	Examination of Audit Reports, Special Study Reports and Performance Audit Reports and coordination with Collectorates and Directorates of Customs for timely response	All reports received from Audit to be examined and disseminated to the filed formations within one week of receipt. Disposal: 50% Quality: 50%	10%	
3	Coordination with the office of Auditor General in DAC and PAC matters	The limit case: within time immediate/Urgent: same day Routine matters: within one week Disposal: 30%	10%	
4	Preparation, consolidation and submission of working papers to PAC Secretariat	Quality: 70%The limit case: within timeimmediate/Urgent:withinstipulated timeDisposal: 20%Quality:80%	20%	
5	Dissemination of PAC directives to the field formations for compliance	Urgent-immediately on receipt Disposal: 50% Quality: 50%	10%	
6	Supervision of work of subordinate officers and staff	The limit case: within time immediate/Urgent: same day Routine matters: within one week Disposal: 20% Quality: 80%	10%	

Title	: Chief (Leg	gal Customs)		
Grad	le: 20			
Func				
Repo	orting Officer: Member (1	Legal & Accounting Customs)		
S#	Job Description	KPIs	Weight (%age)	Final Score
1	Timely decision for the disposal of received cases for filing Appeals before the Superior Courts.	Timely submission of cases for granting permission or otherwise for filing of SCRA, CPLAs etc. in Superior Courts and approving Questions of Law as per prescribed procedure. Disposal: 70 % Quality : 30 %	20%	
2	Disposal of requests received for extension in time limits u/s 179(4) of the Customs Act 1969 for Adjudication and from field formation for filing of SCRA in Higher Courts U/s 196 of Customs Act, 1969	Timely submission of cases for permission or otherwise for extension in time limits under Section 179 (4) of the Customs Act, 1969 for Adjudication of the cases received from Adjudication Collectorates. Disposal: 70 % Quality : 30 %	20%	
3	Monitoring and ensuring submission of parawise comments before higher courts and FTO	Submission of parawise comments received from field formations to FTO and other legal fora. Disposal: 60 % Quality : 40 %	10%	
4	Monitoring of disposal of cases under Adjudication and Appeal within prescribed statutory period.	All cases under Adjudication and Appeals with the Collectors Adjudication/Appeals are decided within statutory timelines or within such period as extended by the Collector or Board. Disposal: 70 % Quality : 30 %	20%	
5	Scrutiny of FTO/court orders for compliance or for filing of review, Representation to the President of Pakistan, etc by field formations.	Timely dissemination of the Orders of the FTO/court orders to the field formations for compliance or for filing of review/Representation to the President of Pakistan. Disposal: 60 % Quality : 40 %	15%	
6	Analysis of Legal status of cases pending with various judicial fora.	Compilation of data of the cases related to customs field formations pending with Supreme Court/High Courts/Appellate Tribunals/Collectors Adjudication & Appeals. Disposal: 50 % Quality : 50 %	5%	
7	Scrutiny / review of the Order-In- Original and Order-In-Appeals	Reviewing and taking necessary action with respect to O-N-O and order in	10%	

Γ	passed by the Collectorates of	appeals.	
	Customs (Adjudication) and	Disposal: 50 %	
	Collectorates of Customs (Appeals)	Quality : 50 %	
	for		



Titl	e: Secretary	(Legal Customs)		
Gra	nde: 19			
	ction: Custom Le			
Rep	orting Officer: Chief (Leg	al & Accounting Customs)		
S#	Job Description	KPIs	Weight (%age)	Final Score
1	Timely decision for the disposal of received cases for filing Appeals before the Superior Courts.	Ensuring timely submission of cases for approval or otherwise for filing of SCRA, CPLAs etc. in Superior Courts and approving Questions of Law as per prescribed procedure. Disposal: 70 % Quality : 30 %	20%	
2	Disposal of requests received for extension in time limits u/s 179(4) of the Customs Act 1969 for Adjudication and from field formation for filing of SCRA in Higher Courts U/s 196 of Customs Act, 1969	Ensuring timely submission of cases for approval of permission or otherwise for extension in time limits under Section 179 (4) of the Customs Act, 1969 for Adjudication of the cases received from Adjudication Collectorates. Disposal: 70 % Quality : 30 %	20%	
3	Monitoring of disposal of cases under Adjudication and Appeal within prescribed statutory period.	All cases under Adjudication and Appeals with the Collectors Adjudication/Appeals are decided within statutory timelines or within such period as extended by the Collector or Board. Disposal: 70 %	20%	
4	Scrutiny of FTO/court orders for compliance or for filing of review, Representation to the President of Pakistan, etc by field formations.	Quality : 30 %Timely dissemination of the Orders of the FTO/court orders to the field formations for compliance or for filing of review/Representation to the President of Pakistan.Disposal: 60 % Quality : 40 %	10%	
5	Performance Appraisal of Panel Advocates, Special Public Prosecutors and Legal Advisor on retainer ship basis	Supervising processing of the cases for the appointment of Panel Advocates & Special Public Prosecutors as per prescribed procedure. Disposal: 50 % Quality : 50 %	10%	
6	Managing / sanctioning legal fees of the Panel Advocates.	Processing of the cases of the professional fees of the Panel Advocates appointed by FBR (HQ) within budgetary limits. Disposal: 50 % Quality : 50 %	5%	
7	Conveying instructions of Member (Legal- Customs) regarding court cases to Advocate/ Collectors/ Directors or officers of the Board.	Timely communication of the Directives of Member Legal- Customs to the field formations/ Board and all concerned. Disposal: 60 % Quality : 40 %	15%	

REFORMS & MODERNIZATION (IR & CUSTOMS)

Posit	tion title: Member	(Reforms & Modernization)		
Grad	le: 21			
Func	ction: Reforms	& Modernization		
Repo	orting Officer: Chairman	n FBR		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	To Coordinate with all Wings of FBR for consolidation of information pertaining to reform interventions.	Reports submitted to the Prime Minister's Office / Chairman's Secretariat on Present and Future Reform Initiatives. Disposal: 40% Quality: 60%	10%	
2	To supervise timely preparation of the Annual Performance Report as per requirement of DLI-10 of Pakistan Raises Revenue Program.	Timely publishing of the Annual Performance Report. Disposal: 30% Quality: 70%	20%	
3	To oversee the Program Office on behalf of the Chairman's Secretariat.	Achievement of Annual DLRs. Disposal: 50% Quality: 50%	20%	
4	Development of IRS Strategic Reform Plan.	Finalization/Updation of IRS Plan. Disposal: 40% Quality: 60%	10%	
5	EngagementwithIMFforcoordinationregardingsettingupofComplianceRiskManagementFramework.FrameworkFramework	Completion of initial phase of setting up CRM Directorate. Disposal: 50% Quality: 50%	15%	
6	Engagement with Asian Development Bank to Coordinate on fiscal Policy including Drafting of Tax Code.	Timely completion of Major Reform Interventions with ADB including Tax Code. Disposal: 50% Quality: 50%	15%	
7	Engagement with FCDO and other International Donors to develop and implement reform intervention relating to Capacity Development etc.	No. of Trainings/ Workshops/	10%	

Posit	tion title: Special As	ssistant to Member		
Grad	le: 19			
Func	ction: Reforms	& Modernization		
Repo	orting Officer: Member	(R & M)		
Sr#	Job Description	KPIs	Weight	Final
	_		(%age)	Score
1	To Coordinate with all Wings of FBR	Reports submitted to the Prime	15%	
	on behalf of the Member for	Minister's Office / Chairman's		
	consolidation of information	Secretariat on Present and Future		
	pertaining to reform interventions.	Reform Initiatives.		
		Disposal: 40%		
		Quality: 60%		
2	To support the Member in finalization	Number of Presentations finalized	15%	
	of Presentations on Reforms	in a year		
		Disposal: 50%		
		Quality: 50%		
3	To support the Member in finalization	Number of Briefs finalized in a	20%	
	of Briefs on Reforms & Modernization	year		
	Wing activities / initiatives	Disposal: 50%		
	-	Quality: 50%		
4	Taking minutes of important meetings	Number of meetings and minutes	20%	
		Disposal: 50%		
		Quality: 50%		

PAKISTAN



Posit	tion title: Chief (Reform	ns & Modernization)		
Grad	le: 20			
Func	ction: Reforms & M	Iodernization		
Repo	orting Officer: Member (R &	& M)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Liaison with International Donor's including IMF, FCDO, World Bank etc. with respect to ongoing and future Projects and Programs – IRS related	00	15%	
2	Coordination with Internal & External Stakeholders with respect to ongoing and future Projects and Programs (Gender, Communication, HRD, Change Management) – IRS related	Disposal: 50%	15%	
3	Analyzing the research reports already available with the FBR and for implementation of strategic reforms coordinate with Internal and External Stakeholders - IRS related	year Disposal: 50%	10%	
4	Drafting concept notes for initiatives regarding reform areas	Number of cases in a year Disposal: 50% Quality: 50%	10%	
5	Drafting / Editing of the Reports / Manuals regarding FBR Strategic Reforms – IRS related	Numberofreportsmanuals in a yearDisposal: 50%Quality: 50%	10%	
6	Assist the Member & Chief in coordination with International Donors		20%	
7	Miscellaneous / any other task assigned by the Member & Chief	Number of cases dealt in a year Disposal: 50% Quality: 50%	20%	

Posit	tion title: Secretary (IR	-Related Reforms)		
Grad	le: 19			
Func	ction: Reforms & N	lodernization		
_	orting Officer: Chief Custon	IS (R & M)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Liaison with International Donor's including IMF, FCDO, World Bank etc. with respect to ongoing and future Projects and Programs – IRS related	Disposal: 50%	15%	
2	Coordination with Internal & External Stakeholders with respect to ongoing and future Projects and Programs (Gender, Communication, HRD, Change Management) – IRS related	Disposal: 50% Quality: 50%	15%	
3	Analyzing the research reports already available with the FBR and for implementation of strategic reforms coordinate with Internal and External Stakeholders - IRS related	year Disposal: 50%	10%	
4	Drafting concept notes for initiatives regarding reform areas	Number of cases in a year Disposal: 50% Quality: 50%	10%	
5	Drafting / Editing of the Reports / Manuals regarding FBR Strategic Reforms – IRS related	Numberofreportsmanuals in a yearDisposal: 50%Quality: 50%	10%	
6	Assist the Member & Chief in coordination with International Donors	Number of Engagements Disposal: 50% Quality: 50%	20%	
7	Miscellaneous / any other task assigned by the Member & Chief		20%	

Posi	tion title: Secretary (Custom-Related Reforms)		
Grad	le: 19			
		Modernization		
		oms (R & M)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Liaison with International Donor's including IMF, FCDO, World Bank etc. with respect to ongoing and future Projects and Programs – Customs related	Number of Engagements Disposal: 50% Quality: 50%	15%	
2	Coordination with Internal & External Stakeholders with respect to ongoing and future Projects and Programs (Gender, Communication, HRD, Change Management) – Customs related	Number of Engagements Disposal: 50% Quality: 50%	15%	
3	Analyzing the research reports already available with the FBR and for implementation of strategic reforms coordinate with Internal and External Stakeholders – Customs related	Number of reports in a year Disposal: 50% Quality: 50%	10%	
4	Drafting concept notes for initiatives regarding reform areas	Number of cases in a year Disposal: 50% Quality: 50%	10%	
5	Drafting / Editing of the Reports / Manuals regarding FBR Strategic Reforms – Customs related	Number of reports / manuals in a year Disposal: 50% Quality: 50%	10%	
6	Assist the Member & Chief in coordination with International Donors	Number of Engagements Disposal: 50% Quality: 50%	20%	
7	Miscellaneous / any other task assigned by the Member & Chief	Number of cases dealt in a year Disposal: 50% Quality: 50%	20%	

Posit	ion title: Chief Customs (Coordination & Communi	ication)	
Grad	le: 20			
Func	ction: Reforms & Mod	ernization		
Repo	orting Officer: Member (R & M	I)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Liaison with International Donor's including IMF, FCDO, World Bank, ADB, HMRC, OECD etc. with respect to ongoing and future Projects and Programs	Number of Engagements Disposal: 50% Quality: 50%	15%	
2	Coordination with Internal & External Stakeholders with respect to ongoing and future Projects and Programs (CRM / Audit, International Taxes, Gender, Communication, HRD, Change Management)	Number of Engagements Disposal: 50% Quality: 50%	15%	
3	Development of IRS Strategic Reform Plan.	Finalization / Updation of IRS Plan. Disposal: 40% Quality: 60%	15%	
4	Drafting / Editing of the Reports / Manuals regarding FBR Strategic Reforms	Number of reports / manuals in a year Disposal: 50% Quality: 50%	15%	
5	Engagement with Asian Development Bank to Coordinate on fiscal Policy including Drafting of Tax Code.	Timely completion of MajorReformInterventions with ADB including Tax Code.Disposal: 50% Quality: 50%	15%	
6	Assist the Member in coordination with International Donors	Number of Engagements Disposal: 50% Quality: 50%	15%	

Posit	tion title: Secretary (Internal Coordination)		
Grad	le: 19			
Func	ction: Reforms &	Modernization		
Repo	orting Officer: Chief Cust	oms (R & M)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	CoordinationwithInternalStakeholderswithrespecttoand futureProjectsandPrograms	Number of Engagements Disposal: 50% Quality: 50%	20%	
2	Analyzing the research reports already available with the FBR and for implementation of strategic reforms coordinate with Internal Stakeholders	Number of reports in a year Disposal: 50% Quality: 50%	10%	
3	Drafting concept notes for initiatives regarding reform areas	Number of cases in a year Disposal: 50% Quality: 50%	10%	
4	Drafting / Editing of the Reports / Manuals regarding FBR Strategic Reforms	Number of reports / manuals in a year Disposal: 50% Quality: 50%	10%	
5	Assist the Member & Chief in coordination with International Donors	Number of Engagements Disposal: 50% Quality: 50%	25%	
6	Miscellaneous / any other task assigned by the Member & Chief	Number of cases dealt in a year Disposal: 50% Quality: 50%	25%	

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Posit	tion title: Secretary (1	External Coordination)		
Grad	le: 19			
Func	ction: Reforms &	Modernization		
Repo	orting Officer: Chief Custo	oms (R & M)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Coordination with External Stakeholders with respect to ongoing and future Projects and Programs	Number of Engagements Disposal: 50% Quality: 50%	20%	
2	Analyzing the research reports already available with the FBR and for implementation of strategic reforms coordinate with External Stakeholders	Number of reports in a year Disposal: 50% Quality: 50%	10%	
3	Drafting concept notes for initiatives regarding reform areas	Number of cases in a year Disposal: 50% Quality: 50%	10%	
4	Drafting / Editing of the Reports / Manuals regarding FBR Strategic Reforms	Number of reports / manuals in a year Disposal: 50% Quality: 50%	10%	
5	Assist the Member & Chief in coordination with International Donors	Number of Engagements Disposal: 50% Quality: 50%	25%	
6	Miscellaneous / any other task assigned by the Member & Chief	Number of cases dealt in a year Disposal: 50% Quality: 50%	25%	

Posit	ion title: Chief (Tax Ref	orms)		
Grad		· · · · · ·		
Func	tion: Reforms & M	odernization		
Repo	orting Officer: Member (R &	M)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Liaison with International Donor's including IMF, FCDO, World Bank, ADB, HMRC, OECD etc. with respect to ongoing and future Projects and Programs	Disposal: 50%	15%	
2	Coordination with Internal & External Stakeholders with respect to ongoing and future Projects and Programs (CRM / Audit, International Taxes, Gender, Communication, HRD, Change Management)	Disposal: 50% Quality: 50%	15%	
3	Development of IRS Strategic Reform Plan.	Finalization / Updation of IRS Plan. Disposal: 40% Quality: 60%	15%	
4	Drafting / Editing of the Reports / Manuals regarding FBR Strategic Reforms	Number of reports / manuals in a year Disposal: 50% Quality: 50%	15%	
5	Engagement with Asian Development Bank to Coordinate on fiscal Policy including Drafting of Tax Code.	Timely completion of	15%	
6	Assist the Member in coordination with International Donors	Number of Engagements Disposal: 50% Quality: 50%	15%	
7	Miscellaneous / any other task assigned by the Member		10%	

Posit	tion title: Secretary	v (Tax Reforms)		
Grad				
Func	ction: Reforms	& Modernization		
-	0	stoms (R & M)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Liaison with International Donor' including IMF, FCDO, World Bank etc with respect to ongoing and futur Projects and Programs	Disposal: 50%	15%	
2	Coordination with Internal & Externa Stakeholders with respect to ongoin and future Projects and Program (Gender, Communication, HRD Change Management)	g Disposal: 50% S Quality: 50%	15%	
3	Analyzing the research reports alread available with the FBR and for implementation of strategic reform coordinate with Internal and Externa Stakeholders	r Disposal: 50% s Quality: 50%	10%	
4	Drafting concept notes for initiatives regarding reform areas	Number of cases in a year Disposal: 50% Quality: 50%	10%	
5	Drafting / Editing of the Reports / Manuals regarding FBR Strategic Reforms	Number of reports / manuals in a year Disposal: 50% Quality: 50%	10%	
6	Assist the Member & Chief i coordination with International Donors	Number of Engagements	20%	
7	Miscellaneous / any other task assigne by the Member & Chief		20%	

Posit	tion title: Secretary ((mplementation)		
Grad	de: 19			
Func	ction: Reforms &	Modernization		
	0	oms (R & M)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Liaison with International Donor's including ADB, HMRC, OECD etc. with respect to ongoing and future Projects and Programs	Number of Engagements Disposal: 50% Quality: 50%	15%	
2	Coordination with Internal & External Stakeholders with respect to ongoing and future Projects and Programs (Audit, International Taxes)	Number of Engagements Disposal: 50% Quality: 50%	15%	
3	Analyzing the research reports already available with the FBR and for implementation of strategic reforms coordinate with Internal and External Stakeholders	Number of reports in a year Disposal: 50% Quality: 50%	10%	
4	Drafting concept notes for initiatives regarding reform areas	Number of cases in a year Disposal: 50% Quality: 50%	10%	
5	Drafting / Editing of the Reports / Manuals regarding FBR Strategic Reforms	Number of reports / manuals in a year Disposal: 50% Quality: 50%	10%	
6	Assist the Member & Chief in coordination with International Donors	Number of Engagements Disposal: 50% Quality: 50%	20%	
7	Miscellaneous / any other task assigned by the Member & Chief	Number of cases dealt in a year Disposal: 50% Quality: 50%	20%	

Posi	tion title: Director l	Program (PRRP)		
Grae	de: 20			
Fune	ction: Reforms	& Modernization		
	orting Officer: Member	(R & M)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	To supervise timely preparation of the Annual Performance Report as per	Timely publishing of the Annual Performance Report.	15%	
	requirement of DLI-10 of Pakistan Raises Revenue Program.	Disposal: 30% Quality: 70%		
2	Communication with all Wings / Offices of FBR, Provincial Organizations and Other Departments	Number and timely update of progress Disposal: 50%	15%	
	in respect of 10 DLIs	Quality: 50%		
3	Liaison with EAD / Finance / any other Department in connection with PRR Program	Number of cases dealt in a year Disposal: 50% Quality: 50%	15%	
4	Convening and minute the monthly Meetings of the Coordination Committee and Meetings of the Steering Committee on the directions of the Member and Director Program	Number of Engagements Disposal: 50% Quality: 50%	15%	
5	Liaison with the consultants working for the Program Office and processing their bills	Number of cases dealt in a year Disposal: 50% Quality: 50%	15%	
6	Assist the Member in coordination with International Donors	Number of Engagements Disposal: 50% Quality: 50%	15%	
7	Miscellaneous / any other task assigned by the Member	Number of cases dealt in a year Disposal: 50% Quality: 50%	10%	

Posit	ion title: Deputy Director	r (Coordination & Internal	Commun	ication)
Grad		· · ·		,
Func	ction: Reforms & Mod	lernization		
Repo	orting Officer: Director Progra	m-PRRP		
Sr #		KPIs	Weight	Final
			(%age)	Score
1	Weekly / Fortnightly / Monthly updates	Number and timely	10%	
	regarding progress on the PRR Program	update of progress		
	including DLIs	Disposal: 50%		
		Quality: 50%		
2	Communication with all Wings / Offices of	Number and timely	10%	
	FBR, Provincial Organizations and Other	update of progress		
	Departments in respect of 10 DLIs	Disposal: 50%		
		Quality: 50%		
3	Identify training programs with specific	Number of Engagements	10%	
	reference to Sectoral Specializations and	identified, processed and		
	General Trainings	implemented		
		Disposal: 50%		
		Quality: 50%		
4	Liaison with EAD / Finance / any other	Number of cases dealt in	10%	
	Department in connection with PRR	a year		
	Program	Disposal: 50%		
		Quality: 50%		
5	Convening and minute the monthly	Number of Engagements	10%	
	Meetings of the Coordination Committee	Disposal: 50%		
	and Meetings of the Steering Committee on	Quality: 50%		
	the directions of the Member and Director			
	Program			
6	Liaison with the consultants working for the	Number of cases dealt in	10%	
	Program Office and processing their bills	a year		
		Disposal: 50%		
		Quality: 50%		
7	Supervising the work of Assistant Director	Number of cases	20%	
	(F & B), Program Office in respect of	supervised / processed in		
	disbursements of funds	a year		
		Disposal: 50%		
		Quality: 50%		
8	Miscellaneous / any other task assigned by	Number of cases dealt in	20%	
	the Member and Director Program	a year		
		Disposal: 50%		
		Quality: 50%		

Posit	ion title: Deputy Dir	ector (Procurement & Cont	ract Manag	gement)
Grad	le: 18/19			
Func	tion: Reforms &	Modernization		
Repo	orting Officer: Director Pr	rogram-PRRP		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Weekly / Fortnightly / Monthly updates regarding progress on the PRR Program including DLIs	Number and timely update of progress Disposal: 50% Quality: 50%	10%	
2	Communication with all Wings / Offices of FBR, Provincial Organizations and Other Departments in respect of 10 DLIs	Number and timely update of progress Disposal: 50% Quality: 50%	10%	
3	Identify training programs with specific reference to Sectoral Specializations and General Trainings	Number of Engagements identified, processed and implemented Disposal: 50% Quality: 50%	10%	
4	Liaison with EAD / Finance / any other Department in connection with PRR Program	Number of cases dealt in a year Disposal: 50% Quality: 50%	10%	
5	Supervise the working of Consultants work – as per Contract		10%	
6	Liaison with the World Bank regarding Program Office Procurement & Contract Management	Number of cases dealt in a year Disposal: 50% Quality: 50%	10%	
7	Procurement and Contracts – as per law / rules	Number of cases supervised / processed in a year Disposal: 50% Quality: 50%	20%	
8	Miscellaneous / any other task assigned by the Member and Director Program	Number of cases dealt in a year Disposal: 50% Quality: 50%	20%	

Posit	ion title: Deputy Dir	rector (Change Management,	ME & D))
Grad	le: 18/19			
Func	ction: Reforms &	Modernization		
Repo	orting Officer: Director P	rogram-PRRP		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Weekly / Fortnightly / Monthly updates regarding progress on the PRR Program including DLIs	Number and timely update of progress Disposal: 50% Quality: 50%	10%	
2	Communication with all Wings / Offices of FBR, Provincial Organizations and Other Departments in respect of 10 DLIs	Number and timely update of progress Disposal: 50% Quality: 50%	10%	
3	Identify training programs with specific reference to Sectoral Specializations and General Trainings	Number of Engagements identified, processed and implemented Disposal: 50% Quality: 50%	10%	
4	Liaison with EAD / Finance / any other Department in connection with PRR Program	Number of cases dealt in a year Disposal: 50% Quality: 50%	10%	
5	Supervise the working of Consultants work – as per Contract	Number of Engagements Disposal: 50% Quality: 50%	10%	
6	Liaison with the World Bank regarding Program Office – Change Management, ME & D	Number of cases dealt in a year Disposal: 50% Quality: 50%	10%	
7	Change Management, ME & D – Reports and Manuals	Number of cases supervised / processed in a year Disposal: 50% Quality: 50%	20%	
8	Miscellaneous / any other task assigned by the Member and Director Program		20%	

Posit	ion title: Deputy Dir	rector (Finance & Budgeting)		
Grad	le: 18/19			
		& Modernization		
Reporting Officer:Director Program-PRRP				
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Weekly / Fortnightly / Monthly updates regarding progress on the PRR Program including DLIs	Number and timely update of progress Disposal: 50% Quality: 50%	10%	
2	Communication with all Wings / Offices of FBR, Provincial Organizations and Other Departments in respect of 10 DLIs	Number and timely update of progress Disposal: 50% Quality: 50%	10%	
3	Identify training programs with specific reference to Sectoral Specializations and General Trainings	Number of Engagements identified, processed and implemented Disposal: 50% Quality: 50%	10%	
4	Liaison with EAD / Finance / any other Department in connection with PRR Program	Number of cases dealt in a year Disposal: 50%	10%	
		Quality: 50%		
5	Liaison with the consultants working for the Program Office and processing their bills	Number of Engagements Disposal: 50% Quality: 50%	10%	
6	Liaison with the World Bank regarding Program Office Procurement & Contract Management	Number of cases dealt in a year Disposal: 50% Quality: 50%	10%	
7	Supervising the work of Assistant Director (F & B), Program Office in respect of disbursements of funds	Number of cases supervised /	20%	
8	Miscellaneous / any other task assigned by the Member and Director Program	Number of cases dealt in a year Disposal: 50% Quality: 50%	20%	

PUBLIC RELATIONS (PR) WING

Positi	on Title: Member (Pul	olic Relations)		
Grade	21			
Function: Facilitation and Taxpayers Education				
Repor	ting Officer: Chairman (FB			
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Facilitate and educate taxpayers through awareness campaigns, conferences, workshops, seminars, media campaigns etc.	Percentage of media campaigns developed and executed in a year Quality: 50% Disposal: 50%	20%	
2	Assist taxpayers by addressing their queries through Call Center/Helpline/Email/Fax etc.	Percentage of queries answered in a year Quality: 40% Disposal: 60%	15%	
3	Printing and Publishing of FBR's Newsletter, legal statutes, informational and educative literature.	Percentage of statutes updated and printed in a year Quality: 60% Disposal: 40%	10%	
4	Manage and update FBR's official website	Percentage of update in a year Quality: 50% Disposal: 50%	10%	
5	Handling cases under the Right of Access to Information Act, 2017.		10%	
6	Complaint redressal under Section 7 of the FBR Act, 2007.	Percentage of cases disposed off in a year Quality: 45% Disposal: 55%	10%	
7	Exercise powers and perform functions of the Board under the provisions of Income Tax Ordinance, 2001 and other laws administered by FBR as delegated by the Board	Percentage of delegated powers exercised and functions performed in a year Quality: 40% Disposal: 60%	15%	
8	Perform any other duty or task assigned by the Chairman FBR	Percentage of cases disposed off in a year Quality: 50% Disposal: 50%	10%	

Posit	tion Title: Chief (P	R)		
Grad		· · ·		
Func	Function: Facilitation and Taxpayers Education			
Repo	orting Officer: Membe	r (PR)		
Sr#		KPIs	Weight (%age)	Final Score
1	Facilitate and educate taxpayers through awareness campaigns, conferences, workshops, seminars, media campaigns etc.	Percentage of media campaigns developed and executed in a year Quality: 50% Disposal: 50%	20%	
2	Assist taxpayers by addressing their queries through Call Center/Helpline/Email/Fax etc.	Percentage of queries answered in a year Quality: 40% Disposal: 60%	15%	
3	Printing and Publishing of FBR's Newsletter, legal statutes, informational and educative literature.	Percentage of statutes updated and printed in a year Quality: 60% Disposal: 40%	10%	
4	Manage and update FBR's official website	Percentage of update in a year Quality: 50% Disposal: 50%	10%	
5	Handling cases under the Right of Access to Information Act, 2017.	Percentage of cases disposed off in a year Quality: 40% Disposal: 60%	10%	
6	Complaint redressal under Section 7 of the FBR Act, 2007.	Percentage of cases disposed off in a year Quality: 45% Disposal: 55%	10%	
7	Exercise powers and perform functions of the Board under the provisions of Income Tax Ordinance, 2001 and other laws administered by FBR as delegated by the Board	Percentage of delegated powers exercised and functions	15%	
8	Perform any other duty or task assigned by the Chairman FBR	Percentage of cases disposed off in a year Quality: 50% Disposal: 50%	10%	

Position	Title:Secretary (7)	Tax Education)		
Grade:	19			
Function	n: Conducting a	wareness campaigns confe	erences, wo	rkshop
etc. & p	ublishing newsletters			
Reporti	ng Officer: Chief (PR)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Conduct awareness campaigns, conferences, workshops, seminars, etc. for taxpayers	Percentage of campaigns, conferences, workshops, seminars, etc. conducted in a year Quality: 55% Disposal: 45%	45%	
2	Printing and Publication of FBR's Newsletter	Percentage of Newsletters published in a year Quality: 60% Disposal: 40%	45%	
3	Perform any other duty or task assigned by the Member PR/Chief PR	Percentage of cases disposed off in a year Quality: 50% Disposal: 50%	10%	



Posi	tion Title: Second	Secretary (Tax Education)	
Grae	de: 17/18	ž		
Fune	nction: Conducting awareness campaigns conference			
worl	kshops etc. & publishing newsletters	5	U	
Rep	orting Officer: Secretar	ry (Tax Education)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Conduct awareness campaigns, conferences, workshops, seminars, etc. for taxpayers	Percentage of campaigns, conferences, workshops, seminars, etc. conducted in a year Quality: 55%	45%	
		Disposal: 45%		
2	Printing and Publication of FBR's Newsletter	Percentage of Newsletters published in a year Quality: 60% Disposal: 40%	45%	
3	Perform any other duty or task assigned by the Chief PR/ Secretary (Tax Education)	Percentage of cases disposed off in a year Quality: 50% Disposal: 50%	10%	



Positi	on Title: Secretar	y (Media)		
Grade	e: 19			
Funct	Function: Development and execution of media campaig			
organ	izing events, press conferences, issu	iing press releases		
Repor	ting Officer: Chief (P	R)		
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Facilitate and educate taxpayers	Percentage of media	45%	
	through development and execution	campaigns developed and		
	of media campaigns on operational	executed in a year		
	and policy matters of FBR	Quality: 50%		
		Disposal: 50%		
2	Organize events/press conferences,	Percentage of events	45%	
	issue press releases.	conducted and press		
		releases issued in a year		
		Quality: 45%		
		Disposal: 55%		
3	Perform any other duty or task	Percentage of cases	10%	
	assigned by the Member PR/Chief	disposed off in a year		
	PR	Quality: 50%		
		Disposal: 50%		



Posi	Position Title: Second Secretary (Media)				
Grad	ade: 17/18				
Fund	Function: Development and execution of media campaigns				
orga	organizing events, press conferences, issuing press releases				
Repo	orting Officer: Secretary (Media)			
Sr#	Job Description	KPIs	Weight	Final	
	_		(%age)	Score	
1	Facilitate and educate taxpayers	Percentage of media	45%		
	through development and execution of	campaigns developed			
	media campaigns on operational and	and executed in a year			
	policy matters of FBR	Quality: 50%			
		Disposal: 50%			
2	Organize events/press conferences,	Percentage of events	45%		
	issue press releases.	conducted and press			
		releases issued in a year			
		Quality: 45%			
		Disposal: 55%			
3	Perform any other duty or task	Percentage of cases	10%		
	assigned by the Chief PR/Secretary	disposed off in a year			
	(Media)	Quality: 50%			
		Disposal: 50%			



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Posit	on Title: Secretary (Compliance)				
Grad	le: 19				
Func	ction: Complian	Compliance of laws (the Right of Access to Information			
Act,	2017 & FBR Act, 2007)	_			
Repo	orting Officer: Chief (PR	.)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score	
1	Handling cases under Right of Access to Information Act, 2017/Tasks assigned by PMDU	Percentage of cases disposed off in a year Quality: 40% Disposal: 60%	45%		
2	Handling complaints under Section 7 of the FBR Act, 2007	Percentage of cases disposed off in a year Quality: 40% Disposal: 60%	45%		
3	Perform any other duty or task assigned by the Member PR/Chief PR	Percentage of cases disposed off in a year Quality: 50% Disposal: 50%	10%		



Posit	tion Title: Second Sec	retary (Compliance)		
Grad	de: 17/18			
Func	ction: Compliand	ce of laws (the Right of Acc	ess to Info	rmation
Act,	2017 & FBR Act, 2007)	_		
Repo	orting Officer: Secretary (Compliance)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Handling cases under the Right of Access to Information Act, 2017/Tasks assigned by PMDU	Percentage of cases disposed off in a year Quality: 40% Disposal: 60%	45%	
2	Handling complaints under Section 7 of the FBR Act,2007	Percentage of cases disposed off in a year Quality: 40% Disposal: 60%	45%	
3	Perform any other duty or task assigned by the Chief PR/ Secretary (Compliance)	Percentage of cases disposed off in a year Quality: 50% Disposal: 50%	10%	



Posit	tion Title: Secretary (1	Facilitation)		
Grad	le: 19			
Func	ction: Managing a	affairs of helpline and websi	te	
Repo	orting Officer: Chief (PR)			
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Manage Call Center functions and update website	Percentage of queries answered website updated in a year Quality: 45% Disposal: 55%	50%	
2	Printing and updating all statutes	Percentage of statutes updated & printed in a year Quality: 40% Disposal: 60%	40%	
3	Perform any other duty or task assigned by the Member PR/Chief PR	Percentage of cases disposed off in a year Quality: 50% Disposal: 50%	10%	



Positi	on Title: Second Seco	retary (Facilitation)		
Grade	e: 17/18			
Funct	ion: Managing a	affairs of helpline and websi	te	
Repor	Reporting Officer: Secretary (Facilitation)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Manage Call Center functions and update website	Percentage of queries answered website updated in a year Quality: 45% Disposal: 55%	50%	
2	Printing and updating all statutes	Percentage of statutes updated & printed in a year Quality: 40% Disposal: 60%	40%	
3	Perform any other duty or task assigned by the Member PR/Chief PR	Percentage of cases disposed off in a year Quality: 50% Disposal: 50%	10%	



INFORMATION TECHNOLOGY (IT)

Posit	ion Title: Member (I	T)		
Grad				
Func	tion: Information	n Technology		
Repo	orting Officer: Chairman	FBR/Secretary Revenue Division		
	Job Description	KPIs	Weight (%age)	Final Score
1	To supervise the processing of all IT- related proposals from any Wing and field formation of FBR	Time limit cases: Within Time Immediate Urgent: on the same day Quality: 50% Disposal: 50%	30%	
2	Addressing the problems, suggestions and business requirements received from external entities (public of private) which are related to IT system of FBR.	Time limit cases: Within Time Immediate Urgent: on the same day Quality: 50% Disposal: 50%	10%	
3	To supervise the process of data integration with third parties; signing of MOUs/Agreements for data- sharing with other organizations.	Time limit cases: Within Time Immediate Urgent: on the same day Quality: 50% Disposal: 50%	10%	
4	To supervise all issues related to PRAL.	Time limit cases: Within Time Immediate Urgent: on the same day Quality: 50% Disposal: 50%	5%	
5	To supervise the procurement of IT related hardware, software, renewal of support contracts and provisioning of Internet / WAN datacenters.	Preparation & advertisement of RFPs: 50% Evaluation of bids and awarding of contract 50% Quality: 50% Disposal: 50%	25%	
6	To supervise the processing of payments to different vendors and issuance of sanctions against procurement of IT related goods and Services.	Need assessment of budget in different heads:20% Appropriation of Funds: 20% Pre-audit of billing/invoices: 20% Issuance of Sanctions: 20% Reply of Audit Paras: 20% Quality: 50% Disposal: 50%	10%	
7	To supervise the disposal of FTO/Court Cases relating to IT Wing, to supervise the processing of information required by FIA & NAB.	Time limit cases: Within Time Immediate Urgent: on the same day Quality: 50% Disposal: 50%	5%	
8	To supervise the disposal of PMDU Complaints relating to IT wing.	Time limit cases: Within Time Immediate Urgent: on the same day Quality: 50% Disposal: 50%	5%	

Posit	tion Title: Chief (IT/S	ystem)		
Grad	le: 20			
Func	ction: Informatio	n Technology		
Repo	orting Officer: Member (I	<u>T</u>)	-	-
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Formulation, drafting and continuous improvement of ICT policy and automation of business processes	Formulation and drafting: 50% Continuous improvement: 30% Automation: 20%	30%	
2	Overall management, supervision, coordination of official assignments being worked on by Secretary/Second Secretary (Execution)	Management and supervision: 50% Coordination: 50%	30%	
3	Overall management, supervision, coordination of official assignments being worked on by Secretary/Second Secretary (Plan)	Management and supervision: 50% Coordination: 50%	30%	
4	Any other task assigned by Member IT	Execution: 50% Completion: 50%	10%	



Positi	on Title: Seci	retary(IT/System)		
Grad	e: 19			
Funct	tion: Info	ormation Technology		
	8	ef (IT)		1
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Assistance in procurement of IT related hardware for FBR HQ and field formations	Preparation and advertisement of RFPs: 50% Evaluation of bids and awarding of contract: 50%	15%	
2	Assistance in procurement of IT related software for FBR HQ and field formations	Preparation and advertisement of RFPs: 50% Evaluation of bids and awarding of contract: 50%	15%	
3	Assistance in renewal of support contracts	Preparation and advertisement of RFPs: 50% Evaluation of bids and awarding of contract: 50%	20%	
4	Assistance in provisioning of Internet /WAN for FBR (HQ), field formations and datacenters	Preparation and advertisement of RFPs: 50% Evaluation of bids and awarding of contract: 50%	10%	
5	Assistance in reply of Audit Paras relating to procurement related audit objections	Relating to new contracts: 80% Relating to renewal of contracts : 20%	20%	
6	Assistance in resolution of issues related to PRAL with regard to procurement / deployment of hardware /software	Procurement/deployment of hardware: 50% Procurement/deployment of software: 50%	10%	
7	Assistance in interaction with field offices/ different Wings in FBR (HQ) & other departments	Disposal of day to day matters: 90% Miscellaneous assignments: 10%	10%	

Positi	on Title: Seco	ond Secretary (IT/System)		
Grad	e: 17/1	18		
Funct		ormation Technology		
	0	ief (IT)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Assistance in procurement of IT related hardware for FBR HQ and field formations	Preparation and advertisement of RFPs: 50% Evaluation of bids and awarding of contract: 50%	15%	
2	Assistance in procurement of IT related software for FBR HQ and field formations	Preparation and advertisement of RFPs: 50% Evaluation of bids and awarding of contract: 50%	15%	
3	Assistance in renewal of support contracts	Preparation and advertisement of RFPs: 50% Evaluation of bids and awarding of contract: 50%	20%	
4	Assistance in provisioning of Internet /WAN for FBR (HQ), field formations and datacenters	Preparation and advertisement of RFPs: 50% Evaluation of bids and awarding of contract: 50%	10%	
5	Assistance in reply of Audit Paras relating to procurement related audit objections	Relating to new contracts: 80% Relating to renewal of contracts : 20%	20%	
6	Assistance in resolution of issues related to PRAL with regard to procurement / deployment of hardware /software	Procurement/deployment of hardware: 50% Procurement/deployment of software: 50%	10%	
7	Assistance in interaction with field offices/ different Wings in FBR (HQ) & other departments	Disposal of day to day matters: 90% Miscellaneous assignments: 10%	10%	

Positio	n Title: Chief (Business Dom	ain Team) IR		
Grade:		,		
Functio	on: Information Techno	logy		
Report	ing Officer: Member (IT)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Processing of field formations proposals, FTO cases relating to IT wing, suggestions/problems and Business requirement of Government departments, Chambers, Stock Exchanges, Tax Bar Association, Banks, Financial institutions, and specification regarding FBR, IT application received from field formation.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 25% Disposal: 75%	20%	
2	To engage and manage(Design and Analysis Team)of PRAL in designing workflows ,CRFs and get them approved for implementation of amendments of Income tax, Sales Tax & FED in STRIVE System	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80%	20%	
3	To assist the Design and Analysis Team of PRAL to conduct User Acceptance Testing(UAT)(Income tax and Sales Tax)	Disposal: 20%	10%	
4	Correspondence with ministries, field formations and general public.		10%	
5	Identifying third Party for data Integration/ Preparation/drafting/Communication/signing of Memorandum of Understanding/Agreement for data sharing with other Organization and implementation plane for data integration on the direction of higher authorities	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 50% Disposal: 50%	20%	
6	Processing of all related information for data sharing with FIA & NAB Organization on the direction of higher authorities.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80%	10%	
7	Processing and disposal of PMDU Complaints relating to IT Wing.	Disposal: 20%	10%	

Posit	tion Title: Second Secretary	(BDT-Income Tax)		
Grad	le: 18			
Func	ction: Income Tax Matt	ers - Information Techn	ology	
Repo	orting Officer: Chief (Business I	Jomain Team) IR		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	To engage and manage(Design and Analysis Team)of PRAL in designing workflows ,CRFs and get them approved for implementation of amendments of Income tax, Sales Tax & FED in STRIVE System and Iris.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80% Disposal: 20%	20%	
2	To assist the Design and Analysis Team of PRAL to conduct User Acceptance Testing(UAT)(Income tax)	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80% Disposal: 20%	10%	
3	Correspondence with ministries, field formations and general public.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80% Disposal: 20%	10%	
4	Identifying third Party for data Integration/ Preparation/drafting/Communication/signing of Memorandum of Understanding/Agreement for data sharing with other Organization and implementation plane for data integration on the direction of higher authorities	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 50% Disposal: 50%	20%	
5	Processing of all related information for data sharing with FIA & NAB Organization on the direction of higher authorities.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80% Disposal: 20%	10%	

Posit	tion Title: Second Secretary	(BDT-Sales Tax)		
Grad	de: 18			
Func	ction: Sales Tax Matter	s - Information Technolo	ogy	
Repo	orting Officer: Chief (Business D	Jomain Team) IR		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	To engage and manage(Design and Analysis Team)of PRAL in designing workflows ,CRFs and get them approved for implementation of amendments of Income tax, Sales Tax & FED in STRIVE System and Iris.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80% Disposal: 20%	30%	
2	To assist the Design and Analysis Team of PRAL to conduct User Acceptance Testing(UAT)(Sales tax)	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80% Disposal: 20%	20%	
3	Correspondence with ministries, field formations and general public.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80%	10%	
4	Identifying third Party for data Integration/ Preparation/drafting/Communication/signing of Memorandum of Understanding/Agreement for data sharing with other Organization and implementation plane for data integration on the direction of higher authorities	Disposal: 20% Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 50% Disposal: 50%	20%	
5	Processing of all related information for data sharing with FIA & NAB Organization on the direction of higher authorities.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80% Disposal: 20%	20%	

Posit	ion Title: Secretary (BDT)			
Grad	le: 19			
Func	tion: Information Tech	nology		
Repo	orting Officer: Chief (Business D	omain Team) IR		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Processing of field formations proposals, FTO cases relating to IT wing, suggestions/problems and Business requirement of Government departments, Chambers, Stock Exchanges, Tax Bar Association, Banks, Financial institutions ,and specification regarding FBR,IT application received from field formation.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 25% Disposal: 75%	20%	
2	Correspondence with ministries, field formations and general public.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80% Disposal: 20%	10%	
3	Identifying third Party for data Integration/ Preparation/drafting/Communication/signing of Memorandum of Understanding/Agreement for data sharing with other Organization and implementation plane for data integration on the direction of higher authorities	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 50% Disposal: 50%	20%	
4	Processing of all related information for data sharing with FIA & NAB Organization on the direction of higher authorities.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80% Disposal: 20%	30%	
5	Processing and disposal of PMDU Complaints relating to IT Wing.	Time Limit Cases: Within Time Immediate Urgent: On the same day Quality: 80% Disposal: 20%	20%	

BUSINESS DOMAIN TEAM (CUSTOMS)

Positi	on title: Chief Coordinat	or (BDT)		
Grade	e: 21			
Funct	ion: Business Domain	1		
Repor	ting Officer: Chairman FBR			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Coordination with WB through IVA's	Time limit cases: Within Time Immediate Urgent: on the same day	20%	
		Quality: 50%		
		Disposal: 50%		
2	Coordination for preparation of Modules by Reforms team for Transit	Time limit cases: Within Time Immediate Urgent: on the	20%	
	Trade and PCA	same day		
		Quality: 50%		
		Disposal: 50%		
3	Monitoring of PRR portion of R&A	Time limit cases: Within Time	20%	
		Immediate Urgent: on the same day		
		Quality: 50% Disposal: 50%		
4	Coordination for DLI's & DLR's	Time limit cases: Within Time	20%	
		Immediate Urgent: on the		
		same day		
		Quality: 50%		
		Disposal: 50%		
5	Verifications from IVA's and	Time limit cases: Within Time	20%	
	biannual reports	Immediate Urgent: on the		
	PAK	same day		
		Quality: 50% Disposal: 50%		

Positi	on title: Chief BDT IT	(Customs)		
Grade	e: 20			
Funct	ion: Business Doma	in		
Repor	rting Officer: Chief Coordina	ator (BDT)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Coordination with WB through IVA's	Time limit cases: Within Time Immediate Urgent: on the same day	20%	
		Quality: 50%		
		Disposal: 50%	2004	
2	Coordination for preparation of Modules by Reforms team for	Time limit cases: Within Time Immediate Urgent: on the	20%	
	Transit Trade and PCA	same day		
		Quality: 50%		
		Disposal: 50%		
3	Monitoring of PRR portion of R&A	Time limit cases: Within Time	20%	
		Immediate Urgent: on the		
		sa <mark>m</mark> e day		
		Quality: 50%		
		Disposal: 50%		
4	Coordination for DLI's & DLR's	Time limit cases: Within Time	20%	
		Immediate Urgent: on the		
		same day		
		Quality: 50%		
~		Disposal: 50%	200/	
5	Verifications from IVA's and	Time limit cases: Within Time	20%	
	biannual reports	Immediate Urgent: on the		
	PAK	same day		
		Quality: 50% Disposal: 50%		
		Disposal: 50%		



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Posit	ion title: Director General (I	nternational Taxes)		
Grad	le: 21			
Func	tion: International Taxes	5		
Repo	orting Officer: Member-IR (Opera	ations)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	All matters relating to negotiations and renegotiations of the Double Taxation Treaties, TIEAs and Multilateral Conventions and Agreements All matters relating to Exchange of Information on Request (EOIR) under the DTTs, TIEAs and Multilateral Convention and Agreements All matters relating to Automatic Exchange of Information under the CRS including enrollment of RFIs, data receipt from RFIs, data transmission through CTS etc. All matters relating to Automatic Exchange of Information under the CbCR including enrollment, data receipt, data	Number of requests initiated for negotiations and renegotiations of treaties/agreements. 20% Supervision of draft agreements/ treaties. 20% Number of new agreements negotiated. 30% Number of existing agreements revised. 30%	25%	
2	transmission through CTS etc. Coordination and liaison with the OECD, HMRC, TIWB etc with respect to all issues related to Transfer Pricing All matters related to Inclusive Framework on BEPS, MAP and Advance Ruling Supervision of Pakistan's EOIR peer Review and AEOI peer Review	Number of coordination activities supervised and performed with respective organization. 100%	15%	
3	Supervision of Issues related to Money Laundering, FATCA Monitoring of all RFIs in coordination with SBP and SECP Dissemination of relevant CRS/CbCR actionable data to the field formation Supervision for all issues related to CbCR and AEOI Monitoring of all relevant entities enrolled for the purposes for CbcR Issuance of guidelines/SOPs related to CbCR/CRS for RFIs	Issues processed. 50% Peer Review. 50% Number of monitoring and coordinating activities performed. 100%	10%	
4	Identifying, selecting and monitoring of cases for Transfer Pricing Audit at the Directorate General	Number of cases selected and monitored. 100%	5%	

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5	Coordination /liaison and focal point with	Number of coordination	5%	
	CATA, IMF, WB, DFID, OECD,	activities assigned and		
	HMRC,SAARC,ATAIC,ECO and TIWB	performed with respective		
	etc.	organization. 100%		
6	Vetting / concurrence of Articles on	Number of tasks supervised	15%	
	Taxation in different International	and performed. 100%		
	Agreements for Loans / Grants etc.	_		
	Supervision of matters relating to Joint			
	Ministerial Commissions and Joint			
	Economic Council in respect of Taxation			
7	Supervision of issuance of various	Number of requests	15%	
	Certificates (CoR, Foreign Tax Credit,	received. 50%		
	Certificate of Payment of tax)			
	NPOs and International NGOs			
	International Subscriptions			
8	Supervision and Monitoring of Offshore	Monitoring of Monthly	10%	
	Taxation Commissionerates	Performance Report. 40%		
	National Assembly and Senate Business	Analyzing and highlighting		
	relating to International Taxes Wing	areas of improvement. 40%		
	-	Coordinating monthly		
		commissioner's		
		conference. 20% NA:100%		



Posit	ion title: Chief (Inter	national Taxes Operations)		
Grad	le: 20			
Func	ction: Internation	al Taxes		
Repo	orting Officer: Director G	eneral (International Taxes)		
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Coordination and liaison with the	Number of coordination activities	30%	
	OECD, HMRC, TIWB etc with	supervised and performed with		
	respect to all issues related to	respective organization. 100%		
	Transfer Pricing			
2	All matters related to Inclusive	Number of issues supervised and	30%	
	Framework on BEPS Action 8-10	disposed off as per requirement. 100%		
	of Inclusive framework on BEPS.			
3	Identifying and selecting of cases	Number of cases selected and monitored.	10%	
	for Transfer Pricing Audit at the	100%		
	Directorate General			
4	Monitoring of cases for Transfer	Number of cases monitored 100%	10%	
	Pricing Audit at the Directorate			
	General			
5	Dealing with Queries on	Number of queries disposed. 80%	5%	
	International taxes webpage			
	related to transfer pricing.			
6	Nominations for meetings, events	Number of nominations made. 80%	10%	
	and trainings related to Transfer	Number of trainings attended 20%		
	Pricing			
7	National Assembly and Senate	Number of Assembly and senate	5%	
	Business relating to Transfer	questions processed and responded.		
	Pricing D	100%		

Posit	ion title: Secretary (T	ransfer Pricing)		
Grad	le: 19/18			
Func	tion: Internationa	ll Taxes		
Repo	orting Officer: Chief (Inter	national Taxes)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Coordination and liaison with the OECD, HMRC, TIWB etc with respect to all issues related to Transfer Pricing	Number of coordination activities assigned and performed with respective organization. 100% Disposal: 50% Quality: 50%	40%	
2	Identifying and analysis of cases for Transfer Pricing Audit at the Directorate General	Number of cases identified and analyzed. 100% Disposal: 50% Quality: 50%	10%	
3	Selection of cases for Transfer Pricing Audit	Number of cases selected. 100% Disposal: 50% Quality: 50%	10%	
4	Monitoring the progress of the cases selected for Transfer Pricing Audit	Number of cases monitored. 100%	10%	
		Disposal: 50% Quality: 50%		
5	All matters related to BEPS Action 8-10 of Inclusive Framework on BEPS	Number of issues processed and disposed off as per requirement. 100% Disposal: 50% Quality: 50%	10%	
6	Dealing with Queries on International Taxes webpage	Number of queries disposed. 80% Disposal: 50%	5%	
7	Proposing nominations for meetings, events and trainings related to Transfer Pricing	Number of trainings attended 20% Disposal: 50% Quality: 50%	10%	
8	National Assembly and Senate Business relating to Transfer Pricing	Number of Assembly and senate questions processed and responded. 100% Disposal: 50% Quality: 50%	5%	

Posit	tion title: Secretary (Country)	by Country Reporting)		
Grad	de: 19/18			
Func	ction: International Taxes			
Repo	orting Officer: Chief (International	Taxes)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	All matters relating to Automatic Exchange of Information under the CbCR including enrollment, data receipt, data transmission through CTS etc.	CTS. 50%	20%	
2	Focal person for all issues related to CbCR including peer review Updating the list of relevant Notifications and list of intended partners for the purposes of CbCR	Issues processed. 50% Peer Review. 50%	20%	
3	Focal person on Digital Economy and PRR	Number of tasks assigned and completed. Disposal: 50% Quality: 50%	15%	
4	Monitoring of all relevant entities enrolled for the purposes for CbcR Dissemination of relevant actionable CbCR data/information to the field formations Issuance of guidelines/SOPs related to CbCR	Number of monitoring and coordinating activities performed. 100% Disposal: 50% Quality: 50%	25%	
5	Assigning/transfer of jurisdiction of cases pertaining to offshore assets	Number of cases assigned. 50%	5%	
6	Dealing with Queries on International Taxes webpage	Number of cases transferred. 50%	5%	
7	Proposing nominations for meetings, events and trainings related to CbCR	Disposal: 50% Quality: 50%	5%	
8	National Assembly and Senate Business relating to CbCR	Number of Assembly and senate questions processed and responded. 100% Disposal: 50% Quality: 50%	5%	

Posit	· · · ·	International Taxes Operations)		
Grad				
Func				
Repo	rting Officer: Chief (Inter	rnational Taxes)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	Coordination /liaison and focal point with CATA, IMF, WB, DFID, OECD, HMRC,SAARC,ATAIC,ECO and TIWB etc.	Number of coordination activities assigned and performed with respective organization.	10%	
2	Vetting / concurrence of Articles on Taxation in different International Agreements for Loans / Grants	Disposal: 50% Quality: 50%	5%	
3	Matters relating to Joint Ministerial Commissions and Joint Economic Council in respect of Taxation	Number of tasks performed, processed, responded and attended in relevant Joint Ministerial Commissions and Joint Economic Council. 100% Disposal: 50% Quality: 50%	10%	
4	Issues related to Certificate of Residence etc. Issues related to foreign tax credits Certificate of tax sparing/credit Certificate of payment of tax in	Number of requests received. 50% Number of certificates processed and issued. 50% Disposal: 50%	5%	
	Pakistan Registration issues of Local/ International NGOs	Quality: 50%		
5	NPOs and International NGOs	Number of tasks assigned and	5%	
6	International Subscriptions	disposed off as per requirement. 100%	5%	
7	Dealing with Queries on International taxes webpage	Disposal: 50% Quality: 50%	5%	
8	Foreign Trainings, Seminars, Meetings and Workshops etc.		10%	
9	All correspondence with AEOI Zones/field formations relating to the operations of International Taxes Wing.		10%	
10	Monitoring of Offshore Taxation Commissionerates	MonitoringofMonthlyPerformance Report. 40%Analyzing and highlighting areasof improvement. 40%Coordinatingcommissioner'sconference.20%Disposal: 50%Quality: 50%	10%	
11	National Assembly and Senate Business relating to International Taxes Wing		5%	

Posit	tion title: Chief (Intern	ational Taxes)		
Grad	le: 20			
Func	ction: International	Taxes		
Repo	orting Officer: Member-IR (Operations)		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	All matters relating to negotiations and renegotiations of the Double Taxation Treaties, TIEAs and Multilateral Conventions and Agreements	Number of requests initiated for negotiations and renegotiations of treaties/agreements. 20% Supervision of draft agreements/ treaties. 20% Number of new agreements negotiated. 30% Number of existing agreements revised. 30%	8%	
2	All matters relating to Exchange of Information on Request (EOIR) under the DTTs, TIEAs and Multilateral Convention and Agreements	Number of EOIRs sent. 50% Number of EOIRs received and processed. 50%	8%	
3	All matters relating to Automatic Exchange of Information under the CRS including enrollment of RFIs, data receipt from RFIs, data transmission through CTS etc.	Receiving CRS data from foreign jurisdiction. 50% Sending CRS data to foreign jurisdictions. 50%	8%	
4	All matters relating to Automatic Exchange of Information under the CbCR including enrollment, data receipt, data transmission through CTS etc.	Data receiving from CTS. 50% Data transmission through CTS. 50%	8%	
5	All matters related to Inclusive Framework on BEPS, MAP and Advance Ruling excluding BEPS Action 8-10	Number of issues supervised and disposed off as per requirement. 100%	5%	
6	Supervision of Pakistan's EOIR peer Review and AEOI peer Review	EOIR review. 100%	10%	
7	Supervsion of Issues related to Money Laundering, FATCA	Number of issues supervised and processed. 100%	2%	
8	Monitoring of all RFIs in coordination with SBP and SECP	Number of monitoring and coordinating activities supervised. 100%	2%	
9	Dissemination of relevant CRS/CbCR actionable data to the field formations	Dissemination of CRS information to relevant field formations. 100%	2%	
10	Supervision for all issues related to CbCR and AEOI	Issues processed. 50% Peer Review. 50%	2%	

11		Number of months 1	20/
11	Monitoring of all relevant entities	Number of monitoring and	2%
	enrolled for the purposes for CbcR	coordinating activities	
		performed. 100%	
12	Issuance of guidelines/SOPs related	Number of guidelines Updated	2%
	to CbCR/CRS for RFIs	and issued. 100%	
13	Coordination /liaison and focal point	Number of coordination	5%
	with CATA, IMF, WB, DFID,	activities assigned and	
	OECD,	performed with respective	
	HMRC,SAARC,ATAIC,ECO and	organization. 100%	
	TIWB etc.		
14	Vetting / concurrence of Articles on	Number of tasks supervised and	2%
	Taxation in different International	performed. 100%	
	Agreements for Loans / Grants etc.		
15	Supervision of matters relating to	Number of tasks performed,	2%
	Joint Ministerial Commissions and	processed, responded and	
	Joint Economic Council in respect of	attended in relevant Joint	
	Taxation	Ministerial Commissions and	
		Joint Economic Council. 100%	
16	Supervision of issuance of various	Number of requests received.	2%
	Certificates (CoR, Foreign Tax	50%	
	Credit, Certificate of Payment of tax)		
17	NPOs and International NGOs	Number of tasks supervised and	2%
		disposed off as per requirement.	
		100%	
18	International Subscriptions	Number of tasks supervised and	2%
		disposed off as per requirement.	
		100%	
19	Supervision and Monitoring of	Monitoring of Monthly	20%
	Offshore Taxation Commissionerates	Performance Report. 40%	
		Analyzing and highlighting	
		areas of improvement. 40%	
		Coordinating monthly	
		commissioner's conference.	
		20%	
20	National Assembly and Senate	Number of Assembly and senate	6%
	Business relating to International	questions processed and	
l I	Taxes Wing	responded. 100%	

Posit	tion title: Secr	etary (Tax Treaties and Convention	ns)	
Grad				
Func	ction: Inte	ernational Taxes		
Repo	orting Officer: Chi	ef (International Taxes)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	All matters relating to negotiations and renegotiations of the Double Taxation Treaties, TIEAs and Multilateral Conventions and Agreements	Number of requests initiated for negotiations and renegotiations of treaties/agreements. 20% Preparation of draft agreements/ treaties. 20% Number of new agreements negotiated. 30% Number of existing agreements revised. 30%	20%	
2	All matters related to Inclusive Framework on BEPS except transfer pricing	Number of issues processed and disposed off as per requirement. 100%	20%	
3	All matters related to MAP except MAP cases related to Transfer Pricing	Number of issues processed and disposed off as per requirement. 100%	20%	
4	All matters related to Advance Ruling	Number of issues processed and disposed off as per requirement. 100%	20%	/
5	Dealing with Queries on International Taxes webpage	Number of queries disposed. 80%	5%	
6	Proposing nominations for meetings, events and trainings related to tax treaties	Number of nominations made. 80% Number of trainings attended 20%	10%	
7	National Assembly and Senate Business relating to DTTs	Number of Assembly and senate questions processed and responded. 100%	5%	

Posit	ion title: Secret	tary (Automatic Exchange of Info	rmation)	
Grad	le: 19			
Func	ction: Intern	ational Taxes		
Repo	orting Officer: Chief	(International Taxes)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	All matters relating to Automatic Exchange of Information under the CRS including enrollment of RFIs, data receipt from RFIs, data transmission through CTS etc.	Receiving CRS data from foreign jurisdiction. 50% Sending CRS data to foreign jurisdictions. 50%	20%	
2	Focal person for all issues related to AEOI	Number of issues processed. 100%	20%	
3	Focal person for Pakistan's AEOI peer review	AEOI Review. 100%	20%	
4	Updating the list of relevant Notifications and list of intended partners for the purposes of AEOI	Updating of list of relevant notifications. 50% Updating of list of intended partners for the purpose of AEOI. 50%	5%	
5	Monitoring of all RFIs in coordination with SBP and SECP	Number of monitoring and coordinating activities performed. 100%	5%	
6	Issuance of guidelines/SOPs related to CRS for the RFIs in coordination with SBP and SECP	Number of guidelines Updated and issued. 100%	5%	
7	Dissemination of relevant CRS actionable data to the field formations	Dissemination of CRS information to relevant field formations. 100%	5%	
8	Dealing with Queries on International taxes webpage	Number of queries disposed. 80%	5%	
9		Number of nominations made. 80% Number of trainings attended 20%	10%	
10	National Assembly and Senate Business relating to AEOI	Number of Assembly and senate questions processed and responded. 100%	5%	

Posit	tion title: Secretary (Exchange of Information)		
Grad	le: 19			
Func	ction: Internation	nal Taxes		
Repo	orting Officer: Chief (Inter	rnational Taxes)		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	All matters relating to Exchange of Information on Request (EOIR) under the DTTs, TIEAs and Multilateral Convention and Agreements	Number of EOIRs sent. 50% Number of EOIRs received and processed. 50%	30%	
2	Dissemination of relevant actionable information to field formations	Information shared with field formations. 100%	10%	
3	Focal person for Pakistan's EOIR peer review	EOIR review. 100%	20%	
4	Issues related to Money Laundering	Number of issues processed. 100%	10%	
5	Issues related to FATCA	Number of issues processed. 100%	10%	
6	Dealing with Queries on International Taxes webpage	Number of queries disposed.	5%	
7	Proposing nominations for meetings, events and trainings related to EOIR and FATCA	Number of nominations made. 80% Number of trainings attended 20%	5%	
8	National Assembly and Senate Business relating to EOIR	Number of Assembly and senate questions processed and responded. 100%	10%	

PAKISTAN



Positi	on Title: DG Withholding				
Grade					
Funct	8				
Reporting Officer: Chairman FBR					
Sr #	Job Description	KPIs	Weight (%age)	Final Score	
1	To supervise the administration and operational management of the Directorate General Withholding vis- a-vis Budget, implementation, and improvement proposals.	Leadership	12.5%		
2	To maintain constant liaison/ coordination with the Commissioners Withholding Zones nationwide to ensure smooth functioning and tax collection.	Information Gathering	12.5%		
3	To prepare policy proposals with respect to Withholding Tax Regime	Problem Identification & Solving abilities / Dispute Resolution	12.5%		
4	To submit answers to NA & Senate parliamentarians' questions, and queries from parliamentarians, ministries, divisions, attached department, statutory bodies etc.	Decision Making	12.5%		
5	To supervise human and physical resources of Directorate General in an effective manner.	Analytical Thinking	12.5%		
6	To carry out effective coordination with other federal and provincial withholding agents such as Excise Departments, Revenue Boards, DISCOs, Telcos etc.	Communication Skills	12.5%		
7	To supervise the updating of FBR's Web Portal, including WHT Rate Card etc.	Team Work	12.5%		
8	To ensure Taxpayers' facilitation and awareness issues	Result Orientation	12.5%		
9	To ensure Follow-up on all complaint cases	-	_		
10	To coordinate with different Wings of FBR (H.Q) for issues related to Withholding Taxes	-	-		
11	To implement advice / recommendations of Chairman for any improvements in Withholding Tax Regime.	-	-		
12	Any other work assigned by Chairman FBR from time to time.	-	-		

Positi	Position Title: Chief Withholding					
Grade: 20						
Funct	ion: Withholding					
Repor	ting Officer: DG Withholding					
Sr #	Job Description	KPIs	Weight (%age)	Final Score		
1	To supervise the Drafting, and issuance of circulars and instruction on the matters relating WHT regime.	Leadership	12.5%			
2	To address all matters relating to follow-up actions and implementation of the Circulars.	Information Gathering	12.5%			
3	To monitor declining trends to field formations.	Problem Identification & Solving abilities / Dispute Resolution	12.5%			
4	To hold Progress Review meetings on MPR and follow-up actions with the field formations	Decision Making	12.5%			
5	 To coordinate with PRAL for follow up on Integration with CGA (WHT on salaries, contracts, supplies, services, PSDP, and Sales Tax) Implementation issues of Circular No.01 Of 2022 PaySys to real-time WHT statement and Bill generation mode Any correspondence with PRAL 	Analytical Thinking	12.5%			
6	To ensure Coordination with DRS for reconciliation (all taxes)	Communication Skills	12.5%			
7	To Follow-up on large WHT Arrear demands u/s161/205 with field formations.	Team Work	12.5%			
8	To supervise the working of the Secretary and Second Secretaries.	Result Orientation	12.5%			
9	Any other task assigned by DG WHT time to time.		12.5%			

Positi	on Title: Secretary (WHT)			
Grade	e: 19			
Funct	ion: Withholding			
Repor	ting Officer: Chief Withholding			
Sr #	Job Description	KPIs	Weight	Final
			(%age)	Score
1	To supervise the working of Second	Leadership	12.5 %	
1	Secretaries.			
2	To ensure response on all complaints of	Information	12.5 %	
2	taxpayers regarding withholding taxes	Gathering		
	Coordination with field formations for	Problem	12.5 %	
3	requisition of information regarding MPRs			
5	etc.	Solving abilities /		
		Dispute Resolution		
	Coordination with external federal and	Decision Making	12.5 %	
4	provincial departments and withholding			
	agents in matters related to WHT regime.			
	To prepare answers for NA & Senate	Analytical Thinking	12.5 %	
5	parliamentarians' questions, and queries from			
C	parliamentarians, ministries, divisions,			
	attached department, statutory bodies etc.			
6		Communication	12.5 %	
	To ensure Taxpayers' facilitation and	Skills	10 5 0/	
7	awareness issues	Team Work	12.5 %	
8		Result Orientation	12.5 %	



Posit	ion Title: Second Secretary	(WHT-I)		
Grad	le: 17/18			
Func	ction: Withholding			
Repo	orting Officer: Secretary Withho	olding		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	WHT Sections: All WHT sections of ITO, 2001 not assigned to Second Secretary WHT-III vis-à-vis Budget, and implementation improvement proposals Any other ancillary work relating to WHT under these sections	Leadership	12.5 %	
2	Parliamentary work: NA & Senate parliamentarians' questions, and queries from parliamentarians, ministries, divisions, attached department, statutory bodies etc.	Information Gathering	12.5 %	
3	Website: Updating FBR's Web Portal, including WHT Rate Card etc.	Problem Identification & Solving abilities / Dispute Resolution	12.5 %	
4	FATE: Taxpayers' facilitation and awareness issues	Decision Making	12.5 %	
5	Complaints: Follow-up on all complaint cases	Analytical Thinking	12.5 %	
6	Miscellaneous correspondence with different Wings of FBR (H.Q).	Communication Skills	12.5 %	
7	Organize the meetings of the Director General when directed	Team Work	12.5 %	
8	Any other work assigned from time to time.	Result Orientation	12.5 %	

Posit	tion Title: Second Secretary	(WHT-II)		
Grad	de: 17/18			
	ction: Withholding orting Officer: Secretary Withho			
Repo				
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	DRS: Coordination with DRS for	Leadership	12.5 %	Score
1	reconciliation (all taxes)			
	WHT Arrears: Follow-up on large WHT	Information	12.5 %	
2	Arrear demands u/s161/205 with field	Gathering		
	formations			
	Meetings: Prepare presentations and issue	Problem	12.5 %	
_	minutes of meetings (All)	Identification &		
3		Solving abilities /		
		Dispute Resolution		
	Special Assignments: Follow-up action on all	Decision Making	12.5 %	
	special initiatives and pro-active actions on			
4	WHT regime including,			
	M/s. EHFPRO Pvt. Ltd.			
	Any other case(s) from time to time			
	Circulars & Instructions: Drafting, and	Analytical Thinking	12.5 %	
5	issuance of circulars and instruction on the	AN		
	matters relating WHT regime.			
	Circulars & Instructions- Implementation:	Communication	12.5 %	
	All matters relating to follow-up actions and	Skills		
	implementation of the Circulars and			
6	implementation instructions issued by SS-III			
	in terms of WHT regime vis-à-vis			
	correspondence with field formations.			
7	Any other work assigned from time to time.	Team Work	12.5 %	
8		Result Orientation	12.5 %	

Posit	Position Title: Second Secretary (WHT-III)					
Grad	le: 17/18	· · · ·				
Func	ction: Withholding					
Repo	orting Officer: Secretary Withho	lding				
Sr#		KPIs	Weight (%age)	Final Score		
1	MPR: Analysis and consolidation of MPRs and related work including, Monitoring and dissemination of declining trends to field formations Progress Review meetings on MPR and follow-up actions.	Leadership	12.5 %	Score		
2	161/205: Monitoring and follow-up on recovery of orders issued u/s.161/205 including control over non-productive use of powers u/s.161/205.	Information Gathering	12.5 %			
3	Any other ancillary work relating to MPR and progress review	Problem Identification & Solving abilities / Dispute Resolution	12.5 %			
4	WHT Sections: 148, 149, 153, 155, and 235 of ITO, 2001 vis-à-vis Budget, and implementation improvement proposals Any other ancillary work relating to WHT under these sections	Decision Making	12.5 %			
5	PRAL: Correspondence, coordination and follow up onIntegration with CGA (WHT on salaries, contracts, supplies, services, PSDP, and Sales Tax)Implementation issues of Circular No.01 Of 2022PaySys to real-time WHT statement and Bill generation mode Any correspondence with PRAL	Analytical Thinking	12.5 %			
6 7	Any other work assigned from time to time.	Communication Skills Team Work	12.5 % 12.5 %			
8		Result Orientation	12.5 %			

Posi	tion Title: MIS Officer				
Grae	Grade: 17/18				
Fune	Function: Withholding				
Repo	orting Officer: DG Withhol	ding			
Sr #	Job Description	KPIs	Weight (%age)	Final Score	
	Collection: Daily collection analysis to	Information Gathering	14.3 %		
1	DG, Chief, and SS-I, II, and III.				
	Data: Analysis of monthly, quarterly,	Problem Identification &	14.3 %		
2	annual, and historical trends WHT	Solving abilities / Dispute			
		Resolution			
	Revenue Analysis: Analysis of WHT	Decision Making	14.3 %		
3	data from FBR's year books published by				
5	Revenue Analysis.				
4	Any other work assigned from time to	Analytical Thinking	14.3 %		
5	time	Communication Skills	14.3 %		
6		T <mark>e</mark> am Work	14.3 %		



REVENUE ANALYSIS

Posit	ion Title: DG Re	venue Analysis		
Grad	le: 21			
Func		ie Analysis & Statistics		
		nan FBR	[]	
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	To supervise DLI # 2 (Transparent Tax System) Under Pakistan Raises Revenue Project	Tax Expenditure Report Evidence Based Revenue Forecasting Tax Gap Analysis Disposal: 40% Quality: 60%	20%	
2	To supervise & facilitate research and analysis tasks assigned to Revenue Analysis Wing	Monthly revenue Bulletin Other Analysis tasks Disposal: 40% Quality: 60%	10%	
3	To ensure publication on FBR's Website	Revenue Division Year Book FBR Year Book Biannual Reviews Revenue Collection Reports Disposal: 40% Quality: 60%	20%	
4	To ensure coordination & dissemination of material / data	Dissemination of material / data to Finance Division, Ministry of Commerce, Planning Commission, State Bank of Pakistan, Pakistan Bureau of Statistics, Dissemination of data to IMF, World Bank and other donor agencies Coordination with Government, Private and other bodies in respect of data Disposal: 40% Quality: 60%	10%	
5	Input in Budget Assignments for Finance Division	Provision of Material for Economic Survey / NFC Award / MTBF / Green Book / Fiscal Policy Statement Disposal: 40% Quality: 60%	20%	
6	Target Assignment	To forecast revenue targets to IRS and Customs Wings Disposal: 40% Quality: 60%	10%	
7	To supervise PMDU Activities	Timely Disposal of PMDU complaints relating to Revenue Analysis Wing Disposal: 40% Quality: 60%	10%	

Posit	tion Title: Chief Reven	nue Analysis -I		
Grad	le: 20	•		
Func	ction: Revenue A	nalysis & Statistics		
Repo	orting Officer: DG Revenu	ue Analysis		
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	DLI # 2 (Transparent Tax System) Under Pakistan Raises Revenue Project	Preparation and Publication of • Tax Expenditure Report • Evidence Based Revenue Forecasting • Tax Gap Analysis Disposal: 40% Quality: 60%	20%	
2	Execution of Research and analysis tasks assigned to Revenue Analysis Wing	Monthly Revenue Bulletin Any other task assigned Disposal: 40% Quality: 60%	10%	
3	Preparation and Publication of Material on FBR's Website	Publication of • Revenue Division Year Book • Biannual Reviews Disposal: 40% Quality: 60%	20%	
4	Preparation of Budget Assignments for Finance Division	 Provision of Material for Economic Survey Annexure on Tax Expenditure Brief on Revenue Collection Brief on Impact of Covid Disposal: 40% Quality: 60% 	20%	
5	NFC Award Assignment	Brief for NFC Award Disposal: 40% Quality: 60%	10%	
6	Parliament Business	Senate / National Assembly Questions / Briefs Disposal: 40% Quality: 60%	10%	
7	PMDU Activities / Senate Duty	Timely Disposal of PMDU complaints Senate Duty Disposal: 40% Quality: 60%	10%	

Posi	tion title: Chief F	Revenue Analysis -II		
Grad	le: 20			
Func	ction: Revenu	e Analysis & Statistics		
Repo	orting Officer: DG Re	venue Analysis		
Sr#	Job Description	KPIs	Weight (%age)	Final Score
1	Head wise Targets	Revenue Forecasting Exercise in June for next Tax Year Allocation of Tax Collection targets to Line Members Disposal: 40% Quality: 60%	20%	
2	Research & Analysis Tasks	Monthly Revenue Bulletin Any other task assigned Disposal: 40% Quality: 60%	20%	
3	Provision of Data to Finance Division During Budget Exercise	Provision of Data for: a) Budget in Brief b) FM's Budget Speech Disposal: 40% Quality: 60%	10%	
4	Material for Fiscal Policy Statement / Green Book / MTBF	Provision of Material/Brief related to FBR for Fiscal Policy Statement / Green Book / MTBF Disposal: 40% Quality: 60%	20%	
5	Coordination and Provision of Data	Provision of data to Donor Agencies/Rating Agencies, Finance Division, Ministry of Commerce, Planning Commission, SBP and PBS Disposal: 40% Quality: 60%	10%	
6	Parliament Business	Provision of Data to National Assembly / Senate Disposal: 40% Quality: 60%	10%	
7	Senate Duty	Attending Senate Session and Recording its Proceedings Disposal: 40% Quality: 60%	10%	

Position title: Chief Revenue Analysis -III				
Grad	le: 20			
Func	ction: Revenue	Analysis & Statistics		
Repo	Reporting Officer: DG Revenue Analysis			
Sr#	Job Description	KPIs	Weight	Final
			(%age)	Score
1	Macroeconomic revenue forecasting	Preparation of document &	30 %	
	model assigned by Chairman	presentation		
		Disposal: 40%		
		Quality: 60%		
2	Tax Policy Frame work assigned by	Preparation & Presentation	30%	
	Chairman	Disposal: 40%		
		Quality: 60%		
3	Miscellaneous research assignments	Preparation & Presentation	20%	
	given by Chairman	Disposal: 40%		
		Quality: 60%		
4	Other research and analysis tasks	Research & Analysis. Any	20%	
	assigned to Revenue Analysis Wing	other task assigned		
		Disposal: 40%		
		Quality: 60%		



Position title: Secretary Revenue Analysis				
Grad				
		enue Analysis & Statistics		
		ef Revenue Analysis	I	I
Sr#	Job Description	KPIs	Weight	Final
		Descence Francestine Franciscies	(%age)	Score
1	FBR Head-wise Targets	Revenue Forecasting Exercise in June for next Tax Year Allocation of Tax Collection targets to Line Members Disposal: 40% Quality: 60%	20%	
2	Publications	 Preparation of Revenue Division Year Book Biannual Review (July- December and Jan-June) Disposal: 40% Quality: 60% 	20%	
3	Research & Analysis Tasks	Any research related task Disposal: 40% Quality: 60%	20%	
4	Budget related Exercises	 Provision of Data for: Economic Survey Budget in Brief FM's Budget Speech Disposal: 40% Quality: 60% 	10%	
5	Material for Fiscal Policy Statement / Green Book / MTBF	Provision of Material/Brief related to FBR for Fiscal Policy Statement / Green Book / MTBF Disposal: 40% Quality: 60%	10%	
6	DLI # 2 (Transparent Tax System) Under Pakistan Raises Revenue Project	Preparation of • Evidence Based Revenue Forecasting • Tax Expenditure Report (ST part) Disposal: 40% Quality: 60%	10%	
7	Parliament Business	Provision of Data/Questions/Cut- motions to National Assembly / Senate Disposal: 40% Quality: 60%	10%	

		nd Secretary Revenue Analysis -I		
Grade				
Funct		nue Analysis & Statistics		
<u>Repoi</u> Sr #	rting Officer: Chief Job Description	[*] Revenue Analysis KPIs	Weight (%age)	Final Score
1	Tabulation and Computation of Data	• Data collection and Application of Statistical Tools for Computation of Statistical results for General/Specific Tasks Disposal: 40% Quality: 60%	10%	
2	Analysis based Word and Excel Assignments	 Monthly Revenue Bulletin Research Analysis tasks Disposal: 40% Quality: 60% 	10%	
3	Supervision of the subordinate staff in putting up of Cases Under Consideration, File movement and processing	Supervision of lower staff in Putting up different cases File Movement File Processing Disposal: 40% Quality: 60% 	20%	
4	Supervision of Lower Staff in File Management	 Opening of Files and Keeping a Record of Movement of Files Recording, Indexing and Weeding of Files Disposal: 40% Quality: 60% 	10%	
5	Work on assigned portion of DLI # 2 (Transparent Tax System) Under Pakistan Raises Revenue Project with the help of lower staff	 Execution of Assignments related to Tax Expenditure Report Evidence Based Revenue Forecasting Tax Gap Analysis Disposal: 40% Quality: 60% 	20%	
6	Other Duties, Time Limit Assignments as Per Directions by supervisory officers	 Other Duties Time Limit Cases Disposal: 40% Quality: 60% 	10%	
7	Data Dissemination	Data Dissemination to Finance Division, Ministry of Commerce, Planning Commission, IMF, World Bank, other entities as per approval of supervisory officers Disposal: 40% Quality: 60%	10%	
8	Budget Exercise	 Preparation of Budget related assignments like Material for Economic Survey MTBF Green Book Fiscal Policy Statement Disposal: 40% Quality: 60% 	10%	

		cond Secretary Revenue Analysis -II		
Grade				
Funct		evenue Analysis & Statistics		
Sr #	rting Officer: Ch Job Description	nief Revenue Analysis KPIs	Weight (%age)	Final Score
1	Tabulation and Computation of Data	• Data collection and Application of Statistical Tools for Computation of Statistical results for General/Specific Tasks Disposal: 40% Quality: 60%	10%	
2	Analysis based Word and Excel Assignments	 Monthly Revenue Bulletin Research Analysis tasks Disposal: 40% Quality: 60% 	10%	
3	Supervision of the subordinate staff in putting up of Cases Under Consideration, File movement and processing	Supervision of lower staff in Putting up different cases File Movement File Processing Disposal: 40% Quality: 60% 	20%	
4	Supervision of Lower Staff in File Management	 Opening of Files and Keeping a Record of Movement of Files Recording, Indexing and Weeding of Files Disposal: 40% Quality: 60% 	10%	
5	Work on assigned portion of DLI # 2 (Transparent Tax System) Under Pakistan Raises Revenue Project with the help of lower staff	 Execution of Assignments related to Tax Expenditure Report Evidence Based Revenue Forecasting Tax Gap Analysis Disposal: 40% Quality: 60% 	20%	
6	Other Duties, Time Limit Assignments as Per Directions by supervisory officers	 Other Duties Time Limit Cases Disposal: 40% Quality: 60% 	10%	
7	Data Dissemination	Data Dissemination to Finance Division, Ministry of Commerce, Planning Commission, IMF, World Bank, other entities as per approval of supervisory officers Disposal: 40% Quality: 60%	10%	
8	Budget Exercise	 Preparation of Budget related assignments like Material for Economic Survey MTBF Green Book Fiscal Policy Statement Disposal: 40% Quality: 60% 	10%	

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Posit	ion title:	Director General (DNFBPs)		
Grad	le:	21		
Func	ction:	International Taxes		
Repo	orting Officer:			
	Job Description	KPIs	Weight (%age)	Final Score
1	TheFBRprovidesclearandeffectiveguidanceandcommunicationto its DNFBPs	Hold awareness events	5%	
2	The FBR acts as a gatekeeper of DNFBPs	Increase Percentage of active DNFBPs with Directors and Senior Managers identified and screened for criminality Increase Percentage of new registrations with Directors and Senior Managers identified and screened for criminality Processes new registrations Addresses registration breaches Increase Percentage of registration updates with Directors and Senior Managers identified and screened for criminality Increase Percentage of active DNFBPs with BOs identified and screened for criminality Increase new registrations with BOs identified and screened for criminality Disposal: 40% Quality: 60%	5%	
3	The FBR maintains an up- to-date understanding of the risks of its DNFBPs and sectors	Increase Percent of active DNFBPs with an ML/TF risk rating based off the Initial Indicators Increase Percent of active DNFBPs with an ML/TF risk rating based off AML/CFT supervisory work (questionnaire, inspection, follow-up) Increase Percent of newly registered DNFBPs that have received initial risk rating questionnaire Increase Percent of DNFBPs with a change in risk rating after offsite monitoring, offsite review, compliance inspection or follow-up Disposal: 40% Quality: 60%	5%	
4	DNFBPs for AML/CFT compliance on a risk basis	Conduct Offsite Questionnaires in line with risk-based targets Conduct Desk-Based Inspections in line with risk-based targets	30%	

5 Conduct Onsite Inspections in line with risk-based targets Design compliance inspection duration in line with inspection methodology client files are reviewed Transaction files are reviewed to finalize inspection report in line with inspection methodology Deficiency letters are issued in line with inspection methodology Conduct Thematic Reviews Inspections of deficiencies that result in an Action Plan Increase Percent of inspections referred for enforcement Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within assign stipulated time period 5 The FBR implements effective, proportionate enforcement and dissuasive enforcement sanctions Increase number of referrals for enforcement Enforcement along with enforce that all enforcement along with enforce that all enforcement decision are in line with methodology and ensure that monetary Penalty is paid in full 25% 6 DNFBPs are to improve in compliance over time and due to supervisory action Put in place that change in Strength of Controls rating before and after follow-up process 25% 6 Average number of Compliance Factor upgrades per inspection Average number of Compliance per inspection Average number of Compliance Factor upgrades per inspection 15%			targets Design compliance inspection duration in line with inspection methodology client files are reviewed Transaction files are reviewed to finalize inspection		
6 Performation Performation Performation Performation 6 Average number of Compliance Participation Performation Performation 6 Average number of Compliance Participation Performation Performation 6 Average number of Compliance Participation Participation Participation 6 Average number of Compliance Participation Participation Participation 6 Average number of Compliance Participation Participation Participation 7 The fibre FBR Increase number of referrals for enforcement Participation Participation 5 Enforcement sanctions to be issued by Compliance Participation Participation Participation Participation 5 Enforcement sanctions to be issued by Compliance Participation Paritipation Participation			1		
6Conduct Thematic Reviews Inspections of deficiencies that result in an Action Plan Increase Percent of inspections referred for enforcement Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within assign stipulated time periodThe FBR implements effective, proportionate and dissuasive enforcement sanctionsIncrease number of referrals for enforcement Enforcement sanctions to be issued by Compliance 			· · · ·		
6Inspections of deficiencies that result in an Action Plan Increase Percent of inspections referred for enforcement Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within assign stipulated time period5The implements effective, proportionate and dissuasive enforcement sanctionsIncrease number of referrals for enforcement Enforcement sanctions to be issued by Compliance Factor Place value of monetary Penalties and monitor referrals for law enforcement along with enforce that all enforcement decision are in line with methodology and ensure that monetary Penalty is paid in full Disposal: 40% Quality: 60%25%6DNFBPs are to improve in compliance over time and due to supervisory actionPut in place that change in Strength of Controls rating before and after follow-up process Average time taken to approve Action Plan Average time taken to approve Action Plan Average number of Compliance Factor downgrades per inspection Average number of Compliance Factor downgrades per inspection15%					
6 Aday Routine matters: Within assign stipulated time period 0 Disposal: 40% Quality: 60% 7 The FBR implements effective, proportionate and dissuasive enforcement sanctions 7 Enforcement sanctions to be issued by Compliance Factor 7 Place value of monetary Penalties and monitor referrals for law enforcement along with enforce that all enforcement decision are in line with methodology and ensure that monetary Penalty is paid in full 25% 0 DNFBPs are to improve in compliance over time and due to supervisory action Put in place that change in Strength of Controls rating before and after follow-up process Average time taken to approve Action Plan Average number of Compliance Factor upgrades per inspection 6 Average number of Compliance Factor upgrades per inspection 15%			Inspections of deficiencies that result in an Action Plan Increase Percent of inspections referred for enforcement		
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implements effective, proportionate and dissuasive 			-		
5effective, proportionate and dissuasive enforcement sanctionsEnforcement sanctions to be issued by Compliance Factor Place value of monetary Penalties and monitor referrals for law enforcement along with enforce that all enforcement decision are in line with methodology and ensure that monetary Penalty is paid in full Disposal: 40% Quality: 60%25%6DNFBPs are to improve in compliance over time and due to supervisory actionPut in place that change in Strength of Controls rating before and after follow-up process25%6Average time taken to complete Action Plan Average time taken to approve Action Plan completion Number of action plan items outstanding after 1, 2, 3, 6, 12 months15%6Average number of Compliance Factor downgrades per inspection Average number of compliance Factor downgrades per inspection Average number of repeat deficiencies per inspection15%					
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Average Strength of Control rating					
Disposal: 40% Quality: 60%			-		
Execute its Percent of staff with an AML/CFT designation Average		Execute its			
AML/CFT staff years of experience					
7 supervisory Percent of staff with bachelor's degree or higher 5%	7		• •	5%	
		functions	Number of new recruit trainings conducted and percent		
Ŭ I			of new recruits trained		

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		Number of general staff trainings conducted and percent		
		of staff trained Percent of trainees that found training		
		useful		
		Number of staff		
		FTE spent on registration, supervision, enforcement &		
		outreach and guidance		
		Disposal: 40%		
		Quality: 60%		
	Cooperate with			
	other competent	Number of Supervisory Cooperation Committee		
	authorities to	Meetings		
	counter ML/TF	Number of information requests sent by FBR		
		Percent of information requests sent by FBR that were fulfilled		
		Average time taken to respond to requests sent by FBR		
		Number of information requests received by FBR		
		Percent of information requests received by FBR that		
		were fulfilled		
		Average time taken to respond to requests received by		
		FBR		
		Number of proactive information disclosures sent by		
8		FBR	5%	
		Number of information requests sent by FBR		
		Percent of information requests sent by FBR that were		
		fulfilled		
		Average time taken to respond to requests sent by FBR		
		Number of information requests received by FBR		
		Percent of information requests received by FBR that		
		were fulfilled		
		Average time taken to respond to requests received by		
		FBR		
		Number of proactive information disclosures sent by		
		FBR		
		Disposal: 40%		
		Quality: 60%		
	The FBR	Number of Appeals received		
	receives and	Number of Appeals decided		
	disposes appeals	Average time taken to decide the Appeal		
	filed by the	Disposal: 40%		
9	appellants	Quality: 60%	5%	
	against			
	imposition of			
	sanctions			

Posit	ion title: Director (DNFBPs)			
Grad	le: 20			
Func	tion: DNFBPs			
Repo	rting Officer: Director General (DNFBPs)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	To get DNFBPs identified and get them registered for further compliance and to ensure that DNFBPs' management and control is fit and proper Optimal utilization of HR in the form of dedicated teams to unearth potential DNFPBs utilizing online data available on FBR Web Portal, other government departments and private bodies as well as field surveys.	TimeLimitCase:WithintimeImmediate/Urgent:samedayRoutinematters:WithinassignstipulatedtimeperiodDisposal:40%	15%	
2	To conduct risk rating of DNFBPs for ML/TF and to ensure that DNFBP risk ratings are kept up to date Risk rates its DNFBPs for ML/TF DNFBP risk ratings are kept up to date	Quality: 60%	25%	
3	To ensure that Compliance inspections are thorough and inspection methodology is consistently applied and thematic reviews are conducted regularly Conducts supervisory work based on a risk-basis Compliance inspections are thorough and inspection methodology is consistently applied Thematic reviews are conducted regularly Action is taken in line with supervisory results	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within assign stipulated time period Disposal: 50% Quality: 50%	25%	
4	To make sure that Enforcement actions are sufficient to dissuade non-compliance and that the Enforcement decisions are taken and communicated in a timely manner Takes enforcement actions sufficient to dissuade non- compliance Enforcement decisions are taken and communicated in a timely manner Sanctions are imposed proportionate to the annual income of the DNFBP and quantum of non-compliance	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within assign stipulated time period Disposal: 20% Quality: 80%	25%	
5	To conduct outreach sessions for education and awareness of DNFBPs viz-a-viz their obligations under the Anti- Money Laundering Act, 2010 and other AML/CFT regulations Stakeholders are taken onboard and tailor made sessions are conducted in collaboration with donor agencies i.e UNODC, ADB, EU, etc relevant on regular basis	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within assign stipulated time period Disposal: 40% Quality: 60%	10%	

Positi	on title: Assistant Director (DN	(FBPs)		
Grad		· · · · · ·		
Func				
	rting Officer: Director (DNFBPs)			
Sr #	Job Description	KPIs	Weight (%age)	Final Score
1	To provide clear and effective guidance and communication to its DNFBPs Planning and execution of ongoing outreach activities to enhance the understanding of the reporting entities	TimeLimitCase:WithintimeImmediate/Urgent:samedayRoutinematters:Within assign	10%	
2	To act as a gatekeeper of DNFBPs Ensures that DNFBPs' management and control is fit and proper ensures that registration information is kept up to date	stipulated time period Disposal: 40% Quality: 60%	10%	
3	To maintain an up-to-date understanding of the risks of its DNFBPs and sectors Risk rates its DNFBPs for ML/TF DNFBP risk ratings are kept up to date	TimeLimitCase:WithintimeImmediate/Urgent:samedayRoutine	5%	
4	To supervise its DNFBPs effectively for AML/CFT compliance on a risk basis Conducts supervisory work based on a risk- basis Compliance inspections are thorough and inspection methodology is consistently applied Thematic reviews are conducted regularly Action is taken in line with supervisory results	matters: Within assign stipulated time period Disposal: 50% Quality: 50%	30%	
5	To implements effective, proportionate and dissuasive enforcement sanctions Takes enforcement actions sufficient to dissuade non-compliance Enforcement decisions are taken and communicated in a timely manner	TimeLimitCase:WithintimeImmediate/Urgent:samedayRoutinematters:Within assignstipulated time period	30%	
6	To improve compliance of DNFBPs over time and due to supervisory action Follow-up processes are completed effectively and in a timely manner	Disposal: 40% Quality: 60%	10%	
7	To cooperate with other competent authorities to counter ML/TF risks Requests and shares information with other competent authorities domestically		5%	



Position title: DG (Retail)						
Grad						
Fund	ction: Retail					
Repo	Reporting Officer: Chairman FBR					
Sr#		KPIs	Weight (%age)	Final Score		
1	Functions as a bridge between the Headquarters and the field formations for the collection of data/ information and dissemination of directions/ policy decision of the Board.	Immediate/Urgent: same day Routine matters: Within 01-02 days	15%			
2	Monitors the reliability of information flowing both vertically and horizontally.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20% Quality: 80%	15%			
3	Supports policy formulation by the Board through his regular input and analyses.	Time Limit Case: Within time	15%			
4	Where asked by the Board/ Member, negotiates with associations and trade bodies to address any bottlenecks in the integration process.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02	15%			
5	Utilizes the in-house data analysis capacity provided by PRAL to come up with actionable suggestions.	Time Limit Case: Within time Immediate/Urgent: same day	10%			
6	Proposes any regulatory changes required to effectively and efficiently implement the integration under both Sales Tax and Income Tax laws including changes in the Act/ Ordinance,	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days Disposal: 20%	10%			

	issuance of General Orders and SROs.		
7	Keeps a regular liaison with Policy Wing, IT Wing and PRAL to address any relevant issues and design proposal for continuous	Immediate/Urgent: same day Routine matters: Within 01-02	10%
	improvement (CI) initiatives.	Disposal: 20% Quality: 80%	
8	Flags any redundant processes with the view to enhance efficiency.	Time Limit Case: Within time Immediate/Urgent: same day Routine matters: Within 01-02 days	10%
		Disposal: 20% Quality: 80%	



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