### GOVERNMENT OF PAKISTAN REVENUE DIVISION FEDERAL BOARD OF REVENUE Islamabad

F.No. 12(22)S(W)2022/266310

Dated: 30th December, 2022

#### Circular

Subject: <u>MEMORANDUM OF UNDERSTANDING BETWEEN FBR AND AI-SADI</u>
GROUP OF TRAVELS (PVT) LTD. ISLAMABAD/PESHAWAR

I am directed to refer to the above noted subject and to state that an MOU between Federal Board of Revenue (FBR), HQ's and Al-Sadi Group of Travels (PVT) Ltd. 1st Floor Madina Plaza, Jinnah Avenue, Blue Area, Islamabad and 17 Super Market, Cantonment Plaza, Sadar Road, Peshawar has been signed, to avail the facilities of air tickets and reservation of hotels (domestic and International) on discounted rates with the following agreed discounted rates/facilities: -

- i. FBR shall not be responsible for financial liability of any employee towards Al-Sadi Group of Travels (PVT) Ltd. nor shall reimburse any expenditure on behalf of any of its employee. All FBR's employees will be personally liable for any payment towards Al-Sadi Group of Travels (PVT) Ltd. whether in cash or otherwise.
- In case of urgency, Al-Sadi Group of Travels (PVT) Ltd. shall ensure providing the ticket on priority within scheduled time as required by FBR employee.
- iii. In case of urgency, if the lower-class seat is not available in a certain flight/ date, the Al-Sadi Group of Travels (PVT) Ltd. will inform in time and get approval (verbal or written) for booking and issuance of the tickets on alternate available date and class.
- iv. Al-Sadi Group of Travels (PVT) Ltd. shall provide different domestic airlines fare plus 0% (free) service charges on basic fare, and not on ticket full value.
- v. Al-Sadi Group of Travels (PVT) Ltd. shall provide different International airlines tickets fare plus 1% service charges instead of 5% routine charges on basic fare and not on ticket full value.
- vi. In case of ticket refund, Al-Sadi Group of Travels (PVT) Ltd. would not add any service charges except airline refund charges.

- vii. In case of ticket re-issuance/date change, Al-Sadi Group of Travels (PVT) Ltd. shall not add any service charges except airline change charges.
- viii. If passenger misses the flight, then it would be considered as "No Show", and Al-Sadi Group of Travels (PVT) Ltd. will charge only "No-Show penalty" as per airline charges.
- ix. There shall be no service charges if any of the flight is cancelled by airlines and the total amount shall be refunded.
- x. "Layover Hotel Accommodation" will be provided in case of international travel (stay over 10 hours or more), if FBR employees / travelers meet conditions of the airlines.
- xi. "International Hotel Bookings" shall be charged @5% instead of 10% i.e. routine regular fee of the airlines.
- xii. No fee will be charged for "Visa processing" procedure except Visa Fee charged by the concerned embassy/visa issuing authority.
- xiii. 24-hour Emergency Assistance shall be provided without any extra charges.
- xiv. In case of Travel Insurance Assistance is required, no extra charges shall be applied except insurance company fee.

(Kashif Sohail) Second Secretary (Welfare)

Ph. No. 051-9207973

#### Distribution:

- 1. All Members/DGs, FBR (HQ).
- 2. Chief Commissioners (LTO/RTOs) Islamabad /Rawalpindi/Peshawar.
- 3. Chief Collector Custom (North), Islamabad.
- 4. Chief Collectors Customs(enforcement/appraisement) Peshawar.
- 5. All Chief, FBR (HQ).

#### Copy to:

- 1. SA to the Chairman, FBR, (HQ's), Islamabad.
- 2. PS to the Member (Admn & HR), FBR, (HQ's), Islamabad.



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### MEMORANDUM OF UNDERSTANDING

(1st January, 2023 to 31st December, 2023)

Between

"Supplier"

Al-Sadi Group of Travels

Office No. 10-A, 1st Floor Madni Plaza, Block No. 46, Jinnah Avenue Blue Area Islamabad, Pakistan 051-2342115-17, info@alsadigroup.com www.alsadigroup.com

AND

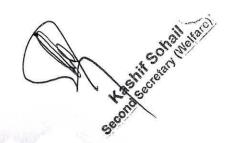
17 Super Market, Cantonment Plaza, Sadar Road, Peshawar Ph. 091-284710 "Buyer"

Fedral Board of Revenue (FBR) Head Quarter

Constitution Avenue, G-5, Islamabad Tel# 051-9207973

AND

Codi Grompon \* 27301643 Go For the purpose of providing /contracting





(051) 234-2115 - (051) 234-2116 - (051) 254-21

info@alsadigoup.com





## Air Ticketing Managment Services

#### Federal Board of Revenue (FBR)

#### **Al-Sadi Group of Travels**

This Understanding is made on 1<sup>st</sup> January, 2023 between Al-Sadi Group of Travels (PVT) Ltd. Islamabad having its registered Office No.9-A, 1<sup>st</sup> Floor Madni Plaza, Block No.46 Jinnah Avenue, Blue area, Islamabad and hereinafter referred to as the "Supplier" of which expression shall include its representatives, successors –in-interest and assigns of the one part.

#### And

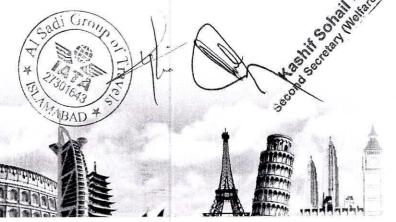
**Federal Board of Revenue**" having its Office on Shahrah-e-Dastoor, Islamabad and hereinafter referred to as the "Buyer" of the other part.

#### WHEREAS:

- 1. The Al-Sadi Group of Travels (PVT) Ltd. agrees to supply to the "Products (National/International Air Tickets) and Services" to the employees of FBR and their dependents including parents of the ("Employees") and FBR agrees to avail such services subject to the terms and conditions set out herein; and
- 2. The Parties are now entering into this MoU to set out the understanding between Parties in relation to the provision of services for the employees of FBR.

#### 3. TERMS OF THE MOU:

- 3.1 This MoU shall remain valid from the date of signing and may be discontinued by either party by giving one month's written notice to the other party through the post or by hand delivery.
- 3.2 The agreed rates and services shall be valid initially for a period of *one (01) year* commencing from the signing date and, thereafter, the same may be revised with mutual agreement between the Parties for subsequent periods.
- 3.3 Both parties (Supplier/Buyer) shall not assign its rights, obligations and interest under this MoU to third Parties or Affiliates, in whole or in part without the prior written consent of one another.
- 3.4 The rates/ facilities to be provided to FBR employee should be lowest as compared to all other reputable travel groups/agents. In case, any other travel groups/agents' rates and facilities are found lower as compared to Al-Sadi Group, then the rates/facilities



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would be revised and brought at par with other reputable travel group/agent lowest rates.

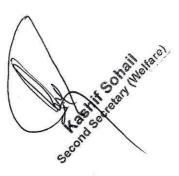
#### 4. METHODOLOGY FOR SUPPLY OF TICKET:

- 4.1. The FBR employee will forward proper request to the Al-Sadi Group of Travels (PVT) Ltd. for provision/collection of Tickets (National/ International).
- 4.2. In case of urgency, Al-Sadi Group of Travels (PVT) Ltd. shall ensure providing the ticket on priority within scheduled time as required by FBR employee.
- 4.3. In case of urgency, if the lower class seat is not available in a certain flight/date, the Al-Sadi Group of Travels (PVT) Ltd. will inform in time and get approval(verbal or written) for booking and issuance of the tickets on alternate available date and class.
- 4.4. **Al-Sadi Group of Travels (PVT) Ltd.** will provide other services such as hotel reservation and visa processing upon the request of the employee of FBR.

#### 5. METHOLODGY OF PAYMENT:

- 5.1. FBR shall not be responsible for financial liability of any employee towards Al-Sadi Group of Travels (PVT) Ltd. nor shall reimburse any expenditure on behalf of any of its employee. All FBR's employees will be personally liable for any payment towards Al-Sadi Group of Travels (PVT) Ltd. whether in cash or otherwise.
- 5.2. Al-Sadi Group of Travels (PVT) Ltd shall sent/handover its invoice(s)/statement(s) to the concerned employee of FBR for payment.
- 5.3. The **FBR** employee shall make payment according to the received invoice (as per the agreed discounted rates).







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- 6.1. **Al-Sadi Group of Travels (PVT) Ltd.** shall provide different domestic airlines fare plus 0% (free) service charges on basic fare, and not on ticket full value.
- 6.2. **Al-Sadi Group of Travels (PVT) Ltd.** shall provide different International airlines tickets fare plus 1% service charges instead of 5% routine charges on basic fare and not on ticket full value.
- 6.3. In case of ticket refund, Al-Sadi Group of Travels (PVT) Ltd. would not add any service charges except airline refund charges.
- 6.4. In case of ticket re-issuance/date change, Al-Sadi Group of Travels (PVT) Ltd. shall not add any service charges except airline change charges.
- 6.5. If passenger misses the flight, then it would be considered as "No Show", and Al-Sadi Group of Travels (PVT) Ltd. will chargeonly "No-Show penalty" as per airline charges.
- 6.6. There shall be no service charges if any of the flight is cancelled by airlines and the total amount shall be refunded.
- 6.7. "Layover Hotel Accommodation" will be provided in case of international travel (stay over 10 hours or more), if FBR Employees / travelers meet conditions of the airlines.
- 6.8. "International Hotel Bookings" shall be charged @5% instead of 10% i.e routine regular fee of the airlines.
- 6.9. No fee will be charged for "Visa processing" procedure except Visa Fee charged by the concerned embassy/visa issuing authority.
- 6.10. "24 hour Emergency Assistance" shall be provided without any extra charges.
- 6.11. In case of "Travel Insurance Assistance" required, no extra charges shall be applied except insurance company fee.

#### 7. COMMUNICATION:

- 7.1. Al-Sadi Group of Travels (PVT) Ltd. and FBR will nominate an authorized staff/officer for dealing and processing the provision of tickets and services etc. matters.
- 7.2. In case of changes/replacement of authorized staff/officer, the same shall be communicated to one another in writting accordingly.







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# Al Sadi Group of Travels Your travel planner



S NEL AGEN

AL-SADI GROUP Details of authorized staff/officer:

| S.# | Name                                             | Contact No.   | WhatsApp           | Email                    |
|-----|--------------------------------------------------|---------------|--------------------|--------------------------|
| 1.  | Mr. Yasir Umer (CEO)                             | 0345-9142551  | 0345-9142551       | info@alsadigroup.com     |
| 2.  | Mr. Aamir Umer                                   | 0342-9161454  | 0342-9161454       | alsadigroupisb@gmail.com |
|     | Fe                                               | dral Board of | L<br>Revenue (FBR) |                          |
| 1.  | Mr. Kashif Sohail, Second<br>Secretary (Welfare) | 0333-7985151  | 0300-5879399       | sudaiskashif@gmail.com   |
| 2.  | Mr. Imtiaz Khan, Second Secretary                | 0300-5286151  | 0300-5286151       | ranaimtiaz1966@gmail.com |

### (On Behalf of)

Al-Sadi Group of Travels

Revenue

(Signature)

Name: Mr. Yasir Umer Chief Executive Officer

Al-Sadi Group of Travel (PVT) Ltd. Islamabad

Witness 1;

1. Muhammad Yousuf

Business Development Manager Al Sadi Group of Travels (PVT) Ltd. Islamabad Federal Board of

(Signature

Name: Kashif Sohail Second Secretary (Welfare) FBR HQ's, Islamabad

Witness 2;

2. M. Anuly B. W.



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