



22nd September, 2020

Subject: STRENGTHENING OF INTEGRITY MANAGEMENT SYSTEM

With a view to giving an easy access to the general public for redressal of their grievances and transforming FBR into an accountable, fair and responsive organization, an "Integrity Management and Performance Management System" was established at FBR (HQ) in 2014. The system was aimed at combating corruption within the organization and providing checks to ensure the integrity of its employees. Nevertheless, the accountability mechanism remained sluggish and slow owing to various HR and other related issues. It must, however, be understood, without any ambiguity, that FBR is following zero tolerance policy for corruption. Recent suspensions of many officials/ officers, clearly establishes our resolve against corrupt elements.

2. Recently, keeping in view with the vision of the incumbent Government for a corruption free Pakistan, FBR also geared up its efforts to plug the loopholes and further strengthen its internal integrity management system and accountability mechanism within the department. Accordingly, as you may be aware, the undersigned has been assigned the task as In-charge, "Integrity Management Cell (IMC)", FBR. Furthermore, "Integrity Management Committees" at the field formations level have also been notified by the Board. All field formations of FBR are, therefore, expected to follow a policy of "Zero Tolerance" for corruption and take every possible step to curb this menace. In this regard, I would earnestly request that the recently established regional "Integrity Committees" at the field level may be activated at the earliest as these can be very useful to achieve the goal of a corruption free FBR, as envisioned by the Government and general public.

3. With your help and sincere assistance, I assure you that no stone would be left unturned to achieve the objective of a corruption free and taxpayers friendly FBR. Furthermore, any suggestions to further improve the current accountability/ integrity management system will be highly appreciated.

(Dr. ASIF MAHMOOD JAH)
(Sitara-e-Imtiaz)
Chief Collector Customs (North)
Incharge IMC

Copy for information to:
SA to Chairman, Federal Board of Revenue, Islamabad.