

## Frequently Asked Questions (FAQs)

Q 1. What is Tax Asaan?

Ans: Tax Asaan is a mobile application developed by FBR to facilitate taxpayers. It is available free of cost for Android as well as iOS based smart phones. Wizard based Income Tax Return filing option is also available in Iris. This feature will help taxpayer to proceed step by step utilizing interactive questions for return filing.

Q 2. What are the functions of TaxAsaan?

Ans: Tax Asaan offers following facilities for taxpayer:

- I. Registration of Income Tax
- II. Registration of Sales Tax
- III. Return filing for Salaried Individuals
- IV. Recovery of Password
- V. Creation of Tax payments, PSIDs
- VI. POS Invoice Verification
- VII. FBR Maloomat

Q 3. Do I need to register for Tax Asaan separately?

Ans: If you are already registered in IRIS, separate registration is not required for Tax Asaan. The same username and password work both for Tax Asaan and IRIS.

Q 4. I have started filing my return in IRIS, but now I want to file through Tax Asaan?

Ans: If you have created draft in IRIS, then you should delete the draft in IRIS and start filing in Tax Asaan.

Q 5. How TaxAsaan is different from IRIS?

Ans: Tax Asaan offers wizard-based interface for filing details which is more easy and suitable for salaried taxpayers having less complex details.

Q 6. Is wizard based interface only available in Tax Asaan?

Ans: Wizard-based interface is also available in IRIS application.

Q 7. Can I file tax returns of all years through Tax Asaan?

Ans: At the moment, Tax Asaan only allows filing for return for 2019 onwards. Return for Tax Year 2020 will be made available soon.

Q 8. How many steps or stages are involved in Tax Asaan?

Ans: A taxpayer can file his return in eight steps either through the tax Asaan or wizard based filing system by answering simple questions.

Q 9. Am I a Resident?

Ans: An individual shall be a resident individual in a tax year if the individual-

(a) is present in Pakistan for a period of, or periods amounting in aggregate to, 183 days or more in the tax year;  
[(ab) is present in Pakistan for a period of, or periods amounting in aggregate to, 120 days or more in the tax year and, in the 4 years preceding the tax year, has been in Pakistan for a period of, or periods amounting in aggregate to, 365 days or more; or  
(c) is an employee or official of the Federal Government or a Provincial Government posted abroad in the tax year.

Q 10. Who is a non-resident?

Ans: A person shall be a non-resident person for a tax year if the person is not a resident person for that year.

Q 11. Who is a Salaried Person?

Ans: For the tax year 2019 and before, a person who derives more than 50% of his income from salary is salaried person.

Q 12. Can I choose a rate of tax in Tax Asaan?

Ans: The system is automated and chooses itself the rate applicable to the threshold of income of a taxpayer.

Q 13. Are tax rates for salaried persons of federal and provincial governments different?

Ans: Tax rates for salaried income of all classes of person are same however, there are different rates for different income slabs.

Q 14. I have forgotten password of TaxAsaan Application.

Ans: A taxpayer can recover the password of TaxAsaan by using his registered email and phone number without going to tax office.

Q 15. I want to update email and phone number in my tax profile.

Ans: A taxpayer can modify his details after logging into his account.

Q 16. I have forgotten my password and I don't have access to my email or phone number registered in my tax profile.

Ans: You should visit your nearest tax office or authorize someone on your behalf to update the email address and phone number.

Q 17. Why a visit is required to update the phone number or email address in case a taxpayer does not have access to his account?

Ans: In order to secure the details of a taxpayer, email and phone number are not updated without verification of taxpayer's claim.

Q 18. I have filed return through Tax Asaan and now want to correct it?

Ans: You will have to pursue the revision of return through IRIS desktop application.

Q 19. Do I need to attach some document in Tax Asaan while filing return?

Ans: No attachment is mandatory for filing return through Tax Asaan. It is a simple form filling process.

Q 20. Can I check my previous years record through Tax Asaan?

Ans: For the time being, the app does not allow viewing of previous data, returns, statements or records. To view your other details, please visit IRIS desktop application.

Q 21. Can I file return for the TY 2020 through Tax Asaan?

Ans: At the moment, you can only file return for TY 2019 through Tax Asaan. Return form for TY 2020 will soon be updated.