

Government of Pakistan
Revenue Division
Federal Board of Revenue
Inland Revenue

C.No.1(5) ST-L&P/Misc/2019/236970-R

Islamabad, the 15th December, 2020

ORDER

Subject: Constitution of Provincial Complaint Resolution Committee for Settlement of Issues Relating to Sales Tax Refund Matters for Punjab (South)


Federal Board of Revenue is pleased to constitute a “**Complaint Resolution Committee Punjab (South)**” comprising following members for settlement of sales tax refund issues of taxpayers falling under the jurisdiction of field formations of Multan, Bahawalpur and Sahiwal:

	Name & Designation	Position
1.	Mr. Rehman Naseem, Ex-Senior Vice Chairman, APTMA.	Convener
2.	Chief Commissioner-IR, LTO, Multan.	Member
3.	Chief Commissioner-IR, RTO, Multan.	Member
4.	Filza Mumtaz, CEO, SHAHS and WEEN, Ex-President, WCCI, Multan.	Member
5.	Khawaja Anees, Director Mahmood Group of Companies, Multan	Member
6.	Additional Commissioner (HQ), LTO, Multan	Member/Secretary

Terms of Reference (TOR)

TOR of the Complaint Resolution Committee are as under:

- (i) Review the nature of complaints/issue possible solution and take immediate action for resolution;
- (ii) Follow up with concerned field formations till issue is resolved;
- (iii) Maintain complete record of complaints/issues, mechanism adopted for resolution and post resolution action required, if any; and
- (iv) Share data with Board on monthly basis indicating issues received, issues resolved and issues pending for resolution and reasons for pendency.


(Aamer Amin Bhatti) →
Chief (ST-Operations) 5/12/2020

Cc:

- (i) SA to Member (IR Ops), FBR, Islamabad
- (ii) All Chief Commissioners-IR, LTOs/MTO/CTOs/RTOs
- (iii) All Chiefs (IR Operations), FBR, Islamabad
- (iv) All Members of the Committee.
- (v) Chief FATE, FBR for placing on website.
- (vi) All Chambers of Commerce & Industry.