

Government of Pakistan
Revenue Division
Federal Board of Revenue
Inland Revenue

C.No.1(5) ST-L&P/Misc/2019/1972 58-R

Islamabad, the 3rd November, 2020

ORDER

Subject: Constitution of Provincial Complaint Resolution Committee for Settlement of Issues Relating to Sales Tax Refund Matters for Sindh


Federal Board of Revenue is pleased to constitute a “**Complaint Resolution Committee**” comprising following members for settlement of sales tax refund issues of taxpayers falling under the jurisdiction of field formations of Sindh:

S.No	Name & Designation	Position
1.	Dr. Mirza Ikhtiar Baig, Former SVP Federation of Pakistan Chamber of Commerce	Convener
2.	Abdul Hameed Memon, Chief Commissioner-IR, MTO, Karachi	Member/ Secretary
3.	Mr. Muhammad Ibrahim Kasumbi, Former Senior Vice President, KCCI	Member
4.	Mr. Qamar Usman, Former Member Manager Committee, KCCI	Member
5.	Mr. Shoaib Majeed, Chairman Pakistan Denim Manufacturers and Exporters Association.	Member
6.	Mr. Aman Kassim, Former Chairman all Pakistan Textile Mills Association	Member
7.	Mr. Shafiq Vohra, President Karachi Chamber of Commerce & Industry	Member

Terms of Reference (TOR)

TOR of the Complaint Resolution Committee are as under:

- (i) Review the nature of complaints/issue, possible solution and take immediate action for resolution;
- (ii) Follow up with concerned field formations till issue is resolved;
- (iii) Maintain complete record of complaints/issues, mechanism adopted for resolution and post resolution action required, if any; and
- (iv) Share data with Board on monthly basis indicating issues received, issues resolved and issues pending for resolution and reasons for pendency.


(Aamer Amin Bhatti)
Chief (ST-Operations) 03.11.2020

Cc:

- (i) SA to Member (IR Ops), FBR, Islamabad
- (ii) All Chief Commissioners-IR, LTOs/MTO/CTOs/RTOs
- (iii) All Chiefs (IR Operations), FBR, Islamabad
- (iv) All Member of the Committee.
- (v) Chief FATE, FBR for placing on website.
- (vi) President, Karachi Chamber of Commerce & Industry, Karachi