FBR NEWSLETTER



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Editor's Note

by Bakhtiar Muhammad

I am pleased to present the first issue of the FBR NEWSLETTER, with an intent to establish an additional communication channel between FBR and its family members across Pakistan. The newsletter will not only help foster communication and inculcate team spirit but it will also help FBR in transitioning to a proactive government organization geared towards provision of exemplary services.

This volume of the newsletter covers activities undertaken by FBR (HQs) and its field formations during the month of September 2020.

We will outline all the major events & happenings undertaken by our officers that are continually shaping the performance and outlook of FBR. It is a great platform to showcase untiring efforts undertaken by FBR officers and staff that impact taxpayers. This newsletter is outlining transformational road map currently in hand by FBR in order to become one of the best service oriented public sector organization.

I would request your feedback regarding our latest initiative and ways to improve this newsletter in the future as well.

Chairman's Message



by Muhammad Javed Ghani

FBR Newsletter is our monthly newsletter aiming to build connections and engaging our employees for a healthy work environment. An environment where we not only appreciate their hard work but also try to understand and fulfill their needs. The newsletter is one of the many initiatives to ensure that FBR is able to deliver and maintain standards of top notch public service organization.

While taking into account the prevailing economic landscape, it transpires that there are numerous challenges that need to be addressed in order to ensure that FBR is able to deliver its commitments in the best possible way.

Each of these challenges needs to be addressed. It requires bringing in a cultural change in the operations of FBR workforce while shaping the ethos of the organization. The reforms envisioned to tackle these changes usually require a lot of time in order to bear fruit but with our hard-work and perseverance we have been able to garner significant success in a short period of time.

The FBR successes shall be based on fostering a taxpayer first attitude. After laying out the road map there was a dire need to lift the morale of our most valuable asset, the employees. We had to proceed by providing them with the necessary belief, that we can change the culture of not only our organization but also significantly shape the economic well-being of the people of Pakistan.

FBR Newsletter is part of the plan to boost the morale of the workforce and put across how important their work is towards the progress of the country. This news paper is a stepping stone towards projection of FBR as it strives towards an automated system.

A special thanks to Editorial Board, FATE Wing who have delivered a newsletter in short period of time through indigenous efforts and have shown the way for others in FBR to emulate the same level of commitment & conviction in achieving their goals.

We have just begun and look forward to working with the same commitment and diligence, ensuring that the FBR family delivers on its promise.

FBR's MILESTONES

- Publication of Tax Directory
- Selection of Audit cases through RAMS
- LOU inked between FBR & FDE for promotion of Tax Culture
- Income Tax Return forms for Tax Year
 -2020 uploaded in English, Urdu & Regional languages
- Second edition of E-Kutchery held in FBR HQ
- FBR issues Refunds to the tune of Rs.
 48 billion in the first quarter
- Progress towards launch of Authorized Economic Operator (AEO) Programme
- Constitution of Technical and Complaint oversight committee
- MOU signed between FBR and Punjab Excise Taxation office
- Pakistan Banks
 Association and FBR
 agrees to share
 information under
 Income Tax
 Ordinance-2001
- Activation of post clearance audit of imported goods
- Publication of monthly FBR Newsletter

Tax Directory

FBR published Annual Tax Directories 2018 containing the tax details of common taxpayers and Members of the Senate of Pakistan, National as well as Provincial Assemblies so that people of Pakistan can access information. The <u>published directories</u> are available on FBR's website. Advisor to the Prime Minister on Finance and Revenue, Dr. Abdul Hafeez Shaikh was the chief guest for the ceremony which was also attended by representatives of Federation of Pakistan Chambers of Commerce & Industry (FPCCI), Institute of Chartered Accountants of Pakistan (ICAP), Pakistan Tax Bar Association (PTBA), Islamabad Chamber of Commerce & Industry, Islamabad Women Chamber of Commerce & Industry, Rawalpindi Chamber of Commerce & Industry, All Pakistan Tax Advisors Association and FBR's Officers were present.



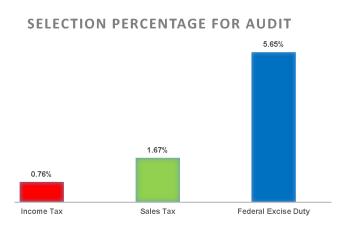








Selection of Audit Cases





Parametric computer balloting as per the Audit Policy, 2019 for selection of cases for audit for Tax Year 2018 in respect of persons or classes of persons falling under all or any of the three domestic Federal Tax Statutes i.e. Income Tax Ordinance 2001, Sales Tax Act 1990, and Federal Excise Act 2005 was held at Federal Board of Revenue, Headquarter, Islamabad. Cases were selected through a scientific approach for which a software has been designed and put in place named as "Risk Based Audit Management System" (RAMS).

Address by the Advisor to the Prime Minister - Abdul Hafeez Shaikh



The Advisor to the Prime Minister on Finance and Revenue, Dr. Abdul Hafeez Shaikh in his address to the participants of the ceremony said that the selection of audit cases would be computerized and on risk basis. The advisor also explained that minimum number of cases are being selected for audit by focusing on high-risk Income Tax, Sales Tax and FED cases so that audit cases could be completed appropriately and within time. This will also help in reducing the complaints of taxpayers about harassment and corruption. In addition to this, the exclusions in Audit Policy will minimize the undue hardships faced by taxpayers.

Dr. Abdul Hafeez Shaikh also hoped that FBR will continue to improve its standards by providing services to both the government departments and the taxpayers. Against this backdrop, FBR has published Annual Tax Directories 2018 which contains the tax details of common taxpayers and Members of the Senate of Pakistan, National as well as Provincial Assemblies so that people of Pakistan can access information.

He further added that this time no new tax has been imposed under current Budget to provide relief. The Advisor assured the business community of his full support and expressed hope that the future is more promising for Pakistan's Business sector. For this, government has also provided subsidies to Export Sector. FBR has taken initiative to sanction more Sales Tax Refunds this year than in previous year. For this, FBR has introduced the online FASTER system so that refund claims are processed without involvement of tax officials.

Address by Chairman FBR - Muhammad Javed Ghani



Chairman FBR Muhammad Javed Ghani said that FBR is working on the principles of transparency, simplicity and predictability and informed that certain categories of the taxpayers are excluded from selection i.e. those picked up for investigations by FBR Intelligence & Investigations Wing, all cases where income chargeable to tax under the head salary and /or pension exceeds 50% of taxable income, except cases having business income. Directors of companies do not qualify for this exclusion. All cases where entire income is covered under Final Tax Regime (FTR), all cases where declaration has been made under the Voluntary Declaration of Domestic Assets Act, 2018, all cases where declaration has been made under the Asset Declaration Ordinance, 2019 and Federal, Provincial and Local Government Departments, have also been excluded.

Documentation through Data Analytics

Second meeting of FBR Policy Board









Adviser to Prime Minister on Finance and Revenue Dr Abdul Hafeez Shaikh on Thursday constituted a subgroup, comprising FBR Policy Board members, to point out and redress the difficulties hindering the progress on data sharing between National Database and Registration Authority (NADRA) and Federal Board of Revenue (FBR). Chairing the second meeting of the FBR Policy Board, the adviser stressed the need to establish a link between the two organisations for sharing of data and analytics.

The subgroup consists of FBR Policy Board members Hammad Azhar, Dr Ishrat Hussain, Faiz Kamoka, FBR chairman and NADRA chairman, said a statement issued by the finance ministry, adding that the subgroup would share its report with the chairman within a week.

Earlier, FBR Chairman Muhamamd Javed Ghani briefed the adviser on the efforts the board has been making to improve the capabilities and expertise of its human resource. He also shed light on the progress made on the automation drive of FBR/Customs.

Further, the FBR chairman shared the Revenue Board's future plans to improve the skill and competence of its staff through the provision of in-house and foreign training. "This will improve managerial competence and promote a culture of performance-based incentives."

He also briefed the adviser on the work being done on the IRIS (software) to consolidate various application platforms into one, saying that the software would help improve efficiency and performance.

The chairman was further informed that a technologically advanced Sales Tax registration verification mechanism had been introduced, whereby officers with tablets would be sent to capture real-time information and pictures, including GPS coordinates of businesses requiring verification.

The next meeting of the FBR Policy Board would be held by the end of this month wherein ToRs of the subgroup would be presented for approval. Hammad Azhar and Abdullah Yousaf shall prepare the said ToRs.

MOU signed between FBR and Punjab Excise Taxation office





Federal Board of Revenue and Excise, Taxation and Narcotics Department of Punjab have signed the MoU for real time integration of data bases. The MoU signing ceremony took place in the office of Director General ET& NC in Lahore, today. Minister for Excise and Narcotics Punjab Hafiz Mumtaz Ahmad, Member IT, FBR Mr Asim Ahmad, Secretary Excise and Taxation Wajeehullah Kundi, Chairman Punjab Revenue Authority Mr Zain UI Abideen Sahe and DG Excise/Taxation Mr Masood UI Haq attended the ceremony.

The MoU enables FBR to get hold of CNIC based data of vehicles, properties and professionals along with allied details. Likewise, data of guest houses, ginning factories and other registered professionals as per law would be accessible to ET&NC department of Punjab. The MoU is covered in terms of confidentiality of data and caters for data needs of both organizations for future initiatives as well.

This step would be extremely helpful to identify the potential taxpayers and plug revenue leakages. Both parties have shown resolve to extend maximum facilitation to each other for increasing tax collection. It is also agreed that data sharing would be done through secure web service without human involvement. FBR believes that such initiatives can help a great deal in documentation of economy and is desirous to make such agreements with other relevant organizations.

Pakistan Banks Association and FBR agrees to share information under Income Tax Ordinance, 2001



Federal Board of Revenue (FBR) and Pakistan Banks Association (PBA) have finally agreed on the implementation modalities of Section 165 and 165A of the Income Tax Ordinance, 2001. It has been agreed that banks will start providing information in respect of cash withdrawals, deposits, credit card payments and profit on debt to FBR u/s 165 and 165A of the Income Tax Ordinance, 2001 through IT solution developed by FBR.

This technical solution will provide interface to banks through which banks will share the relevant information with FBR in real time. The banks have agreed to share information with FBR from 18.09.2020 by using interim IT solution developed by FBR IT team. Dr. Ishrat Hussain, Adviser to Prime Minister on Austerity & Institutional Reforms played a key role towards ironing out the long outstanding issues between FBR and banks.

Taxpayer Education & Facilitation

LOU inked between FBR & FDE for promotion of Tax Culture







In line with the vision of Prime Minister for promoting Taxation system in the country and under the guidance of Chairman FBR, a special signing ceremony of Letter of Understanding (LOU) between Federal Directorate of Education (FDE) and Federal Board of Revenue (FBR) was held on Wednesday in Ministry of Federal Education & professional Training. The ceremony was observed by Federal Minister for Federal Education & Professional Training Shafqat Mahmood, Parliamentary Secretary for Ministry of Federal Education & Professional Training Wajia Akram Khan, Chairman FBR/Secretary Revenue Division Muhammad Javed Ghani, Federal Secretary for Federal Education & Professional Training Farah Hamid Khan, Member FATE of FBR, Bakhtiar Muhammad and Additional Secretary Ministry of Federal Education & Professional Training Mohyuddin Ahmed Wani. The Letter of Understanding was signed by Director General Federal Directorate of Education, Zia Batool and Chief FATE of FBR Aisha Farooq.

LOU is aimed to promote tax culture & awareness in all educational institutions of Federal Directorate of Education. It shall serve to foster positive taxation culture and awareness among students and teachers through different sets of activities, skills and experiential learning for making them responsible citizens. The training sessions will inculcate among the students about the significance of paying taxes and how to indicate tax evasion. Federal Board of Revenue will educate and train two hundred twenty thousand students & seven thousand & five hundred teachers through taxation syllabus, training sessions and seminars. This LOU will be applicable for three years.

Federal Minister for Federal Education & Professional Training Shafqat Mahmood applauded the initiative and hoped that FBR would also collaborate with the provinces to follow this practice. While speaking on the occasion, Chairman FBR Muhammad Javed Ghani stated that FBR has decided to launch countrywide awareness sessions through seminars and training sessions to promote tax culture. He urged that these efforts will certainly help to increase the number of taxpayers and revenue for the country.

Income Tax Return forms for Tax Year -2020 uploaded in English & Urdu

Federal Board of Revenue (FBR) has uploaded the Income Tax Return forms for Tax Year - 2020. FBR has further simplified the Income Tax Return for salaried class & small retailers. The small retailers having turnover up to 10 million will now file simplified one pager Income Tax Returns for Tax Year - 2020. The Income Tax Returns can be filed through Web Portal and Tax Assan application.





This was announced in a press conference by Spokesperson FBR Syed Nadeem Hussain Rizvi, Member IR Policy Ch. Muhammad Tarique and Member IT Asim Ahmed here at FBR HQ. It was also informed that wealth statement form had also been further simplified and any ambiguity or confusion being faced by the filers had been removed in the Tax Return forms for Tax Year 2020. Furthermore, in compliance with the vision of the Prime Minister for provision of best facilities to the taxpayers and to implement the directions of Advisor to PM on Finance and Revenue Dr. Abdul Hafeez Shaikh, FBR has achieved another milestone in improving service delivery standards by launching Urdu version of Income Tax Return for salaried individuals (wizard view), simplified single page Tax Return for small retailers and wealth statement. Urdu versions of the returns are available on Iris Web Portal. In its efforts to improve tax systems and taxpayer facilitation standards, FBR will soon be launching Urdu versions of other online wizard based returns and mobile Tax Asaan app.

Chairman FBR holds E-Kutchery in FBR HQ

To comply with the directions of the Prime Minister of Pakistan, Chairman Federal Board of Revenue (FBR)/Secretary Revenue Division, Muhammad Javed Ghani held an E-Kutchery at FBR HQ on Friday to listen to the complaints and issues of taxpayers. The complainants called at 111772772 and interacted directly with the Chairman FBR. Chairman FBR listend to the complaints of the taxpayers and issued on

the spot directions for resolution of complaints.





Chairman FBR appreciated the suggestion put forth by the taxpayers and assured them that their comments and suggestions would be looked into. Chairman assured that FBR was taking all possible steps to facilitate the taxpayers. He also requested the taxpayers to visit their nearest RTO and Collectorate for redressal of any issue confronted by them.

Automated System for E-filing of Appeals

In a webinar session held with petitioners, Federal Board of Revenue has announced to introduce the automated system of e-filing of appeals, which will be launched soon. FBR is in the process to automate the Commissioner IR (Appeals). The automation of the system will enable the taxpayers to e-file appeals against orders by income tax authorities on the Iris Web Portal and will also facilitate the Commissioner IR Appeals to efficiently dispose off the appeals using Iris Portal. It will also minimize the physical contact with the taxpayer, facilitate filing of appeal, reduce the cost of filing appeal and will ensure efficient service delivery with transparency. The taxpayer will be able to file appeals, application for condonation, rectification, stay and additional grounds from the comfort of its office.



Taxpayers asked to file Tax Returns - RTO PESHAWAR



Chief Commissioner Federal Board of Revenue (FBR) Peshawar Sardar Ali Khawaja has asked the tax payers to file their tax returns and said that all the problems of tax payers would be resolved on priority basis.

He said this during an open kutchery on Facebook at Regional Tax Office Peshawar on 29th September, 2020.

FBR launches Tax Returns for small retailers in regional languages

In line with the vision of the Prime Minister and directions of Advisor to PM on Finance and Revenue, Federal Board of Revenue (FBR) has launched Income Tax Returns for small retailers in regional languages. The regional languages include Punjabi, Sindhi, Balochi and Pashto. The Tax Returns in these languages have been uploaded on FBR's Website. This initiative has been taken to facilitate the retailers in filing their tax returns. FBR is striving to make the systems and processes more facilitative for the business community.

Filing made friendly





FBR Member Inland Revenue Visits PRGMEA Offices





Member Inland Revenue (Operations) Dr Muhammad Ashfaq Ahmed visited Pakistan Readymade Garments Manufacturers & Exporters Association (PRGMEA) offices. He was accompanied by Chief Commissioner Inland Revenue RTO Sialkot Dr. Tariq Mahmood Khan.

Addressing a meeting of the Sialkot business community at PRGMEA House, Dr. Ashfaq Ahmed assured all exporters of Sialkot that Sales Tax and Income Tax Refunds would be paid on priority basis to exporters to overcome their financial crunch amidst post-corona slowdown. He was very much in favour of revival of industry and growth of exports for maximum employment generation in line with the vision of Prime Minister Imran Khan.







He said that Sialkot was the hub of SMEs sector, which needs the working capital for its smooth operations. He also announced his next visit to Sialkot in Sept 2020. The businessmen of Sialkot applauded his open door policy for every visitor. They also hailed the Regional Tax Office Sialkot for adopting the same policy for the industry and taxpayers.

Chairman PRGMEA Sohail A Sheikh and Chief Coordinator PRGMEA Ijaz A Khokhar highlighted the issues like mechanism for Refund of Sales Tax on services and transfer of jurisdiction in various cases to the LTUs and the same were addressed by the Member IR (Operations). They appreciated the government and FBR for releasing Tax Refunds and DLTL in critical time of Covid-19.

Measures to curb Tax Evasion

Directors' Conference (Intelligence & Investigation - IR) held in Islamabad

All Pakistan Directors' Conference (Intelligence & Investigation - IR) was held in Islamabad to discuss performance and future work plan of Regional Directorates of I&I - IR. While presiding over the meeting, Dr. Bashir Ullah Khan Marwat, Director General Intelligence & Investigation (IR) emphasized the two pronged role of Intelligence & Investigation- IR as spy arm of Federal Board of Revenue in detection of systemic tax evasions and as a Law Enforcement Agency (LEA) in pursuing cases of Money laundering (ML) under the Anti- Money Laundering Act 2010 (AMLA). He stated that due to Covid-19 there was a prolonged lockdown and slackness in the business but things have come to normalcy which now requires increased vigilance. The Director General I&I-IR issued directions to keep strict vigilance on the sectors seemingly involved in high level of tax evasion with special focus on initiating of worth individuals. He emphasized to give top priority to ML cases in Line with the government's ' Follow the Money' policy.

With regards to Sales Tax matter, it was also decided in the meeting that the Directorates will conduct different sectoral studies/analysis and the Directorates General will particularly focus on prosecution of the gangs/rackets involved in fake and flying invoices which is one of the cause of revenue leakage in the Sales Tax regime. Recently, the Directorates General busted gangs operating in Faisalabad, Lahore & Karachi and arrested number of persons, the suspects involved in these scams are being traced to retrieve the loss of revenue.



Major scam unearthed - RTO Islamabad

RTO Islamabad with the aid of its Investigation and Prosecution Cell unearthed a major scam pertaining to bogus input tax adjustments and scam of fake/flying invoices to the tune of 3.5 Billion Rupees.

During investigation, a national level gang of fraudsters has been detected who managed to circulate the fake/flying invoices among themselves in such a complicated way that it makes it difficult for any automated system to detect the scam. These fraudsters are mainly facilitating the persons engaged in supply of coal to cement sector to evade tax payment by claiming bogus input tax.

RTO Islamabad is committed to a zero corruption policy and will continue to expose unscrupulous elements determined to undermine the system.

Anti- Smuggling operations

MCC Islamabad - September Operations

MCC Islamabad, in first 10 days of Sept only, in anti-smuggling operation has seized 11 NDP luxury vehicles & (04)40ft containers containing smuggled goods like cigarettes, tyres & FMCGS - all with a combined valuation of RS 185 million.







MCC Hyderabad seized huge quantity of liquor

MCC Hyderabad seized huge quantity of liquor (full container) being smuggled into in the garb of diplomatic consignment. Seized liquor include 6000 bottles of foreign whiskey of different brands.



FBR seizes non-duty paid cigarettes

As part of the ongoing crackdown against illicit tobacco trade in light of the directions of the Director General. Dr. Bashirullah Khan Marwat, the Directorate of Intelligence & Investigation - Inland Revenue, Lahore raided/searched different premises situated at District Sheikhupura. During the raid/search, three hundred cartons of non-duty paid locally manufactured cigarettes of different brands namely Kisan, Classic, OK, Hitler etc. manufactured/produced by the different manufacturers were found and accordingly seized under the relevant provisions of Federal Excise Act, 2005.



Huge quantity of counterfeit cigarettes seized by I&I - Inland Revenue Peshawar Directorate

As part of the ongoing crackdown against illicit tobacco trade in light of the directions of the Director General. Dr. Bashirullah Khan Marwat, the Directorate of Intelligence & Investigation - Inland Revenue, Peshawar intercepted a truck near Mattani Bypass and recovered from it 216 cartons of counterfeit brand cigarettes, which were clandestinely been transported to Rawalpindi via Motorway. The counterfeit brands include Capstan, Gold Leaf and Morven etc. which belong to the sole domain of the multi-national companies thus paying huge taxes to the government. Value of duty and taxes thus evaded through illegal movement is estimated at Rs. 4,555,440/- in addition to the own value of the goods at 2,268,000/-.

Foiled attempt to smuggle Ketamine

Pakistan Customs at Allama Iqbal International Airport Lahore foiled an attempt to smuggle 6.2 kgs of Ketamine to a foreign country. Ketamine is a restricted chemical used as psychotropic drug. Ketamine was concealed in decorated plastic pipes. Value of seized Ketamine Rs 2 million.







Anti-Smuggling operation by Pakistan Customs Intelligence, Karachi

Pakistan Customs Intelligence, Karachi , in last few days, in anti-smuggling operation has seized betel nuts (62 tons), Iranian Diesel 30000 litres, 08 Non Duty Paid Vehicles, and Misc. goods valuing Rs 103 million.



Ease of Doing Business (EoDB)

FBR takes a significant step to launch Authorized Economic Operator Programme

FBR in line with Government of Pakistan has taken several initiatives to improve trade and business environment in the country. Authorized Economic Operator (AEO) Programme is one of many steps towards achieving the objective. For the purpose of launching AEO programme and in order to provide it legal underpinnings, Section 212A has been inserted in the Customs Act, 1969 through the Finance Act, 2018. Federal Board of Revenue has also issued AEO rules vide SRO 798 (I) /2020 dated 28.08.2020. FBR has also constituted AEO Approval Committee for finalizing the request of applicants.



Technical Committee & Complaint Oversight Committee constituted as per Prime Minister's vision to enhance facilitation to business community

FBR has constituted two committees namely Technical Committee and Complaint Oversight Committee comprising of senior officers from FBR and business community with the purpose to identify and remove the technical and complaint issues of businessmen. Likewise, a seven member Complaint Oversight Committee has also been constituted. The Terms of References of the Committee include maintaining the complete, holistic oversight over the complaint resolution mechanism of FBR. The Committee will review the entire life cycle of a given complaint, from lodging, its nature, action taken, resolution, post-resolution review, to further action required to be taken.

Extension in utilization period of input goods under Export Facilitation Schemes

FBR has extended the utilization period of input goods under export facilitation schemes up to 28th February, 2021 for all three schemes related to Manufacturing Bonds, Export Oriented Units and Export Processing Zones. This initiative is in light of concerns voiced by the exporters due to Covid-19 Pandemic.

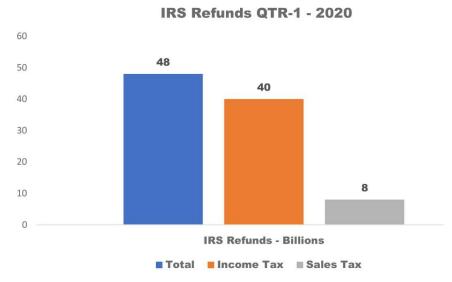
This venture is in line with FBR's commitment for facilitating exporters by adopting a proactive approach. Such steps shall boost exports and will result in trade facilitation by ensuring competitiveness of our exported goods in international markets.



Covid-19 Relief Package

Inland Revenue Service (IRS) has issued a total of **Rs. 40 billion** as Income Tax Refunds. Whereas, **Rs. 8 billion** were issued as Sales Tax Refund. Timely issuance of refunds has provided much needed liquidity to the business community.

This is in line with FBR's commitment to ensure the best possible facilitation to the taxpayers. Feedback of the industry & business community is being taken on board to remove genuine grievances that can help create an enabling environment for the growth of businesses generating employment.



Issuance of record Refunds - RTO Multan



Chief Commissioner Inland Revenue Multan, Nabeela Faran Baig and her team were felicitated by All Pakistan Bedsheets & Upholstery Manufacturers Association on the issuance of refunds to the tune of Rs. 1700 million during the last two months.

Green Initiative - RTO Sargodha

Chief Commissioner Inland Revenue, FBR Sargodha, Syed Mehmood Hussain Jafri and Chairman PHA Sargodha, Mr. Mehmood Bakhsh Gillani, planting trees together in line with the vision of Honourable Prime Minister, Imran Khan.







Your Contribution

You can also be part of this newsletter by sharing contribution relevant to your office that has helped FBR propel towards its goal of becoming an organization that values a service oriented culture, where the taxpayer comes first.

You can share your contribution via email @ fbrnewsletter@fbr.gov.pk



Feedback

Your feedback is extremely important in helping us improve the communication process between FBR and its family. We would like your suggestions, comments and valued advice in helping to further improve the newsletter.

You can send in your feedback to newsletterfeedback@fbr.gov.pk





Bakhtiar Muhammad Member FATE

Aisha Farooq Chief FATE

Rashid Javaid Rana Secretary FATE

Adnan Akram Bajwa Secretary PR/FATE

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